

## Introduction

# Welcome to the IRS Business Compliance Burden Survey

Thank you for taking the time to provide us feedback. Please answer all questions with reference to federal income tax return post-filing activities conducted in Calendar Year 2022. At any time, you can leave the survey and come back to complete it. The survey will pick up from the last page you completed.

If you need assistance completing the survey, please email us at [raas.irs.taxpayer.surveys@irs.gov](mailto:raas.irs.taxpayer.surveys@irs.gov) or call 202-803-9833. You can find a Frequently Asked Questions (FAQ) document and copy of the full survey in links below. These links will be available throughout the survey.

### **Privacy Act and Paperwork Reduction Act Notice for Taxpayer Burden Survey Data Collection**

Our authority for requesting information with this survey is 5 U.S.C. § 301, and 26 U.S.C. 7801, 7803, and 7805 and the Paperwork Reduction Act. The information you provide allows the IRS to analyze the role of taxpayer burden in tax administration. This information is also used to fulfill the IRS's statutory obligations to the Office of Management and Budget and Congress for information required by the Paperwork Reduction Act, and to provide tax policy analysis support to the Office of Tax Analysis at the Department of the Treasury. This information will also help us to better understand taxpayer needs and burden reduction opportunities. Data collected will be shared with IRS staff, but your responses will be used for research and aggregate reporting purposes only and will not be used for other non-statistical or non-research purposes such as direct enforcement activities. The information that you provide will be protected as required by law. We estimate that it will take 10 to 15 minutes to complete this survey, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Providing the information is voluntary; not providing all or part of the information requested will have no impact on you but may reduce our ability to address taxpayer concerns regarding paperwork reduction. We may not conduct or sponsor, and you are not required to respond to, a collection of information unless it displays a valid OMB control number. The OMB number for this survey is 1545-2212. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to: IRS, Special Services Section, SE:W:CAR:MP:T:M:S, Room 6129, 1111 Constitution Avenue, NW, Washington, DC 20224.

## Time Spent on Post-Filing Activities

Time Spent on Post-Filing Activities

**NOTE to taxpayers in the Compliance Assurance Process (CAP):** IRS understands that most issues with your business's federal income tax returns are resolved prior to filing. When responding to this survey, please consider only the activities your business undertook to amend returns or resolve issues after the returns were filed.

This survey refers to federal income tax return post-filing activities conducted in Calendar Year 2022.

Think about the time spent by your business's owners and employees on post-filing activities in Calendar Year 2022.

**Please include time spent:**

- Amending a federal income tax return
- Responding to an IRS notice about an already-filed federal income tax return
- Interacting with the IRS, including "active waiting" time such as being placed on hold during a phone call or waiting to meet with IRS personnel
- Resolving an issue with an already-filed federal income tax return

**Please do NOT include time spent:**

- By an external service provider, because those costs will be considered in a later question
- Waiting on the IRS or an external service provider to respond to you
- Filing federal income tax returns not required to resolve your post-filing activities
- Filing any state income tax return(s) or resolving issues with any state return(s)
- Conducting post-filing activities in any calendar year other than 2022

**How much time was spent by each of the following personnel on post-filing activities?**

If you're not sure, please provide your best estimate. If you did not spend any time on the activity, enter 0.

	Hours	Minutes
A. In-house tax department professionals or managers	<input type="text" value="0"/>	<input type="text" value="0"/>
B. Other employees	<input type="text" value="0"/>	<input type="text" value="0"/>

## Salary

**What was the average annual salary in Calendar Year 2022 for the in-house tax professionals or managers who conducted activities related to your business's federal income tax post-filing activities?**

Please do not include benefits or overhead.

If you're not sure what the average salary was, please provide your best estimate.

\$

## Costs Associated with Post-Filing Activities

# Costs Associated with Post-Filing Activities

Think about the money spent by your business on post-filing activities in Calendar Year 2022. Costs associated with resolving post-filing activities are a very important part of assessing burden. If you're not sure how much money was spent, please provide your best estimate.

- Do not include the amount of tax, penalties, and/or interest payments related to your post-filing activities.

## How much was spent on...

A. Fees paid to external service providers for services such as responding to notices, representing your business before the IRS, and amending your business's tax return?

\$

B. Non-labor items(e.g., paper, postage, equipment, transportation, photocopies, tax literature)?

\$

## State and Local Income Tax Returns

# State and Local Income Tax Returns

How many state and local income tax returns did your business amend as a result of the federal income tax return post-filing activities conducted in Calendar Year 2022?

If you did not amend any state or local income tax returns, enter 0.

## Improving the Business Compliance Process

What do businesses like yours find to be the most difficult part of amending or resolving issues with an already-filed federal income tax return?

Please describe below any suggestions you have for how the IRS could improve taxpayer services or reduce the compliance burden associated with amending or resolving issues with an already-filed return.



## End of survey

You have finished the survey.

Please click on the "Submit" button on the bottom right to submit your survey.

Once the survey is submitted, you will not be able to return to the survey.

At any time you can leave the survey and come back to complete it.  
The survey will pick up after the last page you completed.

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[Frequently Asked Questions FAQ](#)  
[Preview Survey](#)  
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Technical Assistance 1.202.803.9833 or [raas.irs.taxpayer.surveys@irs.gov](mailto:raas.irs.taxpayer.surveys@irs.gov)

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Form 14714-B (OS) (Rev 07-2022), Catalog Number 72375W OMB No. 1545-2212 Department of the Treasury - Internal Revenue Service

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