



Home

This form is for U.S. citizens and Lawful Permanent Residents (LPR) of the United States and their eligible family members. Please select the option below that best fits your situation. Providing as much of the requested information as possible will help us to provide the best assistance to you. Please do not submit more than one form per person needing assistance unless that person's contact information has changed. Upon submitting this form, please continue to monitor official U.S. government websites, including travel.state.gov, for updated information.

Assistance Request

Please select the event for which you are contacting the Department of State:

***Select Event**

- Sudan Crisis (April 2023)
- I do not see what I'm looking for.

See the information below for all other types of requests or visit <https://travel.state.gov/content/travel.html>

- U.S. citizens seeking a passport or other routine service may do so at any available U.S. Embassy or consulate: Official list of embassies from the U.S. Department of State (usembassy.gov).
- STEP registration can be completed at <https://step.state.gov/>
- To apply for an immigrant visa / green card, go to Family Immigration (state.gov)
- Visas and green cards are not available for extended family. Information for U.S. Refugee Admissions Program is available at state.gov/refugee-admissions/

Next

Privacy Act Statement & Consent to Sharing

The information on this form will help the U.S. Department of State respond to your request for assistance in leaving or obtaining other routine or emergency consular services or information. The information is requested pursuant to Executive Order 12656 (1988), the Vienna Convention on Consular Relations, and related statutory authorities. Providing information is voluntary but without it the United States government will be constrained in efforts to provide appropriate assistance.

In submitting your request, you are indicating your consent to the Department sharing the information, in connection with the consular functions requested, with other U.S. or foreign government authorities, airlines and other transportation carriers, international or non-governmental organizations, or relevant family members or other private individuals or other entities. In an emergency situation such recipients may extend beyond those listed in the Overseas Citizens Services Records Privacy Act System of Records Notice (2016), available [here](#), if they are in a position to assist.

All records will be protected in accordance with the Privacy Act of 1974. If you are submitting information about individuals other than yourself or your minor children, please be aware that the Department of State may be limited in some circumstance in what it can share unless those individuals also provide their written consent.



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Assistance Request: Sudan Crisis (April 2023)

Tell us about this new request

Please provide some basic information to help route you to the right team to provide assistance. You will be able to include additional family members on the next screen.

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Who is requesting this service?

- I am requesting for myself
- I am requesting for someone else

*What is the citizenship status of the person in need of assistance

- U.S. Citizen
- U.S. Lawful Permanent Resident (LPR)
- I do not see what I'm looking for

*Requested Service

- I plan to stay in the country and want to continue receiving updates from the Embassy
- I plan to leave the country on my own
- I plan to leave the country and may need assistance to leave
- I am confirming that I have left the country on my own

*Additional Assistance

- I may need a loan from the U.S. government to buy a commercial ticket
- I need help with a U.S. passport
- I need help with a visa for my accompanying spouse or minor child

Change Selected Event **Next**

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Assistance Request: Sudan Crisis (April 2023)



Person requesting assistance: U.S. Citizen

Personal Information

Please provide information for the US Citizen or LPR requesting assistance

First Name

* Last Name

Gender

- Male
- Female
- Unspecified
- Unknown

* Date of Birth

City of Birth

Country of Birth

* Proof of Citizenship



Home

Current Location

* Current Location

Address

City / Town / Village

Province / District

Contact Information

* Preferred method(s) of contact

- Phone call
- Text message
- Email
- WhatsApp message

* Primary Email



Home

Emergency Contact

Please provide the name and contact info for an Emergency Contact outside the country in which you are located, in case we cannot reach you directly

Emergency Contact Name

Emergency Contact Phone

Emergency Contact Country

Emergency Contact Email

Family Members

Please include information for all immediate family members needing help

+ Add Person

Comments / Additional Details

Previous

Submit

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