

## TITLE OF INFORMATION COLLECTION REQUEST (ICR)

Veterinary Services Field Operations Export Services Customer Survey Project

Additional line for ICR Title if title is too long

	OPM PAY TABLE (A)	FRINGE BENEFITS	OVERHEAD COST FACTOR (C)			TOTAL FEDERAL GOVERNMENT COSTS
Activity descriptions and calculations are below.	2023-DCB	0.613	0.139			\$100,251
ACTIVITY DESCRIPTION (incl form number)	TOTAL ANNUAL RESPONSES (D)	AVG TIME PER RESPONSES (E)	TOTAL HOURS PER YEAR (F)	GRADE (G)	WAGE (Step 4) (H)	TOTAL COSTS (1+B+C) x F x H
Customer Service Survey - Collection	6,601	0.089	588	GS-6	\$25.19	\$ 25,950
Customer Service Survey - Analysis	6,601	0.089	588	GS-9	\$34.24	\$ 35,273
Customer Service Survey - Data Entry	6,601	0.089	588	GS-6	\$25.19	\$ 25,950
Customer Service Survey - Evaluation	6,601	0.033	218	GS-9	\$34.24	\$ 13,077