

Appendix D. Services as Usual Recruitment Flyer Text  
YOUR VOICE COUNTS! WE WANT TO HEAR ABOUT YOUR EXPERIENCES.

The Urban Institute, a non-profit research organization in Washington, DC, is aiming to talk with adults currently engaged with DCYF, either in a small group or one-on-one. We want to know your experiences with DCYF —both good and bad —and whether and how services you receive are working and meet your needs.

All of your responses will be kept private and Urban Institute will not reveal who spoke to us to anyone, including DCYF staff.

If you are an adult who:

- currently has a case open with DCYF; AND
- is participating in substance use treatment programming or services OR participated in substance use treatment programming or services in the past 6 months.

You may be eligible for an interview.

If you want to participate, the Urban Institute will be holding interviews (60 minutes) and small group discussions (90 minutes) over Zoom, the phone, or in person at a time that is convenient for you. Give them a call at [INSERT TOLL-FREE PHONE NUMBER] at your convenience to ask about an interview or a small group. During this call, the Urban Institute will ask a few questions to make sure you meet the above criteria and are able to meet at a scheduled time. All interviewees will receive \$50 as a thank you.

We hope to hear from you soon!

*An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. The OMB # and expiration date for the described information collection is OMB #: 0970-0XXX; expiration XX/XX/XXXX.*