

PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13) The purpose of this information collection is to gather feedback on capacity building products and services to better meet the needs of child welfare professionals. Public reporting burden for this collection of information is estimated to average 10 minutes per respondent, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. This is a voluntary collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information subject to the requirements of the Paperwork Reduction Act of 1995, unless it displays a currently valid OMB control number. The control number for this project is 0970-0401. The control number expires on 6/30/2024. If you have any comments on this collection of information, please contact Ashley Turk, Child Welfare Information Gateway, by e-mail at [Ashley.Turk@icf.com](mailto:Ashley.Turk@icf.com).

## Child Welfare Information Gateway Master Targeted Survey

### Instructions for Reviewers

This survey is designed to solicit feedback for specific sections of the Child Welfare Information Gateway (CWIG) website. For some questions, wording and response options are dependent on the website section the survey is being offered. Skip logic notes have been added in red text.

### Survey Introduction

How are we doing? Please take 10 minutes to answer the questions below. Your input will help enhance Child Welfare Information Gateway products and services to better meet your needs. Your participation in this survey is voluntary and your responses will be anonymously shared in aggregate, with Child Welfare Information Gateway staff and the Children's Bureau to continuously improve service delivery. You may exit the survey at any time and are free to decline to answer any question. There are no foreseeable risks and no direct benefits from participating with this survey. Proceeding with the survey is an indication of your consent. If you have any questions or require accessibility assistance with this survey, please contact Child Welfare Information Gateway staff by email at [info@childwelfare.gov](mailto:info@childwelfare.gov) or by telephone at 800.394.3366. Thank you for helping us help you.

**1. Select the topic of information you were primarily interested in today. Response options dependent on where the respondent is on the CWIG website.**

[For respondents in Management & Supervision: [childwelfare.gov/topics/management/](https://childwelfare.gov/topics/management/)]

- 1a. Administering & Managing Child Welfare Agencies & Programs *(skip to question 3)*
- 1b. Child Welfare Practice Improvement *(skip to question 3)*
- 1c. Disaster Preparedness & Response
- 1d. Ethical Practice & Client Rights *(skip to question 3)*
- 1e. Evaluating Program and Practice Effectiveness *(skip to question 3)*
- 1f. Funding *(skip to question 3)*
- 1g. Information Systems & Data
- 1h. Supervising Child Welfare Services *(skip to question 3)*
- 1i. System Reform *(skip to question 3)*
- 1j. Training
- 1k. Workforce *(skip to question 3)*
- 1l. Other (please describe)\_\_\_\_\_ *(skip to question 3)*

[For respondents in Systemwide: [childwelfare.gov/topics/systemwide/](https://childwelfare.gov/topics/systemwide/)]

- 2a. Assessment *(skip to question 3)*
- 2b. Behavioral Health and Wellness *(skip to question 3)*
- 2c. Courts *(skip to question 3)*
- 2d. Cultural responsiveness
- 2e. Domestic violence *(skip to question 3)*

- 2f. Working with American Indian children and families
- 2g. Diverse populations and communities
- 2h. Human trafficking *(skip to question 3)*
- 2i. Laws & policies *(skip to question 3)*
- 2j. Service array *(skip to question 3)*
- 2k. Statistics *(skip to question 3)*
- 2l. Well-Being *(skip to question 3)*
- 2m. Youth
- 2n. Other (please describe)\_\_\_\_\_ *(skip to question 3)*

[For respondents in Responding to Child Abuse & Neglect: [childwelfare.gov/topics/responding/](http://childwelfare.gov/topics/responding/)]

- 3a. Reporting
- 3b. Screening and assessment
- 3c. Casework practice
- 3d. Responding to fatalities
- 3e. Trauma informed practice
- 3f. Collaborative responses to child abuse and neglect
- 3g. Other (please describe)\_\_\_\_\_ *(skip to question3)*

**2. Select the option that best describes what you expected to find on Child Welfare Information Gateway related to...** *Response options dependent on where the respondent is on the CWIG website and responses to Question #1.*

[For respondents in Management & Supervision: [childwelfare.gov/topics/management/](http://childwelfare.gov/topics/management/)]

*Response options for those who selected 1c (Disaster Preparedness & Response):*

- Preparing for a disaster
- Responding to a disaster
- Recovering from a disaster
- Other (please describe)\_\_\_\_\_

*Response options for those who selected 1g (Information Systems & Data):*

- Collecting and improving data
- Improving data quality
- Using data to inform/improve programs
- Other (please describe)\_\_\_\_\_

*Response options for those who selected 1j (Training):*

- National and State training providers
- Topical information to inform training curricula
- Other (please describe)\_\_\_\_\_

[For respondents in Systemwide: [childwelfare.gov/topics/systemwide/](http://childwelfare.gov/topics/systemwide/)]

*Response options for those who selected 1d (Cultural Responsiveness)*

- Overview
- Disproportionality
- Agency practice
- Child abuse and neglect
- Out-of-home care
- Adoption

- Services
- Other (please describe)\_\_\_\_\_

**Response options for those who selected 1f (Working with American Indian Children and Families)**

- Historical trauma
- Casework practice
- Indian Child Welfare Act (ICWA) resources/training
- Supporting mental health
- Training resources
- Working with youth
- Preventing substance use and domestic violence
- Other (please describe)\_\_\_\_\_

**Response options for those who selected 1g (Diverse Populations and Communities)**

- Racial equity resources for child welfare professionals
- Racial equity resources for child welfare systems
- Working with African-American families
- Resources for Tribal professionals
- Working with LGBTQ youth and families
- Immigration and child welfare
- Other (please describe) \_\_\_\_\_

**Response options for those who selected 1l (Youth)**

- Understanding adolescent development
- Engaging and involving youth
- Youth outcomes and program evaluation
- Resources for youth
- Services and interventions for youth
- Other (please describe)\_\_\_\_\_

[For respondents in Responding to Child Abuse & Neglect: [childwelfare.gov/topics/responding/](http://childwelfare.gov/topics/responding/)]

**Response options for those who selected 1a (Reporting)**

- How to report child abuse and neglect
- Mandated reporting
- Other (please describe)\_\_\_\_\_

**Response options for those who selected 1b (Screening and assessment)**

- Screening and intake
- Investigation
- Responding to types of abuse or neglect
- Recurrence of child maltreatment
- Other (please describe)\_\_\_\_\_

**Response options for those who selected 1c (Casework practice)**

- Decision-making
- Safety planning
- Case planning and management services
- In-home services
- Evidence-based practices
- Working with families

- o Other (please describe) \_\_\_\_\_

**Response options for those who selected 1e (Responding to child fatalities and near fatalities)**

- o Responding to child fatalities or near fatalities
- o Investigating child fatalities or near fatalities
- o Other (please describe) \_\_\_\_\_

**Response options for those who selected 1e (Trauma informed practice)**

- o Understanding trauma
- o Building trauma-informed systems and policy issues
- o Screening and assessment of trauma in children and youth
- o Treatment
- o Resources for caseworkers
- o Resources for caregivers and families
- o Other (please describe) \_\_\_\_\_

**Response options for those who selected 1g (Collaborative responses to child abuse and neglect)**

- o Community involvement
- o Law enforcement
- o Medical responses
- o Online victimization or exploitation
- o Other (please describe) \_\_\_\_\_

3. Please provide more detail (e.g., content, topic of information, resource, format) about you were looking for today. \_\_\_\_\_

4. Have you found what you were looking for on Information Gateway?

- Yes
- No
- I'm still looking

5. On a scale of 1 (poor) to 5 (excellent), please rate the following regarding your experience on Information Gateway.

	1	2	3	4	5	N/A
Ease of finding information on the site						
Appeal of the website design						
Content that matches my needs						
Relevancy of the content to your work or information needs						

6. Please provide any information to explain your ratings in question 5. \_\_\_\_\_

**7. Please indicate with whom you plan to share the information found today and whom you believe would find this information valuable? Select all that apply.**

	With whom do you plan to share the information you found today?	Whom do you believe would find the information you found today valuable?
Families or clients	•	•
Youth in foster care (current or former)	•	•
My supervisor or director	•	•
Staff who report directly to me	•	•
Colleagues	•	•
Child welfare professionals in my community or network	•	•
Classmates	•	•
My teachers or professors	•	•
Policymakers	•	•
Legal professionals in my community or network	•	•
Mental health or substance use professionals in my community or network	•	•
Child welfare advocates	•	•
Other related professionals	•	•
I do not plan to share the information; I plan to use it to increase my own knowledge or understanding or for my own professional development	•	•
Other (please describe)_____	•	•

**8. Which of the following best describes your background or role?**

- Professional
- Student (please indicate your field of study) \_\_\_\_\_
- Kinship caregiver
- Foster youth (current or former)
- Prospective adoptive parent
- Foster/resource parent
- Adoptive parent
- Parent (i.e., biological/birth)
- Adopted person
- Other (please describe)\_\_\_\_\_

**9. PROFESSIONALS: Which of the following best describes your professional background?**

- Prevention/family support services
- Child protective services
- Foster care services
- Adoption services
- Child welfare professional working with American Indian children and families
- Ongoing case management
- Professionals working with youth/young adults
- Peer mentor or peer support provider
- Legal/courts (e.g. GAL, CASA, attorney)
- Juvenile justice
- Law enforcement
- Health/mental health services
- Substance use services
- Disaster preparation/response
- Trainer
- State data systems
- Researcher/evaluator/consultant
- Early childhood educator (0-5yrs)
- Teacher (K-12)
- Professor/faculty (higher education)
- Other (Please describe): \_\_\_\_\_

**10. What suggestions for additional topics or content to include (specific resources, format, from other organizations) do you have? \_\_\_\_\_**

**11. Do you have any additional comments regarding your experience on Information Gateway's website? \_\_\_\_\_**