# Stakeholder Questionnaire – GDIT Case Coordinator

## Interview Details

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| --- | --- |
| Program name: |  |
| Level of Care: |  |
| Stakeholder’s Name: |  |
| Date/Time of Interview: |  |
| Type of Interview (phone and/or face-to-face): |  |
| Interview Completed by: |  |

Note: Before beginning the interview and/or providing this questionnaire to stakeholders, provide a brief introduction, including monitor role and purpose of monitoring visit, overview/purpose of interview, and clarify any questions. See *Introduction Prompt for Stakeholders* for additional guidance as needed.

## Notes

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| --- | --- |
| **Describe your history working with ORR care providers and/or UACs?**  **How long have you been working with this program?** |  |
| **Tell me about how your case staffing works?** |  |
| **Do you find that case management and clinical staff are aware of and prepared to discuss case happenings?**  **Do you find that case management and clinical staff have a collaborative means of addressing the issues during case staffing?** |  |
| **Describe how cases of concerns are elevated to the FFS’s attention.**   * Are there areas of improvement for this process? * What works well? |  |
| **Are you provided with all the information you need to be able to make a timely release recommendation?**   * What may cause delays in a release? |  |
| **In your opinion, how is the program doing in ensuring safe and timely releases?** |  |
| **Do you have any issues/concerns to share with us?** |  |
| **Do you have any suggestions for improving the program or the case staffing process?** |  |

## Additional Notes

Enter Additional Notes.