

Staff Questionnaire - Clinician/Lead Clinician - Unlicensed Facility (UF)

Quarterly Health and Safety Visit

Interview Details	
Program Name:	Past and Current Position(s) at Program:
Level of Care:	Date/Time of Interview:
Full Name:	Interviewer:

*Note: Before beginning the interview and/or providing this questionnaire to staff, provide a brief introduction, including monitor role and purpose of monitoring visit, confidentiality of staff interview, and clarify any questions. See *Introduction Prompt for Staff* for additional guidance as needed. Questions in **bold** should be asked during the interview if possible. Other questions are optional prompts to assist the interviewer.

	NOTES
<p>Tell me about your role and main responsibilities as a clinician.</p>	
<p>Tell me about your educational background and how you ended up working as a clinician here.</p> <ul style="list-style-type: none"> Are you licensed? (If not licensed, explain your current licensure status.) 	

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<p>What is your typical caseload?</p> <ul style="list-style-type: none"> • What would be the ideal manageable caseload? 	
<p>Do you have any concerns related to the confidentiality of mental health services? (i.e. designated confidential space, confidential record management system) If so, please describe.</p>	
<p>What approach do you implement in providing individual and group counseling sessions for UCs?</p> <ul style="list-style-type: none"> • Can you describe how your model or approach is trauma-informed? • Describe how you successfully implement mental health and crisis-related interventions with UCs. • Explain your process for tracking progress in a child's case. • Describe how mental health services are tailored for cultural sensitivity and age appropriateness. • Do you utilize any assessment or screening tools in addition to ORR required assessments? 	
<p>What does <i>trauma-informed care</i> mean to you?</p> <ul style="list-style-type: none"> o How do you deliver trauma-informed care as part of the clinical team? 	
<p>What are the things that you love/enjoy about your job? What are the challenges you face in your job?</p>	
<p>What formal/informal trainings have you received since working here?</p> <ul style="list-style-type: none"> • What additional trainings do you think the clinical 	

<p>team could benefit from?</p> <ul style="list-style-type: none"> • What did you think about the additional training on sexual abuse for medical and mental health practitioners? (i.e. helpful, sufficient, any suggestions for improvement, etc.) <p>(Lead Clinician) Do you have a system to assess ongoing staff training needs?</p> <ul style="list-style-type: none"> • Please describe any training needs that your staff currently has. 	
<p>How does the program handle behavioral challenges among UCs? How effective do you think the behavior management system is?</p>	
<p>Do you have any concerns about the treatment of UCs in care?</p> <p>Do you have concerns about any particular staff members (any staff members you think should NOT be working with UC)?</p>	
<p>If a UC in care is presenting with mental health concerns that warrant additional services, how does the program respond?</p>	
<p>How does the clinical team collaborate and communicate with other departments?</p>	

<ul style="list-style-type: none"> • How are minors given appropriate accommodations for special mental health concerns or needs? • What recommendations do you have to strengthen the collaboration and communication with other departments? • How are you notified if other staff have a concern about a minor's mental health needs? 	
<p>What is the program's plan for dealing with a mental health emergency?</p> <ul style="list-style-type: none"> • Have you had a mental health emergency at the program since you began working here? If so, please describe the situation. 	
<p>(Lead Clinician) Do you have enough input and resources to make changes to improve mental health services at the program?</p> <ul style="list-style-type: none"> • Do you think the current system is effective for meeting the mental health needs of UCs in care? • What are the strengths and things that could be improved to the current system? • How do you help your assigned clinicians deal with secondary trauma exposure and the other stressors of the clinician job? (Reflective Supervision?) 	
<p>What general recommendations do you have to strengthen the program? What improvements would you put in place?</p> <ul style="list-style-type: none"> • Have you shared these ideas with your supervisor or any other program staff? 	

What recommendations do you have for ORR that I can take back to share with our headquarter teams?	
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Additional Notes

Enter Additional Notes.