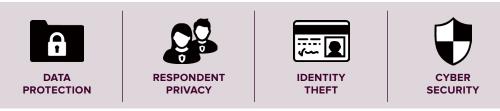


The security of your information is important to us!



We can't have a successful survey without the cooperation of respondents like you. We will always do everything we can to earn your trust and ensure that your information is secure. In fact, if we don't protect your information, our jobs could be in jeopardy.

Maintaining your privacy is our number one priority

Below are some of the measures we take to ensure that your information remains confidential.

- We never put the survey name on the outside of an envelope, on a postcard, on an answering machine message, or anywhere that someone else could see or hear it. We do not sell or provide your name to any mailing lists.
- Your name is never kept with information gathered from your interview so no one can identify you from your survey answers. All personal information is stripped out of the data before it is released to researchers. Respondent IDs are used to keep your personal information, such as name and address, private and protected.

- The U.S. Bureau of Labor Statistics (BLS), NORC at the University of Chicago, and CHRR at The Ohio State University staff receive annual training on information systems security and privacy awareness and the Confidential Information Protection and Statistical Efficiency Act (CIPSEA). If a staff member causes a data breach, they can be fined or imprisoned for violating the confidentiality of study respondents.
- The information collected from you is stored on secured systems utilizing NIST protocols, which are guidelines used to maintain the integrity, confidentiality, and security of information systems.
- The laptops used by NORC interviewers have many levels of security, including password-protection and data encryption.
 Once you complete your interview, your data is sent by a secure connection to our data bank, also protected by many layers of security.
- Some researchers apply to BLS for special permission to get information about the geographic area of residence of our respondents. These researchers are vetted and participate

in the same security training as BLS, NORC, and CHRR staff. They also can be fined or imprisoned for violating the confidentiality of study respondents.



If you have questions or concerns, please contact us and we'll be happy to assist you!



Call: 877-504-1086 Text with your full name to: 312-835-1905 Email: nlsy97@norc.org Visit: <u>www.bls.gov/respondents/nls/confidentiality.htm</u>