

E-Verify Tutorials Quizzes Q&A Update

Project Name: E-Verify Tutorial Quizzes, Questions, and Answers

Description: As a result of Legacy Retirement efforts, the redesigned E-Verify user interface has a modern design. The E-Verify lesson quiz questions have been modified to suit the new design. The E-Verify Guidance will revise and connect the tutorial quiz questions and answers with the Legacy Retirement modernization efforts.

Currently	Change
Employer and Employer Agent Users (EEA) (Program Admininstrators (PA) and General Users (GU)	Questions and Answers



Question 1 of 29 True or False (required) E-Verify works by comparing the information entered on an employee's Form I-9, Employment Eligibility Verification, with Social Security Administration (SSA) and Department of Homeland Security (DHS) records to verify employment eligibility. Image: True False	A DE STORE	E-Verify compares the information entered on an employee's Form I- 9, Employment Eligibility Verification, with official government records available to the Department of Homeland Security (DHS) and the Social Security Administration (SSA) to confirm employment eligibility.
Your answer is correct!		TrueFalse
Next Exit Knowledge Test	Knowledge Test Page 2 of 31	



Question 2 of 29 Multiple Choice (required) E-Verify takes Privacy Guidelines very seriously. To protect personal information and comply with the appropriate privacy regulations, you should do all of the following EXCEPT: Allow only authorized users to use E-Verify.		E-Verify adheres to privacy guidelines and protection of personal information. To protect personal information and comply with the appropriate privacy regulations, you should do all of the following EXCEPT:
 Secure access to E-Verify. Share an employee's Form I-9 information with others. Protect and store employee information properly. Discuss E-Verify results in private. Vour answer is correct! 		 Allow only authorized users to use E-Verify. Secure access to E-Verify. Share an employee's Form I-9 information with others.
Next Exit Knowledge Test	Knowledge Test Page 3 of 31	 Protect and store employee information properly. Discuss E-Verify results in private.



Question 3 of 29		You must notify all employees of your participation in E-Verify by:
Multiple Choice (required) You must notify all employees of your participation in E-Verify by: Verbally informing each employee that you participate in E-Verify You do not have to notify all employees of your participation in E-Verify Clearly displaying the 'Notice of E-Verify Participation' and 'Right to Work' posters in all languages provided by DHS Creating your own poster and sending an informal email that informs them that you participate in E-Verify Your answer is correct!		 Verbally informing each employee that you participate in E-Verify. You do not have to notify all employees of your participation in E-Verify. Clearly displaying the Notice of E-Verify Participation and Right to Work posters provided by
Next Exit Knowledge Test	Knowledge Test Page 4 of 31	DHS in English and Spanish. Creating your own poster and sending an informal email that informs your employees that you participate in E-Verify.



Question 4 of 29	E-Verify can be used for which of the following?
Multiple Choice (required) E-Verify can be used for which of the following? Pre-screen applicants for employment Discriminate against job applicants or new hires on the basis of his or her national origin Selectively verify a person's citizenship or immigration status None of the above.	 Pre-screen applicants for employment. Discriminate against job applicants or new hires on the basis of his or her national origin.
Your answer is correct! Next Exit Knowledge Test	 Selectively verify a person's citizenship or immigration status. None of the above.



Question 5 of 29 True or False (required)		If you take adverse action against employees based on an initial mismatch, you could face legal
If you take adverse actions against job applicants or employees based on a Tentative Nonconfirmation (TNC), you could face legal action, including civil penalties and back pay awards, and your participation in E-Verify may be terminated.		back pay awards, and your participation in E-Verify may be terminated.
Your answer is correct!		TrueFalse
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Question 6 of 29	In pr	addition to standard Form I-9 ocedures, E-Verify requires that:
Multiple Choice (required) In addition to standard Form I-9 procedures, E-Verify requires that: Employers request that the employee present a specific document from List B Any List B document(s) presented to an employer participating in E-Verify contains a photo E-Verify does not require employees to present documents for List B E-Verify does not use information from Form I-9 Image: Specific document is correct!	•	Employers request that the employee present a specific List B document. Any List B document(s) presented to an employer participating in E-Verify must contain a photo. Employees only present a List
Next Exit Knowledge Test	Knowledge Test Page 7 of 31	A document. Employees only present a List B document and List C document.

Page



Question 7 of 29 Multiple Choice (required) If you are unable to change your password automatically from your user log-in page, next contact:		If you are unable to change your password automatically from your user log-in page, you should contact:
 Your General User; he or she can reset your password You will never need to change your password Your Program Administrator; he or she can reset your password You don't need a password to log in to E-Verify 		 Your General User, who can reset your password. You will never need to change your password.
Your answer is correct!		 Your Program Administrator, who can reset your password. You don't pood a password to
Next Exit Knowledge Test	Knowledge Test Page 8 of 31	log into E-Verify.



Question 8 of 29 Fill in the Blank (required) An E-Verify case must be created no later than the end of business days after the employee begins work for pay.		An E-Verify case must be created no later than the end of business day(s) after the employee begins work for pay.
 5 1 2 3 		 5 1 2 3
Vour answer is correct!		
Next Exit Knowledge Test	Knowledge Test Page 9 of 31	



Question 9 of 29		The information entered into E- Verify MUST match the information on the employee's Form I-9.
The information entered into E-Verify MUS1 match with the information on the employees Form I-9. True False Vour answer is correct!		TrueFalse
Next Exit Knowledge Test	Knowledge Test Page 10 of 31	
U.S. Department of Homeland Security U.S. Citizenship and Immigration Services	Accessibility Plug-ins Sitemap	



Question 10 of 29 Multiple Choice (required) When necessary, E-Verify prompts you to compare a photo displayed in E-Verify to which of the following?		When necessary, E-Verify prompts you to compare a photo displayed in E-Verify to which of the following?
 The photo on the employee's Form I-9 photo document The employee himself or herself Any photo you can get from the employee E-Verify never displays an employee's Form I-9 document 		 The photo on document the employee presented for the Form I-9. The employee themselves. Any photo you can get from the employee. E-Verify never displays a photo.
Next Exit Knowledge Test	Knowledge Test Page 11 of 31	from the employee's Form I-9 document.



Question 11 of 29		The case result of Employment Authorized means which of the following?
Multiple Choice (required) A case result of 'Employment Authorized' means which of the following? The employee's information did NOT match with Social Security Administration (SSA) or Department of Homeland Security (DHS) records. There is no case result of 'Employment Authorized.' The employee's information matched with Social Security Administration (SSA) and Department of Homeland Security (DHS) records. The employee's information matched with Social Security Administration (SSA) and Department of Homeland Security (DHS) records. Your answer is correct!		 The employee's information did NOT match official government records that E- Verify can access. There is no case result of Employment Authorized. The employee's information
Next Exit Knowledge Test	Knowledge Test Page 12 of 31	records that E-Verify can access.



Question 12 of 29 True or False (required) A Tentative Nonconfirmation (TNC) means that the employee is NOT authorized to work in the United States.		A mismatch means that the employee is NOT authorized to work in the United States.
) True		False
False		
Your answer is correct!		
Next Exit Knowledge Test	Knowledge Test Page 13 of 31	



Question 13 of 29		A case result of E-Verify Needs More Time means that
Fill in the Blank (required) A case result of 'DHS Verification in Process' means that		 The employee's information matched with official government records that E-Verify can access. E-Verify cannot verify an employee's employment eligibility after the employee has contacted DHS or visited SSA. The case was automatically referred to DHS for further verification and no action is required until you receive a case update. None of the above.
Next Exit Knowledge Test	Knowledge Test Page 14 of 31	



Question 14 of 29		Employers may not terminate, suspend, delay training, withhold
True or False (required) You may not terminate, suspend, delay training, withhold or lower pay or take any other adverse action against an employee based on the employee's decision to contest a Tentative Nonconfirmation (TNC) or because the employee's case is pending with DHS or SSA. True False		or lower pay, or take any other adverse action against an employee because of the mismatch, until the mismatch becomes a Final Nonconfirmation.
Your answer is correct!		TrueFalse
Next Exit Knowledge Test	Knowledge Test Page 15 of 31	



Question 15 of 29		After your print the Further Action Notice, you must do which of the following:
Multiple Choice (required) After you print the Further Action Notice, you must do which of the following: Review the Further Action Notice with your supervisor. Review the Further Action Notice privately with the employee. Review the Further Action Notice privately with your supervisor. You do not need to review the Further Action Notice with anyone.		 Contact DHS and/or SSA to begin resolving the issue on behalf of the employee. Review the Further Action Notice privately with the
Vour answer is correct! Next Exit Knowledge Test	Knowledge Test Page 16 of 31	 employee. Review the further Action Notice privately with your supervisor. You do not need to review the Further Action Notice with anyone.



Question 16 of 29 Fill in the Blank (required) An employee that chooses to a Tentative Nonconfirmation (TNC) has decided to take the action to visit an SSA field office or contact DHS. ont contest o contest o contest		E-Verify requires an employee who gets a mismatch to choose whether to take action to resolve the case within 10 federal government working days after E- Verify issues the mismatch result.
Vour answer is correct!		• False
Next Exit Knowledge Test	Knowledge Test Page 17 of 31	



Question 17 of 29 Fill in the Blank (required) An employee that has been referred to DHS or SSA for a Tentative Nonconfirmation (TNC) case result has to visit		An employee who was referred to DHS and/or SSA for a mismatch case result has to contact DHS or visit SSA.
 SSA or contact DHS. 4 Federal Government working days 6 business days 8 Federal Government working days 10 business days 		 4 federal government working days 6 business days 8 federal government working days
Vour answer is correct!		• 10 business days
Next Exit Knowledge Test	Knowledge Test Page 18 of 31	



Question 18 of 29		Delete - OBE
Multiple Choice (required) A case result of 'Review and Update Employee Data' requires that you do which of the following?		
Review the employee's work application		
Review the information the employee completed on Form I-9 with the employee Review the employee's Form I-9 information with your supervisor		
Take no action		
Next Exit Knowledge Test	Knowledge Test Page 19 of 31	



Question 19 of 29 True or False (required) When you receive a case result of 'Case in Continuance,' you can terminate the employee because SSA and/or DHS need additional time to review the employee's case. True		When you receive a case result of Case in Continuance, you can terminate the employee because DHS and/or SSA needs additional time to review the employee's case.
 False Your answer is correct! Next Exit Knowledge Test 	Knowledge Test Page 20 of 31	TrueFalse



Question 20 of 29 Multiple Choice (required) When you receive a case result of 'Employment Authorized,' your next step is to do which of the following?		When you receive a case result of Employment Authorized, your next step is to do which of the following?
 Nothing; you have completed the verification process. Close the case and record the case verification number. Determine if the employee will contest or not contest the case result. No action; this case will go to the Social Security Administration (SSA) or Department of Homeland Security (DHS) for further verification. 		 Nothing, you have completed the verification process. Record the E-Verify case number on the employee's Form I-9 or attach a copy of
Your answer is correct!		the case details page to the Form I-9. E-Verify
Next Exit Knowledge Test	Knowledge Test Page 21 of 31	 Employment Authorized cases. Determine if the employee will contest or not contest the case result. No action, this case will go to DHS or SSA for further verification.



Question 21 of 29 True or False (required) An SSA or DHS Final Nonconfirmation case result means that E-Verify cannot verify an employee's employment eligibility; you should now close the case. True False		A DHS or SSA Final Nonconfirmation case result means that E-Verify cannot confirm an employee's employment eligibility based on the accessed government records; you must close the case.
Vour answer is correct!		TrueFalse
Next Exit Knowledge Test	Knowledge Test Page 22 of 31	



Question 22 of 29 Fill in the Blank (required) A final case result of means that the employee did not contact DHS within the 8 Federal Government working days, and therefore, E-Verify cannot verify the employee's employment eligibility. 'Case in Continuance' 'DHS Verification in Process'		A case result of means that the employee did not contact DHS or SSA within 8 federal government working days and E-Verify cannot verify the employee's employment eligibility.
 'Tentative Nonconfirmation' 'DHS No Show' 		Case in ContinuanceE-Verify Needs More Time
Vour answer is correct!		 Tentative Nonconfirmation (Mismatch) DHS or SSA No Show
Next Exit Knowledge Test	Knowledge Test Page 23 of 31	



Question 23 of 29		The last step in the confirmation process is to do which of the following:
Multiple Choice (required) The last step in the verification process is to do which of the following: Determine if the employee will contest or not contest the final case result. Enter the employee's Form I-9 information. Close the case and record the case verification number. Discuss the final case result with your supervisor. Image: Close the case result with your supervisor. Image: Close the final case result with your supervisor.		 Determine if the employee will contest or not contest the final case result. Enter the employee's Form I-9 information. Record the E-Verify case number on the employee's Form I-9 or attach a copy of
Next Exit Knowledge Test	Knowledge Test Page 24 of 31	 the case details page to the Form I-9 and close the case if there is a Final Nonconfirmation. E-Verify automatically closes Employment Authorized cases. Discuss the final case result with your supervisor.



Question 24 of 29	Found on your user home page, Case Alerts	
Fill in the Blank (required) Found on your user home page, Case Alerts Image: bring your attention to cases that need your action. Image: are a menu of links from which you navigate. Image: contain important information and updates about E-Verify. Image: allow you quick access to creating a new case.	 Bring cases that need action your attention. Are a menu of links from why you navigate. Contain important informatiand updates about E-Verify. Allow you guick access to 	i to nich ion
Vour answer is correct!	Knowledge Test Page 25 of 31	



Question 25 of 29		Program Administrators can do which of the following:
Multiple Choice (required) Program Administrators can do which of the following: Assist General Users if they are locked-out of E-Verify due to a password issue. Register new users to be General Users or Program Administrators and can delete user accounts when needed. Update company profile information. All of the above.		 Assist General Users if they are locked-out of E-Verify due to password issues. Register new users to be General Users or Program Administrators and ability to delete user accounts when needed.
Next Exit Knowledge Test	Knowledge Test Page 26 of 31	 Update company or entity profile information. All the above.



Question 26 of 29		If you try to log in with an incorrect password three consecutive times,
Multiple Choice (required) If you try to log in with an incorrect password 3 consecutive times, E-Verify will lock you out. If you are locked out, your first step is to:		locked out, your first step is to:
 Take no action; it will correct itself Contact a General User Use the link 'Forgot your password?' on the user log in page Use another person's password and/or user ID 		 Take no action; it will correct itself. Contact a General User. Use the link Forgot your Password? On the user log in
Vour answer is correct!		 page. Use another person's password and/or user ID.
Next Exit Knowledge Test	Knowledge Test Page 27 of 31	



Question 27 of 29 True or False (required) When needed, you can share your E-Verify user ID and password with other users if they need to log in to manage a case. True False		 When needed, you can share your E-Verify user ID and password with other users if they need to log in to manage a case. True False
Your answer is correct!		
Next Exit Knowledge Test	Knowledge Test Page 28 of 31	



Question 28 of 29	No.	Delete
Multiple Choice (required) You can find which of the following under the navigation menus' 'My Resources,' 'View Essential Resources?'		
Further Action Notices and E-Verify Posters		
Manuals and Guides and Memorandums of Understanding (MOUs)		
Form I-9 Resources		
All of the above.		
Your answer is correct!		
Next Exit Knowledge Test	Knowledge Test Page 29 of 31	
		Federal contractors have specific guidelines on who they create cases for and the time required to create a case. This is outlined in the E-Verify Supplemental Guide for Federal Contractors.
		True True
		raise



Question 29 of 29		
True or False (required) Federal contractors have specific guidelines on who they verify and the time period required to create a case in E- Verify as outlined in the 'E-Verify Supplemental Guide for Federal Contractors.' True False		
Your answer is correct!		
Submit Exam Exit Knowledge Test	Knowledge Test Page 30 of 31	
The Knowledge check with 29 questions includes a final question (#29) about	t federal contractor responsib	ilities if they have the FAR clause –
this should load for PA and GU users on both Employer and Employer Agent	accounts, but ONLY if those a	ccounts have a category showing
Federal Contractor with FAR Clause.		
The Knowledge Check with 28 questions should load for PA and GU users on types EXCEPT Federal Contractor with FAR Clause.	both Employer and Employer	Agent accounts for all category
Corporate Admininistrator		Questions and Answers



Question 1 of 10 Multiple Choice (required) A Corporate Administrator cannot: Create E-Verify cases. Reset passwords Enroll and manage verification locations Close verification location accounts	ART V	 A Corporate Administrator cannot: Create E-Verify cases. Reset passwords. Enroll and manage verification locations. Close verification location accounts.
Vour answer is correct!		
Next Exit Knowledge Test	Knowledge Test Page 2 of 12	



Question 2 of 10		When enrolling a new verification location, a Corporate Administrator is required to:
Multiple Choice (required) When enrolling a new verification location, a Corporate Administrator is required to: Electronically sign a Memorandum of Understanding with the Social Security Administration and the Department of Homeland Security Identify the employees who will be the points of contact for E-Verify at the verification location. Indicate the number of hiring sites for which the verification location will create E-Verify cases. All of the above.		 Electronically sign a Memorandum of Understanding with the Department of Homeland Security and Social Security Administration.
Vour answer is correct! Next Exit Knowledge Test	Knowledge Test Page 3 of 12	 Identify the employees who will be the points of contact for E-Verify at the verification locations. Indicate the number of hiring sites for which the verification location will create E-Verify cases. All the above.



Question 3 of 10 Multiple Choice (required) When enrolling a new verification location, a Corporate Administrator is required to sign:		When enrolling a new verification location, a Corporate Administrator is required to sign an E-Verify:
 Memorandum of Understanding (MOU) Memorandum of Utility (MOU) Assertion of Intent (AOI) Agreement of Information (AOI) 		 Memorandum of Understanding (MOU) Memorandum of Utility (MOU) Assertion of Intent (AOI)
Your answer is correct! Next Exit Knowledge Test	Knowledge Test Page 4 of 12	 Agreement of Information (AOI)



Question 4 of 10 True or False (required) A Corporate Administrator account is a tool that allows a company to manage and create reports for multiple E- Verify Employer accounts. True False Vour answer is correct!		 A Corporate Administrator account is a tool that allows a company to manage and create reports for multiple E-Verify employer accounts. True False
Next Exit Knowledge Test	Knowledge Test Page 5 of 12	



Question 5 of	⁻ 10		Delete OBE
True or False (required) Existing Employer accounts can b	e linked to a Corporate Administrator account.		
 True False 			
0	Your answer is correct!		
Next Exit Knowledge Tes	st	Knowledge Test Page 6 of 12	



Question 6 of 10 Multiple Choice (required) A verification location is where:		 A verification location is where: The employee is hired and the Form I-9 is completed.
 The employee is hired and the Form I-9 is filled out. The employee will conduct their day to day job activities. Cases will be created in E-Verify. All of the above. Your answer is correct!		 The employee will conduct their day-to-day job activities. Cases will be created in E- Verify. All the above.
Next Exit Knowledge Test	Knowledge Test Page 7 of 12	



Question 7 of 10 Fill in the Blank (required)		The person(s) entered as a point of contact during enrollment will automatically be a unless you specify differently.
The person(s) entered as the point of contact during enrollment will automatically be a, unless you specify differently. General User Super User Program Administrator Corporate Administrator		 General User Super User Program Administrator Corporate Administrator
Your answer is correct!		
Next Exit Knowledge Test	Knowledge Test Page 8 of 12	



Question 8 of 10 True or False (required) A Corporate Administrator can reset passwords for a verification location's General Users and Program Administrators. Image: True False		 A Corporate Administrator can reset passwords for a verification location's General User and Program Administrators. True False
Your answer is correct!		
Next Exit Knowledge Test	Knowledge Test Page 9 of 12	



Question 9 of 10 True or False (required) When needed, you can share your E-Verify user ID and password with other users if they need to log in to manage a case. True True		 When needed, you can share your E-Verify user ID and password with other users if they need to log in. True False
False Your answer is correct! Next Exit Knowledge Test	Knowledge Test Page 10 of 12	



Question 10 of 10		Delete
Multiple Choice (required) Which of the following can you find in the navigation menu under 'My Resources', 'View Essential Resources'? E-Verify Notices and Form I-9 Resources Memoranda of Understanding (MOUs) and Immigration-Related Resources System Broadcast Activities All of the above Your answer is correct!		
Next Exit Knowledge Test	Knowledge Test Page 11 of 12	