Dear [Agency Name],

I am reaching out to you today to request your participation in the Office of Housing Counseling’s Eviction Counseling Survey. Your completion of this brief survey will help us to better understand your agency’s experiences serving consumers facing eviction, and will help us at HUD to more effectively partner with you to identify and develop innovative ways to support sustainable housing for tenants who are at-risk financially.

The Office of Housing Counseling is committed to taking a comprehensive approach to leverage the power of housing counseling with you, our partners, to help prevent eviction and other forms of housing displacement and insecurity. As a leader in the housing counseling community, your survey responses will help guide our priorities and future NOFOs to deliver services, including services to historically underserved communities most impacted by the COVID-19 pandemic and resulting rental crisis.

The Survey can be found at (Insert Link). Please fill out the survey on behalf of [Agency name] (HCSID#: [Agency HCSID#]) by [List Survey Deadline]. Even if rental or eviction counseling is not a core part of your agency’s work, your response to the survey will be both appreciated and helpful. Questions about completing the survey can be submitted to: Eviction.Survey@hud.gov

Thank you for sharing your valuable insights and feedback. Your participation will help us to reinforce the critical importance of housing counseling in supporting the nation’s housing needs and to realize our shared mission to ensure that families have the knowledge they need to obtain, sustain, and retain their housing.

Sincerely,

David Berenbaum

David Berenbaum

Deputy Assistant Secretary – Housing Counseling