

Listening Session

Health Center Leadership
XX XX 2020



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OMB Approval Statement

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Tell Us About You



- First name
- Role at your health center
- How long have you worked there?
- One major accomplishment for you or your health center

We Want To Know



- How is workforce wellness impacting you and your health center?
- What is the culture like in your health center?
- What are you trying in an effort to improve joy in the workplace?
- How might you use the survey results?

What's It Like For You?



- A. What about your work brings you pride and feelings of satisfaction?
- B. In your experience, what is the single biggest cause of burnout in your position?

What's It Like There?



- A. How would you describe the culture of your health center in three words or fewer?
- B. By a show of hands, how many of you have a mission or documented vision/goals that include your staff in some way?
 - 1. How do you enact that mission/vision/goal specifically related to your workforce?
- A. What is contributing to burnout and lack of satisfaction of your staff?
- B. How has burnout or lack of satisfaction and joy in the workplace impacted your health center?

What's The Data Say?



- A. By a show of hands, how many of you are using an assessment of employee wellbeing, qualitative or quantitative?
- B. What are the most useful indicators around staff satisfaction?
- C. What are the most useful indicators around staff burnout?
- D. What is the most important reason that you are conducting the assessment?

What's Working? What's Not?



- A. Tell me about some of your achievements related to improving joy in the workplace or reducing burnout.
- B. What barriers do you experience to implementing workforce wellbeing initiatives?
- C. Tell me about initiatives you tried that did not work.

What's Next?



- A. Thinking about this final survey, what would you want to know from your health center staff?
- B. What's the value of these results to you?
- C. How might you use the data?
- D. How do you anticipate the survey helping improve workforce wellbeing?
- E. Envision success for your employees for a moment. What does success look like at your health center?
- F. Imagine there are no barriers, money and time are not an issue, what would you do to get to that successful place?

THANK YOU!

Questions?