Outcomes of and Satisfaction with Tailored Services Survey Appended Items (Section 4)

**OMB Control No.: 0970-0501**

**Expiration Date: xx/xx/xx**

*THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13) The purpose of this information collection is to better understand the capacity building needs of child welfare jurisdictions so that the Capacity Building Center for States, a Children’s Bureau initiative can tailor and improve its services. Public reporting burden for this collection of information is estimated to average 3 minutes per respondent, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. This is a voluntary collection of information. A Federal agency may not conduct or sponsor, and no individual or entity is required to respond to, nor shall an individual or entity be subject to a penalty or failure to comply with a collection of information subject to the requirements of the Paperwork Reduction Act of 1995,* *unless that collection of information displays a currently valid OMB control number. If you have any comments on this collection of information, please contact Christine Leicht, Center for States Evaluation Lead, by e-mail Christine.Leicht@icf.com.*

Instructions for Survey Development and Administration

At the completion of each project work plan the “Outcomes of and Satisfaction with Tailored Services Survey” will be administered to assess project outcomes and capacity growth, satisfaction, and fidelity to the Center for States’ (Center’s) Practice Model (OMB Control No. 0970-0576). As a supplement to that survey, the Cross-Center Evaluation of the Child Welfare Capacity Building Collaborative will add 10 items to support understanding the effectiveness of Center services.

It is expected that the supplement to the capacity survey will have 10 items with a burden of no more than 3 minutes.

Questions

| **ITEMS** | Strongly Disagree | 2 | 3 | 4 | 5 | Strongly Agree | Don’t Know/NA |
| --- | --- | --- | --- | --- | --- | --- | --- |
| 1. The Center is building the capacity of your jurisdiction to engage individuals with lived experience and/or lived expertise. | SD | 2 | 3 | 4 | 5 | SA | NA |
| 1. Center representatives encouraged agency and project leaders to tackle organizational issues, especially those related to addressing racial equity and inclusion of people with lived experience. | SD | 2 | 3 | 4 | 5 | SA | NA |
| 1. Center representatives worked with the team to include lived experience and racial equity lenses throughout the progress monitoring process including design, data collection, analysis, and discussion (e.g., instrument development, data disaggregation, contextualization of findings). | SD | 2 | 3 | 4 | 5 | SA | NA |

1. To what extent do you understand the overarching goal(s) of this project?

* Fully understand
* Mostly understand
* Partially understand
* Do not understand

1. To what extent did the Center help you engage all necessary stakeholders (e.g., partners, community, and allies) to actively participate and collaborate (e.g., including people with lived experience, federal partners, university partners, community agencies, other agency staff, etc.)?

* Fully engaged all necessary stakeholders
* Mostly engaged all necessary stakeholders
* Partially engaged all necessary stakeholders
* Did not help engage all necessary stakeholders

1. To what extent was the Center team a “good fit” with your agency?

* Entirely a good fit
* Mostly a good fit
* Partially a good fit
* Not a good fit

1. To what extent did your agency feel that it had ownership of this project?

* Full ownership
* Substantial ownership
* Partial ownership
* No ownership of the project

1. To what extent do you think your agency’s project team had authority to make project decisions?

* Full authority
* Considerable authority
* Partial authority
* No authority

1. To what extent do you think your agency was ready to take on the project work?

* Fully ready
* Mostly ready
* Partially ready
* Not ready

1. To what extent was there buy-in from your agency’s leadership?

* Fully bought-in
* Mostly bought-in
* Partially bought-in
* Not bought-in