

Outcomes of and Satisfaction with Tailored Services Survey Appended Items (Section 4)



OMB Control
No.: 0970-
0576

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Instructions for Survey Development and Administration

At the completion of each project work plan the “Outcomes of and Satisfaction with Tailored Services Survey” will be administered to assess project outcomes and capacity growth, satisfaction, and fidelity to the Center for States’ (Center’s) Practice Model (OMB Control No. 0970-0576). As a supplement to that survey, the Cross-Center Evaluation of the Child Welfare Capacity Building Collaborative will add 10 items to support understanding the effectiveness of Center services.

It is expected that the supplement to the capacity survey will have 10 items with a burden of no more than 3 minutes.

Questions

ITEMS	Strongly Disagree	2	3	4	5	Strongly Agree	Don't Know/NA
1. The Center is building the capacity of your jurisdiction to engage individuals with lived experience and/or lived expertise.	SD	2	3	4	5	SA	NA
2. Center representatives encouraged agency and project leaders to tackle organizational issues, especially those related to addressing racial equity and inclusion of people with lived experience.	SD	2	3	4	5	SA	NA
3. Center representatives worked with the team to include lived experience and racial equity lenses throughout the progress monitoring process including design, data collection, analysis, and discussion (e.g., instrument development, data disaggregation, contextualization of findings).	SD	2	3	4	5	SA	NA

4. To what extent do you understand the overarching goal(s) of this project?
 - Fully understand
 - Mostly understand
 - Partially understand
 - Do not understand

5. To what extent did the Center help you engage all necessary stakeholders (e.g., partners, community, and allies) to actively participate and collaborate (e.g., including people with lived experience, federal partners, university partners, community agencies, other agency staff, etc.)?
 - Fully engaged all necessary stakeholders
 - Mostly engaged all necessary stakeholders
 - Partially engaged all necessary stakeholders
 - Did not help engage all necessary stakeholders

6. To what extent was the Center team a “good fit” with your agency?
 - Entirely a good fit
 - Mostly a good fit
 - Partially a good fit
 - Not a good fit

7. To what extent did your agency feel that it had ownership of this project?
 - Full ownership
 - Substantial ownership
 - Partial ownership
 - No ownership of the project

8. To what extent do you think your agency’s project team had authority to make project decisions?
 - Full authority
 - Considerable authority
 - Partial authority
 - No authority

9. To what extent do you think your agency was ready to take on the project work?
 - Fully ready
 - Mostly ready
 - Partially ready
 - Not ready

10. To what extent was there buy-in from your agency’s leadership?
 - Fully bought-in
 - Mostly bought-in
 - Partially bought-in
 - Not bought-in