

## Landowner Helpline Survey Feedback

Thank you for providing feedback on your recent experience with the Federal Energy Regulatory Commission’s Landowner Helpline (LOH).

Name (optional)

Docket Number (optional)

Please indicate the extent to which you agree with the following statements.  Landowner Helpline staff:	Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree
1. Was respectful and listened to my concerns.					
2. Was fair and impartial in attempting to address my concerns.					
3. I am satisfied with the services the LOH provided.					
4. Helped resolve my concerns more quickly than it likely would have if I handled it myself or had to go to court to get it resolved.					
5. Helped reduce my costs. (Examples of cost savings may include things like reduced attorney’s fees, expert fees, and other costs associated with litigation.)					
6. I would recommend the LOH to others in the future.					

7. To what extent was the matter resolved?  
 Fully                       Partially                       Not at all

8. Please indicate which of the following most closely describes you:  
 Property Owner/Tenant  
 Energy Company  
 Contractor  
 Other

9. We value your feedback and suggestions. Please let us know how we can improve our services to enhance your experience in the future.