



VA DEBT MANAGEMENT CENTER - Pay Online

[Please Use This form to Pay by Credit Card or Debit Card or to Pay Directly from Your Bank Account](#)

**\*\*\*A NOTE ABOUT YOUR WEB BROWSER\*\*\***

You will need to use one of the following Internet Browsers in order to complete a transaction: **Internet Explorer 5.5 SP2** or higher; **Mozilla Firefox 1.5** or greater; **Mozilla 1.7** or greater; **Netscape 7.x**; OR, **Safari 1.2** (for MAC users).

**PLEASE DO NOT MAKE PAYMENTS ON THIS WEB SITE IF:**

**YOU ARE PAYING A VA MEDICAL CO-PAYMENT**

DMC does not collect nor have information concerning medical billing statements. If you wish to make a VA medical co-payment [click](#) here. If you need help completing the co-payment form call 866-400-1238.

**YOU HAVE RECEIVED A COLLECTION LETTER FROM THE DEPARTMENT OF THE TREASURY GIVING YOU 10 DAYS TO MAKE PAYMENT TO AVOID FURTHER COLLECTION ACTION**

If Treasury has sent you this letter, making a payment on this Web site will only delay application of the payment and will not preclude Treasury from adding fees to the amount you owe. Questions regarding Treasury collection should be directed to the telephone number on the Treasury collection letter.

**YOU HAVE RECEIVED COLLECTION LETTERS OR PHONE CALLS FROM A PRIVATE COLLECTION AGENCY OR LAW FIRM**

This means the Department of the Treasury has referred your account for private collection. Making payments on this Web site will delay application of those payments to your account and will not preclude fees charged by the collection agencies or law firms.

**ARE YOU CURRENTLY DRAWING VA BENEFITS AND PAYING THE BALANCE OF YOUR DEBT?**

If you are currently drawing VA benefits, it is possible that your debt has been offset from your next benefit check. To avoid overpaying your debt, you should contact the Debt Management Center at 800-827-0648 (TTY: 711) to confirm your balance *before making a payment*. If you make a payment and your debt balance is already cleared through offset, it can take up to 60 days to refund your payment. So please call before you make your payment. If you have difficulty getting through to DMC, we ask for your patience. We have added more telephone lines and operators and are making every effort to improve service.

[Read Important Privacy Information](#)

If you do not have your debt letter or need assistance with this form, please call 800-827-0648 (TTY: 711), Monday-Friday, between 6:30am-6pm (Central)

**\* is required. [Help With This Form](#)**

**Veteran Information**

Please have a copy of the Veteran Debt Letter sent from Debt Management Center in front of you to enter the correct information.

\*File Number:

\*Payee Number:

\*Person Entitled:

\*Deduction Code:

**Payer Information**

The following questions must reflect the identity of the person making the payment.

\*First Name:

\*Last Name:

\*Daytime Phone:

#### Payment Information

\*Payment Amount:

\$

If you intend to make recurring ACH debit payments from your bank account, the amount entered in the "Payment Amount" field should be the amount of each payment.

Example: If you want to pay a total of \$3,000 in three payments, then enter \$1,000 in the "Payment Amount" field.

Credit Card payments should not exceed \$24,999.99 per transaction.

**If you do not have your debt letter or need assistance with this form, please call 800-827-0648 (TTY: 711), Monday-Friday, between 6:30am-6pm (Central)**

#### Warning:

**This U.S. Government computer system is for official use only. The files on this system include Federal records that contain sensitive information. All activities on this system may be monitored to measure network performance and resource utilization; to detect unauthorized access to or misuse of the system or individual files and utilities on the system, including personal use; and to protect the operational integrity of the system. Further use of this system constitutes your consent to such monitoring. Misuse of or unauthorized access to this system may result in criminal prosecution and disciplinary, adverse, or other appropriate action.**

#### Help With This Form

**File Number** 'File Number' is your VA claim number. This field must be 8 or 9 characters long.

**Payee Number** 'Payee Number' tells us whether the debtor is a veteran or service member, a child, a spouse, a vendee or parent of the veteran.

**Person Entitled** 'Person Entitled' is the first initial, middle initial (if there is one) and first four letters of the debtor's last name. If the entry on the collection letter after 'Person Entitled' does not have a middle initial, a blank will appear where the middle initial would be. Please leave the same space blank on this form.

**Deduction Code** 'Deduction code' is a number that tells us what type of benefit the debtor received when the debt was established.

**First Name** Enter the first name of the person whose credit card, debit card or bank account will be used to send us a payment.

**Last Name** Enter the last name of the person whose credit card, debit card or bank account will be used to send us a payment.

**Daytime Phone** Enter the 10 digits daytime telephone number of the person whose credit card, debit card or bank account will be used to send us a payment. We will call if a problem is encountered with the payment.

**Payment Amount** Enter payment amounts in currency format.

[Top of Page](#)

**If you have questions, please call the VA Debt Management Center at 800-827-0648 (TTY: 711) between 6:30 am and 6:00 pm Central time.**

#### YOUR PRIVACY IS IMPORTANT TO US. PLEASE READ THE FOLLOWING:

**Privacy Act Information:** The information you furnish on this form, including your Social Security Number, is used to associate your payment with your accounts receivable record so that we may properly credit your account. Disclosure is voluntary. However, without disclosure, a credit card transaction or direct debit transaction cannot be processed. The responses you submit are confidential and protected from unauthorized disclosure by 38 U.S.C. 5701. The information may be disclosed outside the Department of Veterans Affairs (VA) only when authorized by the Privacy Act of 1974, as amended. The routine uses for which VA may disclose the information can be found in VA systems of records, including 58VA21/22, Compensation, Pension, Education and Rehabilitation Records-VA, and 88VA244, Accounts Receivable Records-VA. VA systems of records and alterations to the systems are published in the **Federal Register**. Any information provided by you, including your Social Security Number, may be used in computer matching programs conducted in connection with any proceeding for the collection of an amount owed by virtue of your participation in any benefit program administered by VA.

**OMB Number:** 2900-0663

**Estimated Burden:** 10 minutes

**Respondent Burden:** VA may not conduct or sponsor and respondent is not required to respond to this collection of information unless it displays a valid OMB control number.

Public reporting burden for this collection of information is estimated to average 10 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information.

If you have comments regarding this burden estimate or any other aspect of this collection of information, contact:

U.S. Department of Veterans Affairs

Debt Management Center

P.O. Box 11930

Ft. Snelling, MN 55111

---

U.S. Department of Veterans Affairs - 810 Vermont Avenue, NW - Washington, DC 20420

Reviewed/Updated Date: January 8, 2021