

## FMCS Survey Questions Bank

1. What is your overall satisfaction with the training?
  - a. Very Satisfied
  - b. Satisfied
  - c. Neutral
  - d. Unsatisfied
  - e. Very Unsatisfied
2. How would you rate the virtual event platform? (1-5 Star Rating)
3. How would you rate the session? (1-5 Star rating)
4. Which session did you attend? (All Sessions listed)
5. Are you seeking Continuing Legal Education (CLE) Credits?
  - a. Yes
  - b. No
6. From which state are you seeking CLE Credits? (All States Listed)
7. What would you like to see at future sessions/conferences? (Open Comment Box)
8. The course length was
  - a. Too short
  - b. Too long
  - c. Just right
9. The complexity of the course material was
  - a. Too easy
  - b. Just right
  - c. Too difficult
10. In regard to the asynchronous (pre-live Webcast) portion of the course, I am:
  - a. Very Satisfied
  - b. Satisfied
  - c. Neutral
  - d. Unsatisfied
  - e. Very Unsatisfied
11. How would you rate the instructor? (Each with 1-5 Star rating)
  - a. Knowledge of the course objectives and material
  - b. Presentation/explanation of the material
  - c. Ability to relate to the participants as individuals
  - d. Overall effectiveness
12. The course adjectives
  - a. Addressed important aspects of my needs
  - b. Were appropriately supported by course materials (workbook, handouts, etc)
  - c. Were enhanced by the physical learning environment (classroom facilities, equipment, etc)
  - d. Were fulfilled through relevant situational or workgroup activities
13. Describe your comfort level with the course objectives prior to taking the course.
  - a. Explain the content of [subject matter of the course, i.e. mediation/arbitration/negotiation]

- b. Describe the [subject matter of course]
  - c. Explain the process of becoming a labor arbitrator
  - d. Write an arbitration opinion award
14. How satisfied are you with the:
- a. Extent to which the course prepared you to perform the current tasks more effectively
  - b. Extent to which the course prepared you to face new tasks, challenges, opportunities or responsibilities
  - c. Quality of this course overall
15. Additional comments
16. Your knowledge of the topics covered in this course:
- a. Prior to the module: below average, average, above average, excellent
  - b. After this module: below average, average, above average, excellent
17. The information provided in this course is relevant to my duties.
- a. Strongly agree
  - b. Agree
  - c. Neutral
  - d. Agree
  - e. Strongly disagree
18. The instructor(s) fostered interaction and engaged participants.
- a. Strongly agree
  - b. Agree
  - c. Neutral
  - d. Agree
  - e. Strongly disagree
19. The instructors provided enough time for discussion and participant questions.
- a. Strongly agree
  - b. Agree
  - c. Neutral
  - d. Agree
  - e. Strongly disagree
20. What should we retain from this training?
21. What should we remove from this training?
22. I think the webinar format of this training was adequate and effective.
- a. Strongly agree
  - b. Agree
  - c. Neutral
  - d. Agree
  - e. Strongly disagree