

From: [McCleskey Jr, John - FNS](#)
To: [Wilkinson, Tiffany - FNS](#)
Subject: FW: [External Email]RE: SNAP QC Coding Round Table
Date: Thursday, March 31, 2022 3:43:14 PM
Attachments: [Notes on Findings for FNS Coding - final.docx](#)

FYI – additional input from TX on the coding roundtable

From: Thompson,Cheryle D (HHSC) <Cheryle.Thompson@hhs.texas.gov>
Sent: Thursday, March 31, 2022 3:33 PM
To: McCleskey Jr, John - FNS <john.mccleskey@usda.gov>
Subject: [External Email]RE: SNAP QC Coding Round Table

[External Email]

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John,

Sharing the attached notes/comments regarding 310 coding with recommended changes. Sharing as my QA team provided without any edits. So, I may or may not agree with their comments/recommendations I also had Keith (QC Manager) review the comments/recommendations. He added the below information.

I'm okay with the additional nature codes and have no recommendations for those. I sort of disagree with removing any nature codes. Those don't apply to Texas but they may apply to other states.

My recommendation was about item 14, Cause, on the 380-1. Code 7 (Information reported by a collateral contact is inaccurate) is considered an agency error. I believe it's neither an agency nor client error and a third category (collateral) should be created for this. It's possible to even break it down further like for clients: Collateral – non-fraud and Collateral – potential fraud).

Thanks again for including Texas in the discussion.

Cheryle Thompson, Director
Quality Management and Support
Cell: 512-350-9959

-----Original Appointment-----

From: McCleskey Jr, John - FNS <john.mccleskey@usda.gov>
Sent: Wednesday, March 2, 2022 5:03 PM
To: McCleskey Jr, John - FNS; Neil.Chastain@dhs.ga.gov; samantha.e.lester@wv.gov;

jegomez@pa.gov; Thompson,Cheryle D (HHSC); crcampbell@dwss.nv.gov

Subject: SNAP QC Coding Round Table

When: Friday, March 11, 2022 2:00 PM-3:00 PM (UTC-05:00) Eastern Time (US & Canada).

Where: Microsoft Teams Meeting

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Thank you for agreeing to participate in our round table. We are looking to gather different perspectives about the following topics:

- General coding issues/concerns
- Use of “Other” in nature and causal codes
- Use of Local Agency Code (LAC)

The purpose of this project is to explore ways FNS can improve its data collection and analysis. As a result of this virtual roundtable, and other efforts – including outreach to the Technical Advisory Group and collaboration with our Regional Office staff, we hope to develop further guidance and training to improve the coding of QC cases and obtain ideas for more long term improvements.

Microsoft Teams meeting

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