

# FCR Website User Satisfaction

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## Start of Block: General Questions

OMB Control Number: 0925-0648 Public reporting burden for this collection of information is estimated to average 2 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. An Agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a current valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to NIH, Project clearance Branch, 6705 Rockledge Drive, MSC 7974, Bethesda, MD 20892-7974, ATTN: PRA (0925-0648). Do not return the completed form to this address.

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What was your main reason for visiting the Combat COVID site today?

- To see how I can help combat COVID
  - To get general information about COVID-19
  - To learn about potential treatments
  - To find monoclonal antibody treatment
  - To learn about clinical trials
  - To get information about vaccines
  - Other - Please specify below
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Where did you first hear about combatcovid.hhs.gov?

- Search engine
- Facebook
- Twitter
- Instagram
- LinkedIn
- Online ad
- Radio
- TV program
- Other - Please specify below

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For whom are you seeking information today?

- Myself
- A family member or friend
- A patient or client
- No one in particular, just curious
- Other - Please specify below

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Are you:

- An adult who has not been exposed to COVID-19?
- An adult with COVID-19, but not hospitalized?
- An adult who has been exposed to COVID-19, but has not developed the disease?
- A loved one or caregiver of someone hospitalized with COVID-19?
- An adult who has been discharged from the hospital with COVID-19?
- A healthcare provider looking for information for patients with COVID-19 who don't require hospitalization?
- A healthcare provider looking for information for patients with COVID-19 who require hospitalization?
- A member of the press, media?
- An employee or contractor of a Federal agency?
- A member of an organization looking to partner with the Federal COVID Response?
- Other - Please specify below

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How can we improve the [combatcovid.hhs.gov](https://combatcovid.hhs.gov) website?

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When you are looking for health information online, which of these formats is helpful to you?

Infographics (pictures that include text and data)

Illustrations or photographs

Fact sheets or handouts

Graphs and charts

Videos

News articles

Other - Please specify below

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How easy was it to find what you were looking for on this site?

Very easy

Somewhat easy

Neither easy nor difficult

Somewhat difficult

Very difficult

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Would you like to receive additional information about clinical trial participation?

Yes - Please provide your email address below

No

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What features of the site are you likely to use again?

Information on clinical trails

Information on treatment options

Information on donating plasma

Healthcare providers guide

News and media

Other - Please specify below

None

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What is your highest level of education completed? (choose one)

- No formal schooling
  - Less than high school/some high school, no diploma
  - High school graduate or GED
  - Some college or technical school
  - 4-year college degree
  - Post-graduate studies or advanced degree (master's or higher)
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Which of these best describes your ethnicity? (choose one)

- Hispanic or Latino
  - Not Hispanic or Non-Latino
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Which of these best describes your race? (choose one or more)

- American Indian or Alaska Native
- Asian
- Black or African American
- Native Hawaiian or Other Pacific Islander
- White

End of Block: General Questions

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Start of Block: Page-Specific Questions

Did you find this page useful?

Yes

No

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What can we do to improve this page?

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Did you find the information you were looking for on this page?

Yes

No

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Were you looking for anything that you could not find today?

Yes

No

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What did you think was missing from this page?

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End of Block: Page-Specific Questions

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