

# MedlinePlus Genetics Survey

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OMB Burden Statement:

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Public reporting burden for this collection of information is estimated to average 3 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to: NIH, Project Clearance Branch, 6705 Rockledge Drive, MSC 7974, Bethesda, MD 20892-7974, ATTN: PRA (0925-0648). Do not return the completed form to this address.

## Start of Block: User Characteristics

Q1

Thank you for your willingness to provide feedback about **MedlinePlus Genetics**. This survey should take no longer than three (3) minutes to complete. Your responses will be secure to the extent permitted by law.

First, we would like to ask you a few questions about yourself and your interest in the Web site.

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Q2 How would you describe yourself? (Please choose the best option.)

- Patient, family, or friend of patient (1)
  - Physician (2)
  - Genetic counselor (3)
  - Other healthcare professional (4)
  - Student (5)
  - Educator/trainer (6)
  - Researcher (7)
  - Librarian or information professional (8)
  - General public (9)
  - Other (please specify) (10) \_\_\_\_\_
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Q3 Why are you visiting **MedlinePlus Genetics**? (Please choose the best answer).

- For information about a gene or health condition (1)
  - For general knowledge or interest (2)
  - For an assignment (3)
  - To interpret genetic testing results (4)
  - Other (please specify) (5) \_\_\_\_\_
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Q4 How will you use this information? (Please choose the best answer.)

- For my own knowledge (1)
  - To share with a family member, friend, patient, or student (2)
  - To share with my doctor (3)
  - To share with other health professionals or researchers (4)
  - Other (please specify) (5) \_\_\_\_\_
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Q5 What is the highest level of education that you have completed?

- Less than high school (1)
- High school graduate or GED (2)
- Some college (3)
- 2 year degree (4)
- 4 year degree (5)
- Master's degree (6)
- Professional certificate or other degree (7)
- Doctorate (8)

End of Block: User Characteristics

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Start of Block: Experience with MedlinePlus Genetics

Q6 Next, we would like to ask you a few questions about your visit to **MedlinePlus Genetics**.

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Q7 How understandable did you find the content in **MedlinePlus Genetics**?

- Not at all understandable (1)
- Not very understandable (2)
- Somewhat understandable (3)
- Understandable (4)
- Very understandable (5)



Q8 What features or types of information would you like to see more of on **MedlinePlus Genetics**? (Please choose your top three.)

- Common disorders (1)
- Rare disorders (2)
- Links to resources about specific genetic variants (3)
- Background information about DNA and genetics (4)
- Description of the location of a gene on a chromosome (for example, 17q12) (5)
- Diagram indicating the location of a gene on a chromosome (6)
- Links to relevant advocacy organizations on condition pages (7)
- Other (specify) (9) \_\_\_\_\_

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**Display This Question:**

*If If What features or types of information would you like to see more of on MedlinePlus Genetics?  
(Ple... q://QID6/SelectedChoicesCount Is Equal to 3*

Q9 You mentioned you are interested in: (Each of the three responses chosen in Q8 will be listed in order, separated by commas). Could you please specify what interests you in those areas?

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Q10 Do you like having the ability to open and close sections (for example, Causes and References) on the condition, gene, and chromosome pages, or would you rather have all sections open at once?

- I like to have the ability to open and close the subsections (1)
- I would rather have the subsections all open (2)
- No preference (3)

Q11 How often do you visit **MedlinePlus Genetics**?

- This is my first visit (1)
- Every six months or less (2)
- Once a month (3)
- Once a week (4)
- Daily (5)

Q12 On a scale from 1 (very unaware) to 5 (very aware), how aware are you that **MedlinePlus Genetics** is the new home of content from the Genetics Home Reference website?

- Very unaware (1)
  - Somewhat unaware (2)
  - Neither unaware nor aware (3)
  - Somewhat aware (4)
  - Very aware (5)
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Q13 Did you come to **MedlinePlus Genetics** because you were looking for Genetics Home Reference content?

- No (1)
  - Yes (2)
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Q14 **MedlinePlus Genetics** replaced Genetics Home Reference in September 2020. Before the introduction of **MedlinePlus Genetics**, which websites had you visited?

- MedlinePlus only (1)
  - Genetics Home Reference only (2)
  - Both MedlinePlus and Genetics Home Reference (3)
  - Neither MedlinePlus nor Genetics Home Reference (4)
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Q15 How do you feel about the name **MedlinePlus Genetics** for this area of the MedlinePlus website?

- I like it! (1)
  - It's fine, but I don't love it (2)
  - I don't have a preference (3)
  - I hate it! (4)
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Q16 Do you have any additional thoughts about the **MedlinePlus Genetics** name?

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Q17 Do you have any other comments about how we can improve the **MedlinePlus Genetics** Web site?

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End of Block: Experience with MedlinePlus Genetics

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