

Request for Approval under the “Generic Clearance for the Collection of Routine Customer Feedback” (OMB#: 0925-0648, exp. date 6/30/2024)

TITLE OF INFORMATION COLLECTION:

ClinVar Submission Survey 2021 (NLM)

PURPOSE:

The National Library of Medicine (NLM) wishes to collect feedback from ClinVar submitters to gauge their current level of satisfaction and their level of interest in potential features enhancements to ClinVar submissions and data access. Survey consists of series of questions targeted to ClinVar submitters that a) establish NPS, b) give us some demographic information about the type of submitter, c) give them a chance to provide their level of satisfaction and pain-point areas within submission, and d) give them a chance to weigh in on potential feature enhancements in ClinVar submissions and data access.

DESCRIPTION OF RESPONDENTS:

ClinVar Submitters from organizations such as clinical testing labs and research labs

TYPE OF COLLECTION: (Check one)

- | | |
|--|--|
| <input type="checkbox"/> Customer Comment Card/Complaint Form | <input checked="" type="checkbox"/> Customer Satisfaction Survey |
| <input type="checkbox"/> Usability Testing (e.g., Website or Software) | <input type="checkbox"/> Small Discussion Group |
| <input type="checkbox"/> Focus Group | <input type="checkbox"/> Other: _____ |

CERTIFICATION:

I certify the following to be true:

1. The collection is voluntary.
2. The collection is low-burden for respondents and low-cost for the Federal Government.
3. The collection is non-controversial and does not raise issues of concern to other federal agencies.
4. The results are not intended to be disseminated to the public.
5. Information gathered will not be used for the purpose of substantially informing influential policy decisions.
6. The collection is targeted to the solicitation of opinions from respondents who have experience with the program or may have experience with the program in the future.

Name: Barton Trawick, PhD

To assist review, please provide answers to the following question:

Personally Identifiable Information:

1. Is personally identifiable information (PII) collected? Yes No
2. If Yes, is the information that will be collected included in records that are subject to the Privacy Act of 1974? Yes No
3. If Applicable, has a System or Records Notice been published? Yes No N/A

Gifts or Payments:

Is an incentive (e.g., money or reimbursement of expenses, token of appreciation) provided to participants? [] Yes [X] No

ESTIMATED BURDEN HOURS and COSTS

Category of Respondent	No. of Respondents	No. of Responses per Respondent	Time per Response (in hours)	Total Burden Hours
Individuals or Households	200	1	4/60	13
Totals	200	200		13

COST TO RESPONDENT

Category of Respondent	Total Burden Hours	Wage Rate*	Total Burden Cost
Individuals or Households	13	\$27.07	\$531.91
Totals	13		\$531.91

*The General Public wage rate (Mean wage rate for "All Occupations") was obtained from: [May 2020 National Occupational Employment and Wage Estimates \(bls.gov\)](https://www.bls.gov/news.release/archives/ocwage202005.pdf).

FEDERAL COST: The estimated annual cost to the Federal government is: **\$1,383.29**

Staff	Grade/Step	Salary	% of Effort	Fringe (if applicable)	Total Cost to Gov't
Federal Oversight					
Staff scientist	T42	\$138,329	1%		\$1,383.29
Contractor Cost					N/A
Travel					N/A
Other Cost					N/A
Total					\$1,383.29

*The Salary in table above is cited from:

<https://ohr.od.nih.gov/intrahr/Documents/title42/2021%20NIH%20Title%2042%20Pay%20Model%20Ranges.pdf>

If you are conducting a focus group, survey, or plan to employ statistical methods, please provide answers to the following questions:

The selection of your targeted respondents

1. Do you have a customer list or something similar that defines the universe of potential respondents and do you have a sampling plan for selecting from this universe?
 Yes No

If the answer is yes, please provide a description of both below (or attach the sampling plan)? If the answer is no, please provide a description of how you plan to identify your potential group of respondents and how you will select them?

Distribution of the survey will be provided as a pop-up when submitters encounters the thank you page after they complete a ClinVar submission, in one of three ways – a file submission, a wizard one-record submission, a one-record update of an existing record.

Administration of the Instrument

1. How will you collect the information? (Check all that apply)
 Web-based or other forms of Social Media
 Telephone
 In-person
 Mail
 Other, Explain
2. Will interviewers or facilitators be used? Yes No