


NIH NIAID – CFI Group Webmonitor Survey Screenshots - August 2021



National Institute of Allergy and Infectious Diseases

OMB#: 0925-0648 Exp: 06/30/2024


Thank you for participating in our survey! Your responses are being collected by CFI Group, and independent third party. Your opinions and feedback will be combined with those of other customers to help the National Institute of Allergy and Infectious Diseases (NIAID) understand how to best serve you.


This survey is authorized by Office and Budget Control No. 0925-0648, which expires June 30, 2024 and your participation is voluntary and anonymous.

Burden Disclosure: Public reporting burden for this collection of information is estimated to average 5 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to: NIH, Project Clearance Branch, 6705 Rockledge Drive, MSC 7974, Bethesda, MD 20892-7974, ATTN: PRAR 0925-0648. Do not return the completed form to this address."

Please click "Next" to begin.

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National Institute of Allergy and Infectious Diseases

1. Why did you visit the NIAID website today?

- I need help diagnosing or treating a disease
- I am interested in volunteering in medical research
- I am working on a class assignment
- I am looking for grants funding opportunities
- I am a researcher looking for clinical trials information
- I am looking for specific research information
- Other (please specify)

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2. Did you find what you were looking for on this website?

- Yes
- No

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3. What were you looking for that you were unable to find?

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4. How do you plan to use the information you find on this website?

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5. Please think about your experience with the NIAID website. Using a scale from 1 to 10, where 1 is "Poor" and 10 is "Excellent," please rate the following:

	Poor	1	2	3	4	5	6	7	8	9	Excellent	Don't Know/ Not Applicable
Ease of finding information		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ease of understanding the information you found on the website		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Length of time it took to accomplish your task/find information		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Number of clicks it took to accomplish your task/find information		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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6. On a scale from 1 to 10 where 1 means "Not at All Likely" and 10 means "Very Likely," please indicate how likely you are to:

	Not at All Likely	1	2	3	4	5	6	7	8	9	Very Likely	Don't Know/ Not Applicable
Recommend this website to someone else		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Return to this website		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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7. Please think about your experience navigating the NIAID website. Using a scale from 1 to 10 where 1 is "Poor," and 10 is "Excellent," please rate the following:

	Poor	1	2	3	4	5	6	7	8	9	Excellent	Don't Know/ Not Applicable
Visual appeal of the site		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Balance of text and graphics on the site		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How well the site is organized		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How well the site layout helps you to understand where you are		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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8. Now, please think about your experience with the NIAID website. Using a scale from 1 to 10 where 1 is "Poor" and 10 is "Excellent," please rate the following:

	Poor	1	2	3	4	5	6	7	8	9	Excellent	Don't Know/ Not Applicable
Accuracy of information		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of information		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Usefulness of the features on this website such as search, links, downloads, videos, and more		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Convenience of the features on this website		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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9. Now, please consider all your experiences to date with the NIAID website. Using a scale from 1 to 10, where 1 is "Very Dissatisfied" and 10 is "Very Satisfied," please rate your overall satisfaction with the NIAID site.

	Very Dissatisfied									Very Satisfied
	1	2	3	4	5	6	7	8	9	10
Overall satisfaction with the NIAID site	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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10. Using a 10-point scale on which 1 now means "Falls Short of Your Expectations" and 10 means "Exceeds Your Expectations," please rate how well this site has met your expectations.

	Falls Short of Your Expectations									Exceeds Your Expectations
	1	2	3	4	5	6	7	8	9	10
How well this site has met your expectations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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11. Now, imagine an ideal website. How close does this site come to that ideal website you just imagined? Please use a 10-point scale on which 1 means "Not at All Close to the Ideal" and 10 means "Very Close to the Ideal."

	Not Very Close to the Ideal								Very Close to the Ideal	
	1	2	3	4	5	6	7	8	9	10
How this site compares to your idea of an ideal website	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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12. Please provide any additional feedback in order for us to continually improve upon your website experience.

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Thank you for your time. Your feedback is very much appreciated.

Please click the "Submit" button to submit your answers.

Submit





We thank you for your time spent taking this survey.
Your response has been recorded.

