# NIDA Website User Feedback Survey: Supplemental Information

The following information details the feedback setup and functionality on drugabuse.gov and key subsites.

**Survey Tool —** The survey is a Drupal module that provides survey functionality to the NIDA website.

**Pages for Survey —** The survey will appear on the pages that live under these directories of the website to ensure that we capture feedback from all the main areas of the website. This list may change as pages are added or removed from the site.

- /drug-topics/*

- /news-events/nida-notes/*

- /publications/*

- /about-nida/noras-blog/*

- /funding-opportunities

- /news-events/ *

- /research/*

- /nidamed-medical-health-professionals/*

- /funding/*

- Future plans include translating and adding the survey to the Spanish language pages of the website found in this directory /es/*


Survey Box Placement —

- **Desktop:** The 508-compliant survey box will appear in the bottom right corner of the screen as the page loads, in an "absolute" position (meaning it will stay in this place even if the user scrolls down the page). This location is the least obtrusive, appearing in the margin for most users, and less likely to annoy users.

- **Mobile:** The survey box will appear at the bottom of the screen.


Pop-up Functionality —

- Users can "X out" of the survey, which will hide the survey box for 48 hours.

- Users who completed a survey will not be prompted to complete the survey on that page again. (Note: This is done via a web browser cookie, so the user's settings may impact this functionality. This is something beyond our control.)

- Users who complete a survey will not be shown another survey on the site for 48 hours.

- Upon completion, users will see a thank you screen that disappears after 5 seconds.

Survey Box Content —

- Website visitors will be shown the first question of the survey. Answering the first question will display the next question.

- The bottom of the survey box will always display the OMB clearance number, expiration date, and burden statement.

- A question bank of new questions to be swapped in and out for the current questions, will capture different feedback to support NIDA's communicate feedback needs at different times. No more than 4 questions will be presented to users at a time.