

Rate Your SSIMB Experience

ID: 21

OMB# 0925-0648, expiration date 06/30/2024

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ID: 2

The Systems Support & Information Management Branch (SSIMB) in HR SAID strives to support the OHR mission and add value to our organization by providing products and services of the highest quality. Your candid feedback will help us refine and improve our ability to deliver an exceptional experience to our customers.

ID: 3

1) Which team members did you work with?

- Amber Pappas
- Danielle Schrager
- Greg Dillon
- Jacob Bolger
- Jasper Fathi
- Jennifer Sun
- Jon Bleichner
- Kim Steadman
- Naz Naseri

- [] Patrick Cate
- [] Wayne Dooley
- [] Wendy San

ID: 4

2) How satisfied are you with the service you received from our team members?

	5 Star Rating
1 Star = Very Dissatisfied / 5 Stars = Very Satisfied	<hr/>

Logic: Hidden unless: Question "1 Star = Very Dissatisfied / 5 Stars = Very Satisfied" is one of the following answers "4,5"

ID: 14

3) Rock on! Your satisfaction is important to us. Feel free to share what we did to meet your satisfaction.

Logic: Hidden unless: Question "1 Star = Very Dissatisfied / 5 Stars = Very Satisfied" is one of the following answers "1,2"

ID: 16

4) Whomp whomp! We regret that we did not meet your expectations. What can we do to improve your experience with SSIMB?

ID: 8

5) Which service did we help you with?

- Systems Support
- Systems Access
- OHR Website Support
- OHR SharePoint Support
- Other - Please specify: _____

ID: 9

6) How well did our service meet your needs?

	5 Star Rating
1 star = Not well / 5 stars = Very well	<hr/>

Logic: Hidden unless: Question "1 star = Not well / 5 stars = Very well" is one of the following answers "4,5"

ID: 17

7) Whoa hoo! Your satisfaction is important to us. Feel free to share how we met your needs.

Logic: Hidden unless: Question "1 star = Not well / 5 stars = Very well" is one of the following answers "1,2"

ID: 18

8) Weep weep! We regret that we did not meet your expectations. How can our service meet your needs better?

ID: 13

9) Please provide any additional comments or suggestions.

Thank You!

ID: 1

Thank you for taking our survey. Your response is very important to us.
