

# Your OD Experience

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ID: 2

The OD creates the frameworks to formulate and execute strategic priorities and support and sustain efficient and effective operations for the HR Systems Analytics and Information Division. Your candid feedback will help us refine and improve our ability to deliver an exceptional experience to our customers

OMB# 0925-0648, expiration date 06/30/2024

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ID: 12

**Which member(s) of the OD Branch did you work with today (Select all that apply)?\***

- Donna
- Janis
- Laurie
- Nathalie
- Phil
- Rachel
- Sharon
- Stacie

ID: 5

Please rate your satisfaction with the service you received from this member of OD.\*

1 Star = Very Dissatisfied / 5 Stars = Very Satisfied

	5 Star Rating
How did we do?	<hr/>

Logic: Hidden unless: ( Question "How did we do?" is exactly equal to "4" OR Question "How did we do?" is exactly equal to "5")

ID: 6

**That's great! We strive to provide support that meet and/or exceed customer expectations. If you'd like, please let us know what specifically worked well.**

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Logic: Hidden unless: ( Question "How did we do?" is exactly equal to "1" OR Question "How did we do?" is exactly equal to "2")

ID: 7

**We regret that we did not meet your expectations. Your satisfaction is important to us. If you'd like, please let us know how we can do better.**

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ID: 13

**Which service did you work with OD on today?\***

- BPM (Business Process Modeling)
- Budget and Finance
- Contract Support
- CX (including Communities of Practice)
- Program and Project Management Support
- Service Management Office
- Staffing, Employee Development and Engagement
- Strategic Planning
- Other - Please Specify: \_\_\_\_\_\*

ID: 21

**Please rate your overall satisfaction with the OD Service.\***

1 Star = Very Dissatisfied / 5 Stars = Very Satisfied

	5 Star Rating
How did we do?	_____

**Logic: Hidden unless: ( Question "How did we do?" is exactly equal to "4" OR Question "How did we do?" is exactly equal to "5")**

ID: 10

**That's great! We strive to provide support that meet and/or exceed customer expectations. If you'd like, please let us know what specifically worked well.**

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**Logic: Hidden unless: ( Question "How did we do?" is exactly equal to "1" OR Question "How did we do?" is exactly equal to "2")**

**ID: 11**

**We regret that we did not meet your expectations. Your satisfaction is important to us. If you'd like, please let us know how we can do better.**

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**ID: 39**

**If you'd like, please let us know any additional feedback you have.**

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**Thank You!**

ID: 1

**Thank you for taking our survey. Your response is very important to us.**

**If another OD member assisted you today and you would like to provide them with feedback, please [click here](#).**

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