

# Your WAPOB Experience

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**(untitled)**

ID: 2

The Workforce Analytics and Process Optimization Branch (WAPOB) strives to support the OHR mission and add value to our organization by providing products and services of the highest quality. Your candid feedback will help us refine and improve our ability to deliver an exceptional experience to our customers.

OMB# 0925-0648, expiration date 06/30/2024

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**Logic: Hidden unless: URL Variable "System" is exactly equal to "Q5"**

ID: 12

**1) Which member(s) of the WAPO Branch did you work with today (Select all that apply)?**

Alex

Christine

Courtney

Donnette

Jack

- Kim
- Meryl
- Negy
- Ross
- Terrye
- Tracy
- Weilu

**Logic: Hidden unless: URL Variable "System" is exactly equal to "Q5"**

**ID: 5**

**2) Please rate your satisfaction with the service you received from this member of the WAPO Branch.**

1 Star = Very Dissatisfied / 5 Stars = Very Satisfied

	<b>5 Star Rating</b>
How did we do?	_____

**Logic: Hidden unless: (( Question "How did we do?" is exactly equal to "4" OR Question "How did we do?" is exactly equal to "5") AND URL Variable "System" is exactly equal to "Q5")**

**ID: 6**

**3) That's great! Your satisfaction is important to us. If you'd like, please let us know what we did right!**

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**Logic: Hidden unless: (( Question "How did we do?" is exactly equal to "1" OR Question "How did we do?" is exactly equal to "2") AND URL Variable "System" is exactly equal to "Q5")**

ID: 7

**4) We regret that we did not meet your expectations. Your satisfaction is important to us. If you'd like, please let us know how we can do better.**

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**Logic: Hidden unless: URL Variable "System" is exactly equal to "Q5"**

ID: 13

**5) Which system, tool or product did you work with WAPO on today?**

- Data Reporting
- PARS
- People Insights
- RPA
- SMARTHR
- Surveys
- WiTS
- Other - Please Specify: \_\_\_\_\_\*

ID: 21

**6) Please rate your satisfaction with the system, tool, or product you are working with WAPOB staff on.**

1 Star = Very Dissatisfied / 5 Stars = Very Satisfied

	5 Star Rating
How did we do?	<hr/> <hr/> <hr/> <hr/>

**Logic: Hidden unless: ( Question "How did we do?" is exactly equal to "4" OR Question "How did we do?" is exactly equal to "5")**

**ID: 10**

**7) That's great! We strive to provide and support products that meet and/or exceed customer expectations. If you'd like, please let us know what specifically worked well.**

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**Logic: Hidden unless: ( Question "How did we do?" is exactly equal to "1" OR Question "How did we do?" is exactly equal to "2")**

**ID: 11**

**8) We regret that the product did not meet your expectations. Your satisfaction is important to us. If you'd like, please let us know what specifically can be improved.**

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**Thank You!**

ID: 1

**Thank you for taking our survey. Your response is very important to us.**

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