

Your WLSB Experience

ID: 2

The Workforce Lifecycle Systems Branch (WLSB) strives to support the OHR mission and add value to our organization by providing support and consulting services of the highest quality. Your candid feedback will help us refine and improve our ability to deliver an exceptional experience to our customers. Thank you for taking the time to complete the following four questions.

OMB# 0925-0648, expiration date 06/30/2024

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ID: 12

Which member of WLSB did you work with today?*

- AJ
- Bruce
- Carrol
- David
- Jackie
- John
- Karen
- Michele
- Montein

- () Nick
- () Randi
- () Satou
- () Tom

ID: 5

Please rate your satisfaction with the service you received from this member of WLSB.*

1 Star = Very Dissatisfied / 5 Stars = Very Satisfied

	5 Star Rating
Ho w did we do?	

Logic: Hidden unless: (Question "How did we do?" is exactly equal to "4" OR Question "How did we do?" is exactly equal to "5")

ID: 6

That's great! Your satisfaction is important to us. If you'd like, please let us know what we did right!

Logic: Hidden unless: ((Question "How did we do?" is exactly equal to "1" OR Question "How did we do?" is exactly equal to "2") OR Question "How did we do?" is exactly equal to "3")

ID: 7

Your satisfaction is important to us. If you'd like, please let us know what specifically can be improved.

Logic: Show/hide trigger exists.

ID: 13

Which system, tool or product did you work with WLSB on today?*

- e-HARTS
- EHCM
- eOPF
- GRB
- ITAS
- LMS
- TALX
- USA Staffing
- USAJOBS
- USAS Onboarding
- Other

Logic: Hidden unless: #5 Question "Which system, tool or product did you work with WLSB on today?" is one of the following answers ("Other")

ID: 31

Please share what you worked on with WLSB.*

ID: 21

Please rate your overall satisfaction with the transaction, service, or advocacy you are working with WLSB staff on.*

1 Star = Very Dissatisfied / 5 Stars = Very Satisfied

	5 Star Rating
How did we do?	<hr/> <hr/> <hr/> <hr/>

Logic: Hidden unless: (Question "How did we do?" is exactly equal to "4" OR Question "How did we do?" is exactly equal to "5")

ID: 10

That's great! We strive to provide and support that meets and/or exceeds customer expectations. If you'd like, please let us know what specifically worked well.

Logic: Hidden unless: ((Question "How did we do?" is exactly equal to "1" OR Question "How did we do?" is exactly equal to "2") OR Question "How did we do?" is exactly equal to "3")

ID: 11

Your satisfaction is important to us. If you'd like, please let us know what specifically can be improved.

ID: 39

If you'd like, please let us know any additional feedback you have.

Thank You!

ID: 1

Thank you for taking our survey. Your response is very important to us.

If another WLSB member assisted you today and you would like to provide them with feedback, please [click here](#).
