

# Feedback on GARD Website

**\*\* Note: Revised questions are marked in blue \*\***

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Thank you for taking the time to help improve this website. Be assured that your responses will remain completely anonymous and will only be used for the purpose of improving the website.

**1. Which of the following best describes you?**

- Patient
- A patient's caregiver/family member/friend
- A Genetic counselor or rare disease expert
- Medical practitioner
- Student
- Other

**2. What device are you using to view the GARD website?**

- Mobile
- Tablet
- Desktop/Laptop

**3. Why did you visit the GARD website today?**

- To better understand conditions or seek treatments
- To collect information and resources for others
- To keep up with the latest disease-related information
- To find information for an assignment
- Other

**4. Have you found what you were looking for?**

- Yes
- Partially
- No
- I was just browsing

**5. How easy was it to understand the information on the GARD website?**

Likert scale: 1: Not easy at all, 5: Very easy

**6. How easy was it to find information on the GARD website?**

Likert scale: 1: Not easy at all, 5: Very easy

**7. What, if anything, surprised you about the GARD website?**

open-ended

**8. What, if anything, caused frustrations for you in the GARD website?**

open-ended

**9. Which of the following actions are you willing to take next?**

- Reach out to the GARD Contact Center
- Submit a help request using the contact form
- Explore other resources
- Find and speak to an expert/specialist
- None of the above
- Other

**10. What could we have done better?**

Open-ended

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## Reference

Public reporting burden for this collection of information is estimated to average ten minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information,

including suggestions for reducing this burden, to: NIH, Project Clearance Branch, [6705 Rockledge Drive, MSC 7974, Bethesda, MD 20892-7974](#), ATTN: PRA (0925-0648). Do not return the completed form to this address.