## Request for Approval under the “Generic Clearance for the Collection of Routine Customer Feedback” (OMB#: 0925-0648 Exp., date: 06/2024)

**TITLE OF INFORMATION COLLECTION:** All of Us Research Roundup Survey

**PURPOSE:**

The National Institutes of Health's *All of Us* Research Program is a historic effort to collect and study data from at least one million people from across the United States. The goal of *All of Us* is to speed up health research discoveries, enabling new kinds of individualized health care. To make this possible, the program is building one of the world’s largest and most diverse databases for health research. The *All of Us* Research Hub houses the publicly available [Data Browser](https://databrowser.researchallofus.org/) and the [Researcher Workbench](https://www.researchallofus.org/data-tools/workbench/). The *All of Us* Research Roundup newsletter provides subscribers with *All of Us* news, funding opportunities, Researcher Testimonial videos, and more. Research Roundup’s intended audience is researchers with some knowledge of *All of Us,* but anyone who is interested may subscribe to the newsletter.

The NIH team would like to conduct a survey about Research Roundup. The survey’s goals are to assess whether we are meeting our readers’ needs and create a baseline from which we can assess the newsletter in the future.

**DESCRIPTION OF RESPONDENTS**:

The survey would be sent to current Research Roundup subscribers. This likely includes a mix of researchers who have registered to use the Researcher Workbench, researchers who are interested in *All of Us*, and *All of Us* staff and consortium members.

**TYPE OF COLLECTION:** (Check one)

[ ] Customer Comment Card/Complaint Form [X] Customer Satisfaction Survey

[ ] Usability Testing (e.g., Website or Software [ ] Small Discussion Group

[ ] Focus Group [ ] Other: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**FREQUENCY OF REPORTING:** (Check one)

[X] Once [ ] Quarterly

[ ] Monthly [ ] On Occasion

[ ] Annually [ ] Other \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**CERTIFICATION:**

I certify the following to be true:

1. The collection is voluntary.
2. The collection is low-burden for respondents and low-cost for the Federal Government.
3. The collection is non-controversial and does not raise issues of concern to other federal agencies.
4. The results are not intended to be disseminated to the public.
5. Information gathered will not be used for the purpose of substantially informing influential policy decisions.
6. The collection is targeted to the solicitation of opinions from respondents who have experience with the program or may have experience with the program in the future.

Name:\_\_\_\_\_\_\_\_\_ Mary Grace Hébert\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

To assist review, please provide answers to the following question:

**Personally Identifiable Information:**

1. Is personally identifiable information (PII) collected? [ ] Yes [X] No
2. If Yes, is the information that will be collected included in records that are subject to the Privacy Act of 1974? [ ] Yes [ ] No
3. If Applicable, has a System or Records Notice been published? [ ] Yes [N/A] No

**Gifts or Payments:**

Is an incentive (e.g., money or reimbursement of expenses, token of appreciation) provided to participants? [ ] Yes [X] No

**ESTIMATED BURDEN HOURS and COSTS**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Category of Respondent**  | **No. of Respondents** | **No. of Responses per Respondent**  | **Time per** **Response** **(in hours)**  | **Total Burden****Hours**  |
| Individuals or households | 600 | 1 | 10/60 | 100 |
|  |  |  |  |  |
| **Totals** |  | 600 |  | **100** |

|  |  |  |  |
| --- | --- | --- | --- |
|  **Category of Respondent** | **Total Burden****Hours** | **Hourly Wage Rate\*** | **Total Burden Cost**  |
|  | 100 | $28.01 | $2801.00 |
|  |  |  |  |
| **Totals** | **100** |  | **$2801.00** |

\*The General Public wage rate (Median wage for “All Occupations”) was obtained from [<https://www.bls.gov/oes/current/oes_nat.htm>](https://www.bls.gov/oes/current/oes_nat.htm#00-0000)

**FEDERAL COST:** The estimated annual cost to the Federal government is \_\_\_\_5,773.01\_\_\_\_\_

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Staff** | **Grade/Step** | **Salary\*** | **% of Effort** | **Fringe (if applicable)** | **Total Cost to Gov’t** |
| **Federal Oversight** |  |  |  |  |  |
| Writer/Editor | 12/3 | $100,479 |  1% |  | $1,004.79 |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
| **Contractor Cost** |  | $78.59/hour | 3% | $210 | $4,768.22 |
|  |  |  |  |  |  |
| Travel |  |  |  |  |  |
| Other Cost |  |  |  |  |  |
|  |  |  |  |  |  |
| **Total** |  |  |  |  | 5,773.01 |

\* the Salary in table above is cited from:

<https://www.opm.gov/policy-data-oversight/pay-leave/salaries-wages/salary-tables/pdf/2023/saltbl.pdf>

**If you are conducting a focus group, survey, or plan to employ statistical methods, please provide answers to the following questions:**

**The selection of your targeted respondents**

1. Do you have a customer list or something similar that defines the universe of potential respondents and do you have a sampling plan for selecting from this universe? [ ] Yes [X] No

If the answer is yes, please provide a description of both below (or attach the sampling plan)? If the answer is no, please provide a description of how you plan to identify your potential group of respondents and how you will select them?

The survey will be sent to current Research Roundup subscribers. The respondents will voluntarily answer the survey. The Research Roundup list is managed by Palladian Partners. Palladian would build the survey. The survey would be deployed in a separate email from the newsletter using Mailchimp.

**Administration of the Instrument**

1. How will you collect the information? (Check all that apply)

[X] Web-based or other forms of Social Media

[ ] Telephone

[ ] In-person

[ ] Mail

[ ] Other, Explain

1. Will interviewers or facilitators be used? [ ] Yes [X] No

**Please make sure that all instruments, instructions, and scripts are submitted with the request.**