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**Work Plan Template**

# Section I. OVERVIEW

This Work Plan template developed by the Office of Community Services (OCS), is an essential tool for ensuring enhanced oversight of Community Services Block Grant (CSBG) cooperative agreements and promoting successful project implementation. This Work Plan is required for all CSBG cooperative agreements and serves as a blueprint for organizing, monitoring, and evaluating project progress and achievement of the goals and objectives as outlined in the Notice of Funding Opportunity (NOFO), specifically Section I, Program Description.

The Work Plan is intended to be a living document; award recipients have the flexibility to make amendments and adjustments as needed throughout the project period, with the approval of and/or as recommended by the OCS Project Officer. This document should serve as a dynamic guide, assisting you in planning, identifying deliverables, and exploring potential collaboration opportunities. By utilizing this template effectively, you can establish clear benchmarks, track progress, and ensure satisfactory advancement towards completing the activities outlined in this Work Plan.

The OCS Project Officer for each cooperative agreement will schedule recurring 1:1 Performance Oversight meetings to discuss progress on the work outlined in this Work Plan. These conversations will offer an opportunity to address any challenges, provide guidance, and foster an open line of communication between OCS and your team.

Thank you for your dedication to our shared mission of reducing poverty, revitalizing communities, and empowering individuals and families with low income. Together, we can make a lasting impact.

# Section II. Instructions

Each section of the CSBG Work Plan should be completed according to the following instructions (an example of a completed goal can be found in *Appendix A*). Where applicable, the award recipient may opt to include activities outlined in the submitted award application (e.g., submitted Logic Model).

| **Term** | **Definition** |
| --- | --- |
| **Project Title** | Include the project title. This project title will be used throughout the entire project period. *The OCS Project Officer may prepopulate this field to align with the cooperative agreement.* |
| **Award Number** | Include the award number. This project title will be used throughout the entire project period. *The OCS Project Officer may prepopulate this field to align with the cooperative agreement.* |
| **Project Period** | **Historically, CSBG Work Plans covered one award year; however, this work plan will cover the *entire project period* (i.e., 3 years). Include the start and end date of the period of performance. Include the number of years for the entire award.** *The OCS Project Officer may prepopulate this field to align with the cooperative agreement.* |
| **Organization** | Include the name of the award recipient’s organization. |
| **Region** | Include the region number, if applicable. *The OCS Project Officer may prepoulate this field to align with the cooperative agreement.* |
| **Award Contact** | Include the name and email address of the award contact person. |
| **OCS Project Officer** | *OCS will include the name and email address of the OCS Project Officer.* ***For use by OCS.*** |
| **Objective Description and Goal** | The OCS Project Officer will populate the Objective Title by including each project objective separately. This work plan will focus on the objectives outlined the Notice of Funding Opportunity, as well as, the cooperative agreement provided to you by OCS for your award (e.g., if there are six objectives outlined in the cooperative agreement, this work plan will include six objectives for each year of the project [unless the objective was fully completed in a previous year of the cooperative agreement). The award recipient will add one (1) goal written in SMARTIE format for each objective.   * + We define SMARTIE terms below: * *Specific:* Who? (target population and persons doing the activity) and What? (action/activity) * *Measurable:* How much change is expected? * *Achievable:* Can be realistically accomplished given current resources and constraints. * *Relevant:* Are your goals aligned with the priorities of your program and NOFO? Is it meaningful to the population of focus and community being served? * *Time-bound:* The outcome will be met within the project period. * *Inclusive:* Brings traditionally marginalized people—particularly those most impacted—into processes, activities, and decision/policy-making in a way that shares power. * *Equitable:* Seeks to address systemic injustice, inequity, or oppression.   + Please view the additional resources below to help turn your work plan into a SMARTIE work plan. * [SMARTIE Worksheet](https://docs.google.com/document/d/1u8QyjtUuAxlHO0c1DeHYu5O8BT3e-wL9TpaWiV5CZGQ/edit) * [From SMART to SMARTIE: How to Embed Inclusion and Equity in Your Goals](https://www.managementcenter.org/resources/smart-to-smartie-embed-inclusion-equity-goals/) |
| **Activities** | Key/primary events which are specific, measurable, and sufficient in quantity such that their completion should lead to the accomplishment of the stated objective and goal.   * + It is likely that more than one milestone activity will be needed in order to produce an output. Activities may include processes, techniques, tools, events, and actions such as educational curricula, services, case management, training, consultations, etc.). Number each activity (e.g., two activities for Year 1 would show as: 1.1.1 and 1.1.2). *Add additional rows as necessary to reflect the appropriate number of activities for your project.* |
| ***Anticipated Target Start Date*** | **Using the included calendars, i**nclude realistic target dates within the project period identifying when each activity will be initated. |
| ***Anticipated Target End Date*** | **Using the included calendars, i**nclude realistic target dates within the project period identifying when each activity will be completed. |
| **Anticipated Product, Outcome, Proof of Completion, or Measure of Accomplishment** | Description of anticipated outcomes or measures of accomplishment. These are used for ongoing monitoring and reporting of project accomplishments or progress toward reaching project objectives, goals, or activities. |
| **OCS Status Update Comments** | ***The*** *OCS Project Officer will add comments to the work plan indicating progress. This includes capturing a mitigation approach for delays and challenges. These comments will be added during 1:1 Performance Oversight* *meetings with the award recipient.* ***For use by OCS.*** |
| **Defined Deliverables** | **The award recipient will use section V to describe each anticipated deliverable, the task number(s) that the deliverable aligns with from section IV, and the anticipated submission date of the draft and/or final versions of each deliverable.**   * + A deliverable refers to any item that is produced as a result of a project. Deliverables can take many forms, from physical products to online documents, reports, or software applications. |
| **Budget Spend Down Status** | ***The*** *OCS Project Officer will update this section quarterly and discuss during 1:1 Performance Oversight* *meetings with the award recipient.* ***For use by OCS.*** |
| **Status of Deliverables Outlined Within the NOFO** | ***The*** *OCS Project Officer will update this section to reflect the status of submissions for all deliverables outlined in the NOFO and discuss during 1:1 Performance Oversight* *meetings with the award recipient.* ***For use by OCS.*** |
| **Performance Oversight Meetings** | ***The*** *OCS Project Officer will update this section to confirm that regular 1:1 Performance Oversight* *meetings are being held with the award recipient.* ***For use by OCS.*** |

# Section III. Submission

1. Submit your completed Work Plan via [www.Grantsolutions.gov](http://www.Grantsolutions.gov) as a Grant Note by: Click or tap to enter a date.
2. Ensure your *Grant Note* follows the following naming conventions:

**Subject**: Click or tap here to enter text. *“Work Plan – Version No. XX”*

**Note Type:** Correspondence

**Notes:** Click or tap here to enter text. *“Work Plan – Version No. XX”*

1. Send a courtesy email to the OCS Project Officer indicating that the Work Plan is available in GrantSolutions.

# Section IV. Work Plan

The award recipient will complete Section IV to include all planned activities for the entire project period.

|  |
| --- |
| **Project Title:** Click or tap here to enter text. |
| **Award Number:** Click or tap here to enter text. |
| **Project Period:** *From:*  Click or tap to enter a date. *To:*  Click or tap to enter a date. *Number of Years:* Choose an item. |
| **Organization:** Click or tap here to enter text. **Region:** Choose an item. |
| **Award Contact:** *Name:*  Click or tap here to enter text. *Email Address:*  Click or tap here to enter text. |
| **OCS Project Officer:** *Name:*  Click or tap here to enter text. *Email Address:*  Click or tap here to enter text. |

|  |  |  |
| --- | --- | --- |
| **Project Objective #:** | **Objective Title from the NOFO:** | **Goal *(written in SMARTIE format):*** |
| Choose an item. | Click or tap here to enter text. | Click or tap here to enter text. |

*Add rows as needed by clicking*

| **Project Obj No.** | **Project Year** | **Activity No.** | **Anticipated Project Activities to Meet the Objective and Goal** | **Anticipated Project, Proof of Completion, Outcome, or Measure of Accomplishment** | **Anticipated Target Start Date** | **Anticipated Target End Date** | **OCS Status Update Comments** |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Choose an item. | Click or tap here to enter text. | Click or tap here to enter text. | Click or tap here to enter text. | Click or tap here to enter text. | Click or tap to enter a date. | Click or tap to enter a date. | Click or tap here to enter text. |

*Add Rows as needed*

Authorizing Official Recipient Signature: **\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_** Date: Click or tap to enter a date.

# Section V. Defined Deliverables

The award recipient will complete Section V to include all planned deliverables for the entire project period. The OCS Project Officer will complete the Version and Final sections as deliverables are submitted by the award recipient.

| **Defined Deliverable (Description)** | **Aligns with Activity No.** | **Anticipated Submission Date** | **Comments** | **Version**  ***(To be completed by OCS)*** | **Final**  ***(To be completed by OCS)*** |
| --- | --- | --- | --- | --- | --- |
| Click or tap here to enter text. | Click or tap here to enter text. | Click or tap to enter a date. | Click or tap here to enter text. | Click or tap here to enter text. |  |
| Click or tap here to enter text. | Click or tap here to enter text. | Click or tap to enter a date. | Click or tap here to enter text. | Click or tap here to enter text. |  |
| Click or tap here to enter text. | Click or tap here to enter text. | Click or tap to enter a date. | Click or tap here to enter text. | Click or tap here to enter text. |  |

# Section VI. Budget Spend Down Status

*For Use by OCS*

| **Quarter** | **Beginning Budget ($)** | **Estimated Obligated Funds**  **($)** | **Estimated Unbligated Funds**  **($)** | **Spending Status** | **Date Discussed with Award Recipient** | **OCS**  **Comments** |
| --- | --- | --- | --- | --- | --- | --- |
| **Quarter 1** | Click or tap here to enter text. | Click or tap here to enter text. | Click or tap here to enter text. | Choose an item. | Click or tap to enter a date. | Click or tap here to enter text. |
| **Quarter 2** | Click or tap here to enter text. | Click or tap here to enter text. | Click or tap here to enter text. | Choose an item. | Click or tap to enter a date. | Click or tap here to enter text. |
| **Quarter 3** | Click or tap here to enter text. | Click or tap here to enter text. | Click or tap here to enter text. | Choose an item. | Click or tap to enter a date. | Click or tap here to enter text. |
| **Quarter 4** | Click or tap here to enter text. | Click or tap here to enter text. | Click or tap here to enter text. | Choose an item. | Click or tap to enter a date. | Click or tap here to enter text. |

# Section VII. Status of Deliverables Outlined Within the NOFO

*For Use by OCS*

| **NOFO Deliverable** | **Version** | **Date Received** | **Comments** | **Final** |
| --- | --- | --- | --- | --- |
| Choose an item. | Click or tap here to enter text. | Click or tap to enter a date. | Click or tap here to enter text. |  |
| Click or tap here to enter text. | Click or tap here to enter text. | Click or tap to enter a date. | Click or tap here to enter text. |  |

*Add Rows as needed*

# Section VIII. Progress Reporting

*For Use by OCS*

*The Semi-Annual Performance Progress Report (PPR) and Federal Financial Report (FFR) are due April 30 (covering September 30 – March 31) and October 30 (covering April 1 – September 29) of each budget period. The final reports are due 90 days after the expiration of the cooperative agreement.*

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Progress Reports** | **Year 1**  **April 30** | **Year 1**  **October 30** | **Year 2**  **April 30** | **Year 2**  **October 30** | **Year 3**  **April 30** | **Year 3**  **October 30** | **Final**  **Reports** |
| **Semi-Annual Performance Program Report (PPR)** |  |  |  |  |  |  |  |
| **Semi-Annual Federal Financial Report (FFR)** |  |  |  |  |  |  |  |

**Performance Oversight Meetings**

*Add Additional Rows as Needed*

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Award Year** | **October** | **November** | **December** | **January** | **February** | **March** | **April** | **May** | **June** | **July** | **August** | **September** |
| **Year 1** |  |  |  |  |  |  |  |  |  |  |  |  |
| **Year 2** |  |  |  |  |  |  |  |  |  |  |  |  |
| **Year 3** |  |  |  |  |  |  |  |  |  |  |  |  |
| Click or tap here to enter text. |  |  |  |  |  |  |  |  |  |  |  |  |

# Appendix A

*Sample Objective, Goal, and Activities*

| **Project Objective #:** | **Objective Title from the NOFO:** | **Goal Description *(written in SMARTIE format):*** |
| --- | --- | --- |
| 1 | Service Delivery Models, Strategies, and Partnerships | Over the 36-month project period, our region will actively collaborate with CSBG eligible entities to identify key activities to improve and/or develop protocols for service delivery models, strategies, and partnerships to better serve individuals and families with low incomes, particulary those who have been traditionally marginalized. We will actively engage the target population through the Community Needs Assessment process. Through this inclusive process, we aim to deliver high-quality services and collectively foster community conditions that promote self-sufficiency and advance equality. By the end of the project, we expect to have established a minimum of five successful service delivery models, strategies, and partnerships that measurably improve outcomes and quality of services fo the target population. This objective is achievable given our current resources and constraints and it aligns with the goals and objectives. |

| **Project Obj No.** | **Project Year** | **Activity No.** | **Anticipated Project Activities to Meet the Objective and Goal** | **Anticipated Project, Proof of Completion, or Measure of Accomplishment** | **Anticipated Target Start Date** | **Anticipated Target End Date** | **OCS Status Update Comments** |
| --- | --- | --- | --- | --- | --- | --- | --- |
| 1 | 1 | 1.1.1. | Identify key activities to improve or develop protocols for service delivery models, strategies, and partnerships within 5 CSBG eligible entities for each budget period (fiscal year) of the award. | 5 CSBG eligible entities are identified and a written process is developed to identify key activites to improve or develop protocols for service delivery models, strategies, and partnerships within their respective communities. | December 4, 2023 | February 29, 2024 | Click or tap here to enter text. |
| 1 | 1 | 1.1.2. | Implement an approach to actively engage the target population through the Community Needs Assessment process. | A written plan is developed and communicated to the appropriate stakeholders to implement the determined approach seamelessly. | March 11, 2024 | May 31, 2024 | Click or tap here to enter text. |
| Choose an item. | Click or tap here to enter text. | Click or tap here to enter text. | Click or tap here to enter text. | Click or tap here to enter text. | Click or tap to enter a date. | Click or tap to enter a date. | Click or tap here to enter text. |