

and processes. The Agency will minimize the burden on respondents by sampling as appropriate, asking for readily available information, and using short, easy-to-complete information collection instruments.

Without regular mechanisms for collecting and generating customer insights, the Agency is not able to provide the public with the highest level of service. These activities will be coordinated to ensure that most individual respondents will not be asked to respond to more than one survey instrument per transaction or to participate in more than one qualitative feedback or testing activity.

Activity and survey instructions will provide all necessary assurances of confidentiality to the respondents. Although there is no requirement for such an assurance in statute, the quality of this type of information requires respondent candor and anonymity.

This is a no changes to the burden or information being collected.

The Office of Management and Budget is particularly interested in comments which:

1. Evaluate whether the proposed collection of information is necessary for the proper performance of the functions of the agency, including whether the information will have practical utility;

2. Evaluate the accuracy of the agency's estimate of the burden of the proposed collection of information, including the validity of the methodology and assumptions used;

3. Enhance the quality, utility, and clarity of the information to be collected; and

4. Minimize the burden of the collection of information on those who are to respond, including through the use of appropriate automated, electronic, mechanical, or other technological collection techniques or other forms of information technology, e.g., permitting electronic submissions of responses.

#### Analysis

*Agency:* Department of Homeland Security (DHS).

*Title:* Generic Clearance for Improving Customer Experience (OMB Circular A-11, Section 280 Implementation).

*OMB Number:* 1601-0029.

*Frequency:* Annually.

*Affected Public:* Individuals or household.

*Number of Respondents:* 2,001,500.

*Total Burden Hours:* 101,125.

**Robert Porter Dorr,**

*Executive Director, Business Management Directorate.*

[FR Doc. 2023-19071 Filed 9-1-23; 8:45 am]

**BILLING CODE 9112-FL-P**

## DEPARTMENT OF HOMELAND SECURITY

[Docket No. CISA-CISA-2022-0012]

### Agency Information Collection Activities: Incident Communications Activity Report (ICAR)

**AGENCY:** Cybersecurity and Infrastructure Security Agency (CISA), Department of Homeland Security (DHS).

**ACTION:** 30-Day Notice and request for comments; New collection (Request for a new OMB Control Number, 1670-NEW).

**SUMMARY:** The Emergency Communications Division (ECD within the Cybersecurity and Infrastructure Security Agency (CISA) is issuing a 30-day notice and request for comments to for the following information collection request (ICR) to the Office of Management and Budget (OMB) for review and clearance in accordance with the Paperwork Reduction Act of 1995.

**DATES:** Comments are encouraged and will be accepted until October 5, 2023.

**ADDRESSES:** Written comments and recommendations for the proposed information collection should be sent within 30 days of publication of this notice to [www.reginfo.gov/public/do/PRAMain](http://www.reginfo.gov/public/do/PRAMain). Find this particular information collection by selecting "Currently under 30-day Review—Open for Public Comments" or by using the search function.

The Office of Management and Budget is particularly interested in comments which:

1. Evaluate whether the proposed collection of information is necessary for the proper performance of the functions of the agency, including whether the information will have practical utility;

2. Evaluate the accuracy of the agency's estimate of the burden of the proposed collection of information, including the validity of the methodology and assumptions used;

3. Enhance the quality, utility, and clarity of the information to be collected; and

4. Minimize the burden of the collection of information on those who are to respond, including through the

use of appropriate automated, electronic, mechanical, or other technological collection techniques or other forms of information technology, e.g., permitting electronic submissions of responses.

**FOR FURTHER INFORMATION CONTACT:** Wes Rogers, 202-897-8132, [wes.rogers@cisa.dhs.gov](mailto:wes.rogers@cisa.dhs.gov).

**SUPPLEMENTARY INFORMATION:** CISA previously published this information collection request (ICR) in the **Federal Register** on October 20, 2022 for a 60-day public comment period. One comment was received from the Cellular Telecommunications Industry Association (CTIA) during the 60 Day FRN comment period for the Incident Communications Activity Report. The response to this comment has been addressed within the contents of this 30-DAY FRN. The purpose of this notice is to allow additional 30-days for public comments.

The Cybersecurity and Infrastructure Security Agency (CISA) Emergency Communications Division (ECD) is mandated by The Cybersecurity and Infrastructure Security Act of 2018, 6 U.S.C. 652(f) under Sections (9) carry out emergency communications responsibilities, in accordance with subchapter XIII; (10) carry out cybersecurity, infrastructure security, and emergency communications stakeholder outreach and engagement and coordinate that outreach and engagement with critical infrastructure Sector Risk Management Agencies, as appropriate; and (11) provide education, training, and capacity development to Federal and non-Federal entities to enhance the security and resiliency of domestic and global cybersecurity and infrastructure security.

This information collection is requested to be completed by ECD stakeholders—including state and local emergency communications professionals—through The Incident Communications Activity Report (ICAR) form. The ICAR was developed with the intention of capturing and documenting the emergency communications activity and utilization of public safety communications technologies controlled by state or local emergency response officials organized to provide command and coordination for an incident, planned event, or exercise. As a result, CISA/ECD seeks to execute a standard request from the Paperwork Reduction Act (PRA) to review, analyze, and revise current Incident Communication Activity.

The Emergency Communications Division (ECD) is a division within the Cybersecurity and Infrastructure

Security Agency (CISA) which serves under the direction of the Department of Homeland Security (DHS). ECD coordinates with National Security and Emergency Preparedness (NS/EP) communications stakeholders to enable use of technical assistance and information sharing to reduce communications system impacts or vulnerabilities. CISA has authority to perform assessments and evaluations for federal and non-federal entities, with consent and upon request. CISA leverages several different authorities, including but not limited to Presidential Policy Directive—21 (PPD—21), the National Infrastructure Protection Plan (NIPP) Voluntary Partnership Framework, and Sec. 871 of the Homeland Security Act of 2002 to fulfill the Department's responsibility to

“[c]onduct comprehensive assessments of the vulnerabilities of the Nation's critical infrastructure in coordination with the Sector Rick Management Agencies and in collaboration with SLTT [State, Local, Tribal, and Territorial] entities and critical infrastructure owners and operators.”

The one comment CISA received is from CTIA—The Wireless Association® (“CTIA”) (), which represents the U.S. wireless communications industry and companies throughout the mobile ecosystem that enable Americans to lead a 21st century connected life. The association's members include wireless carriers, device manufacturers, suppliers, as well as apps and content companies. CTIA advocates for government policies that foster continued wireless innovation and investment. CTIA's comment states:

“CISA should refrain from directing state and local public safety officials from opining on the general availability of commercial “cellular” services during a disaster event through Incident Communications Activity Reports.”

The ICAR does not collect information regarding any system availability, therefore it does not collect information regarding commercial system availability or performance. As a result, the 30-day FRN does not include the previous identification of public safety communications technologies and has also been updated within all applicable areas to read:

“emergency communications activity and utilization of public safety communications technologies controlled by state or local emergency response officials.”

The information collected will provide on-the-ground data on emergency communications activity and utilization of public safety communications technologies

controlled by state or local emergency response officials organized to provide command and coordination for an incident, planned event, or exercise.

The information captured focuses on a number of key areas: incident complexity, command and coordination systems, and all-hazards information and communications technology positions, resources (e.g. voice and data systems, interoperability techniques, and planning references), challenges and general conditions encountered during the incident.

ICAR will be submitted electronically by the emergency responder with overall information and communications technology responsibilities within the identified command and coordination organization, for a reporting period.

This information will inform other jurisdictions on best practices while permitting data-driven decisions on future policy improvements. CISA, in support of the National Council of Statewide Interoperability Coordinators (NCSWIC) and the CISA interoperable-communications program known as SAFECOM, will collect data through a two-page report to capture the emergency communications activity and utilization of public safety communications technologies controlled by state or local emergency response officials organized to provide command and coordination for an incident, planned event, or exercise.

CISA's goal is to identify lessons learned to drive strategy and improve existing or offer new technical assistance within the scope of emergency communications activity for Incidents, Planned Events, or Exercises. The ICAR is completed by the person with overall information and communications technology responsibilities with the identified command and coordination organization, for the indicated reporting period.

The reporting period is flexible to meet agency or jurisdictional program needs. The report is designed to accommodate a single report for the incident or event duration, or multiple reports for smaller time periods within the same incident or event. State, local, territorial, or tribal incident communications organizational and technical challenges and best practices will be captured. Collecting and summarizing this data will drive our nationwide response, drive strategy, and goal development—subsequently improving existing and/or offer new Technical Assistance options to stakeholders.

The ICAR is an electronically submitted form to populate the data sets which will be loaded, stored, and analyzed in the Division's data analytics system. Electronic data collection enables an efficient and straightforward submission process to submit, reducing the time and effort for the submitter while also reducing errors.

ICAR form is voluntarily submitted using a Microsoft Teams Form link. The ICAR form will require a total effort of approximately five minutes for completion. The ICAR form will be completed per incident. Leveraging the MS Forms and a fillable PDF there will be no printing of forms needed, no preparing and sending emails or memos per incident. Participants will be able to input free form information in addition to drop down type questions.

The Office of Management and Budget is particularly interested in comments which:

1. Evaluate whether the proposed collection of information is necessary for the proper performance of the functions of the agency, including whether the information will have practical utility;
2. Evaluate the accuracy of the agency's estimate of the burden of the proposed collection of information, including the validity of the methodology and assumptions used;
3. Enhance the quality, utility, and clarity of the information to be collected; and
4. Minimize the burden of the collection of information on those who are to respond, including through the use of appropriate automated, electronic, mechanical, or other technological collection techniques or other forms of information technology, e.g., permitting electronic submissions of responses.

#### Analysis

*Agency:* Cybersecurity and Infrastructure Security Agency (CISA), Department of Homeland Security (DHS).

*Title:* Incident Communications Activity Report (ICAR).

*OMB Number:* 1670–NEW.

*Frequency:* per incident on a voluntary basis.

*Affected Public:* State, Local, territorial and Tribal public safety communications personnel.

*Number of Respondents:* 450.

*Estimated Time per Respondent:* 0.083 hours.

*Total Burden Hours:* 37.5 hours.

*Total Burden Cost (capital/startup):* \$0.

Total Burden Cost (operating/maintaining): \$2,131.15.

**Robert J. Costello,**

Chief Information Officer, Department of Homeland Security, Cybersecurity and Infrastructure Security Agency.

[FR Doc. 2023-19103 Filed 9-1-23; 8:45 am]

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## DEPARTMENT OF HOMELAND SECURITY

### U.S. Citizenship and Immigration Services

[OMB Control Number 1615-0050]

#### Agency Information Collection Activities; Extension, Without Change, of a Currently Approved Collection: Request for Hearing on a Decision in Naturalization Proceedings under Section 336

**AGENCY:** U.S. Citizenship and Immigration Services, Department of Homeland Security.

**ACTION:** 30-Day notice.

**SUMMARY:** The Department of Homeland Security (DHS), U.S. Citizenship and Immigration Services (USCIS) invites the general public and other Federal agencies to comment upon this proposed extension of a currently approved collection of information. In accordance with the Paperwork Reduction Act (PRA) of 1995, the information collection notice is published in the **Federal Register** to obtain comments regarding the nature of the information collection, the categories of respondents, the estimated burden (*i.e.*, the time, effort, and resources used by the respondents to respond), the estimated cost to the respondent, and the actual information collection instruments.

**DATES:** Comments are encouraged and will be accepted for 30 days until October 5, 2023.

**ADDRESSES:** All submissions received must include the OMB Control Number 1615-0050 in the body of the letter, the agency name and Docket ID USCIS-2007-0020. Submit comments via the Federal eRulemaking Portal website at <https://www.regulations.gov> under e-Docket ID number USCIS-2007-0020.

**FOR FURTHER INFORMATION CONTACT:** USCIS, Office of Policy and Strategy, Regulatory Coordination Division, Samantha Deshombres, Chief, telephone number (240) 721-3000 (This is not a toll-free number. Comments are not accepted via telephone message). Please note contact information provided here is solely for questions regarding this

notice. It is not for individual case status inquiries. Applicants seeking information about the status of their individual cases can check Case Status Online, available at the USCIS website at <https://www.uscis.gov>, or call the USCIS Contact Center at 800-375-5283 (TTY 800-767-1833).

#### SUPPLEMENTARY INFORMATION:

##### Comments

The information collection notice was previously published in the **Federal Register** on June 21, 2023, at 88 FR 40316, allowing for a 60-day public comment period. USCIS did receive one comment in connection with the 60-day notice and determined the comment to be irrelevant.

You may access the information collection instrument with instructions, or additional information by visiting the Federal eRulemaking Portal site at: <http://www.regulations.gov> and entering USCIS-2007-0020 in the search box. The comments submitted to USCIS via this method are visible to the Office of Management and Budget and comply with the requirements of 5 CFR 1320.12(c). All submissions will be posted, without change, to the Federal eRulemaking Portal at <http://www.regulations.gov>, and will include any personal information you provide. Therefore, submitting this information makes it public. You may wish to consider limiting the amount of personal information that you provide in any voluntary submission you make to DHS. DHS may withhold information provided in comments from public viewing that it determines may impact the privacy of an individual or is offensive. For additional information, please read the Privacy Act notice that is available via the link in the footer of <http://www.regulations.gov>.

Written comments and suggestions from the public and affected agencies should address one or more of the following four points:

(1) Evaluate whether the proposed collection of information is necessary for the proper performance of the functions of the agency, including whether the information will have practical utility;

(2) Evaluate the accuracy of the agency's estimate of the burden of the proposed collection of information, including the validity of the methodology and assumptions used;

(3) Enhance the quality, utility, and clarity of the information to be collected; and

(4) Minimize the burden of the collection of information on those who are to respond, including through the use of appropriate automated,

electronic, mechanical, or other technological collection techniques or other forms of information technology, *e.g.*, permitting electronic submission of responses.

#### Overview of This Information Collection

(1) *Type of Information Collection:* Extension, Without Change, of a Currently Approved Collection.

(2) *Title of the Form/Collection:* Request for Hearing on a Decision in Naturalization Proceedings under Section 336.

(3) *Agency form number, if any, and the applicable component of the DHS sponsoring the collection:* N-336; USCIS.

(4) *Affected public who will be asked or required to respond, as well as a brief abstract: Primary:* Individuals or households. Form N-336 is used by an individual whose Form N-400, Application for Naturalization was denied, to request a hearing before an immigration officer on the denial of the N-400. USCIS uses the information submitted on Form N-336 to locate the requestor's file and schedule a hearing in the correct jurisdiction. It allows USCIS to determine if there is an underlying Form N-400, Application for Naturalization that was denied, to warrant the filing of Form N-336. The information collected also allows USCIS to determine if a member of the U.S. armed forces has filed the appeal.

(5) *An estimate of the total number of respondents and the amount of time estimated for an average respondent to respond:* The estimated total number of respondents for the information collection N-336 (paper filed) is 3,788 and the estimated hour burden per response is 2.75 hours; the estimated total number of respondents for the information collection N-336 (filed online) is 1,263 and the estimated hour burden per response is 2.5 hours.

(6) *An estimate of the total public burden (in hours) associated with the collection:* The total estimated annual hour burden associated with this collection is 13,575 hours.

(7) *An estimate of the total public burden (in cost) associated with the collection:* The estimated total annual cost burden associated with this collection of information is \$2,601,265.

Dated: August 28, 2023.

**Jerry L Rigdon,**

Deputy Chief, Regulatory Coordination Division, Office of Policy and Strategy, U.S. Citizenship and Immigration Services, Department of Homeland Security.

[FR Doc. 2023-19020 Filed 9-1-23; 8:45 am]

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