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COPYDOC

4.6.1.2.1 Public Service Loan Forgiveness Reconsideration Borrower Information | Federal Student Aid

PAGE TITLE (browser tab/breadcrumbs)	Public Service Loan Forgiveness Reconsideration Borrower Information
URL	/pslf/reconsideration/borrower-information
Vanity URL (if any)	N/A
ORIGIN	N/A
LOCATION	Follows 4.6.1.2 Public Service Loan Forgiveness Reconsideration Leads to 4.6.1.2.2 Public Service Loan Forgiveness Reconsideration Request
INVISION LINK	https://federalstudentaid.invisionapp.com/console/share/5338ARS7CZ/869884732
PAGE GOAL	Offer borrowers an overview of their information before requesting reconsideration for PSLF
TARGET (Persona)	Student borrower
KEYWORDS/PHRASES	Public Service Loan Forgiveness reconsideration, PSLF reconsideration
META DESCRIPTION (155 characters max)	Borrowers who want to request reconsideration for Public Service Loan Forgiveness (PSLF) can first review their borrower information on file.

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CONTENT

HEADER

H1	
Request Reconsideration for Public Service Loan Forgiveness (PSLF)	
STEPPER	
1 Borrower Information > 2 Reconsideration Details	Borrower Information should be highlighted blue

REVIEW BORROWER INFORMATION CARD/SECTION

H2	
Review Your Information	
Let's start by reviewing the information we have on file for you.	
CARD	**[the below should mirror display of step 1 of the Apply for Borrower Defense flow]**
H3	
Personal Information	
NAME	
[name]	
DATE OF BIRTH	
[date of birth]	
SOCIAL SECURITY NUMBER	
***-**-[last 4 digits]	
H3	
Contact Information	
EMAIL	
[email]	

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MOBILE PHONE	
[phone number]	
ADDRESS	
[address]	
ALTERNATE PHONE	
[alternate phone number]	
To update this information, go to your ==Account Settings==.	0.13 Account Information /settings/edit-information/account-information
BUTTONS	
==Exit==	Returns to 4.6.1.2 Public Service Loan Forgiveness Reconsideration
==Continue==	Goes to 4.6.1.2.2 Public Service Loan Forgiveness Reconsideration Request

OUTAGES CARD/SECTION

FEATURE BOX	Displays instead **REVIEW BORROWER INFORMATION CARD/SECTION** for PMDM/CRM outages and pending/unmatched users
[message for users]	See Messaging Appendix for appropriate messages
BUTTON	
==Return to the PSLF page==	/manage-loans/forgiveness-cancellation/public-service