



**DATE:** July 24, 2023

**TO:** Diane Kreinbrink  
National Cancer Institute, Office of Management Policy and Compliance

**FROM:** NIH Privacy Act Officer

**SUBJECT:** Applicability of the Privacy Act: Customer Participation and Satisfaction with NIH Programs, Processes, Products, and Services

I have reviewed the submission to OMB for Customer Participation and Satisfaction with NIH Programs, Processes, Products, and Services to OMB under the Paperwork Reduction Act, which proposes to create an OMB clearance that would gather data and feedback to assist in program evaluations and performance measurement to assess NIH's programming, products, and services OMB more effectively Control No. 0925-XXXX.

The purpose of this form is to allow direct assessment and measurement of the customer/respondent base for participation in and satisfaction with NIH programs, products, and services. The clearance will also enable offices to assess participants' experience and accomplishments during or since participation and their preferences for existing and future programming, products, and services. The information collected using these tools informs and supports budgeting, program management and design, program planning, results reporting, information dissemination, process improvement, and outreach initiatives.

I have determined that the Privacy Act will apply to this information collection because personally identifiable information (PII) is collected and retrieved by a unique identifier. The applicable System of Records Notice is 09-25-0156, Records of Participants in Programs and Respondents in Surveys Used to Evaluate Programs of the Public Health Service. If you have any questions, please contact me at (301) 402-6469.

Dustin Close  
NIH Privacy Act Officer

cc: Mikia Currie and Tawanda Abdelmouti, Project Clearance Branch (PCB)