

EXHIBIT A

Notice of Denial of Medical Coverage (or Payment) CMS-10003-NDMCP CHANGE CROSSWALK

| CURRENTLY APPROVED | CHANGE TO NOTICE | EXPLANATION |
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| <p>On Page 1 under section Why did we deny your request?</p> <p>On Page 2 under section How to ask for an appeal with {health plan name} Step 1:</p> <p>On Page 3 under section “What happens next?”</p> | <p>Changed all terms that stated, “Part B or Medicaid drug” to “Part B drug or Medicaid drug”.</p> | <p>This text was erroneously removed from the notice and is being reinserted to clarify that plans should enter the term “Part B drug” and not “Part B”, when applicable.</p> |
| <p>The “Fast Appeal” section reads:</p> <p>We’ll give you a decision on a fast appeal within {insert appropriate timeframe for medical service/item or Part B or Medicaid drug: 72 hours, 24 hours} after we get your appeal. You can ask for a fast appeal if you or your doctor believe your health could be seriously harmed by waiting up to 30 days for a decision. You cannot request an expedited appeal if you are asking us to pay you back for a {<i>medical service/item or Part B drug</i>} you’ve already received.</p> <p>We’ll automatically give you a fast appeal if a doctor asks for one for you or if your doctor</p> | <p>Bracketed text related to Part B drug timeframes has been reinserted in both paragraphs of this section to read:</p> <p>We’ll give you a decision on a fast appeal within 72 hours [Insert timeframe for expedited internal plan Medicaid appeals, if different] after we get your appeal. You can ask for a fast appeal if you or your doctor believe your health could be seriously harmed by waiting up to {insert appropriate timeframe for medical service/item or Part B drug: 30 days, 7 days} for a decision. You cannot request an expedited appeal if you are asking us to pay you back for a {<i>medical service/item or Part B</i></p> | <p>This bracketed text was erroneously removed from the notice and is being reinserted for accuracy and to account for Part B drug timeframes.</p> |

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| <p>supports your request. If you ask for a fast appeal without support from a doctor, we'll decide if your request requires a fast appeal. If we don't give you a fast appeal, we'll give you a decision within 30 days.</p> | <p><i>drug</i>} you've already received.</p> <p>We'll automatically give you a fast appeal if a doctor asks for one for you or if your doctor supports your request. If you ask for a fast appeal without support from a doctor, we'll decide if your request requires a fast appeal. If we don't give you a fast appeal, we'll give you a decision within {insert appropriate timeframe for medical service/item or Part B drug: 30 days, 7 days}.</p> | |
| <p>On page 2, under section “How to ask for an appeal with {health plan name}”: If you're asking for an appeal and missed the deadline, you may include your reason for being late.</p> | <p>If you're asking for an appeal and missed the deadline, you may request an extension and should include your reason for being late.</p> | <p>This text was erroneously removed from the notice and is being reinserted to specify an enrollee may ask for a good cause extension.</p> |
| <p>On page 3 under section “How to ask for an appeal with {health plan name}”: For a Standard Appeal: Mailing Address: {In Person Delivery Address:} {Phone:} {TTY Users Call:} Fax:</p> | <p>“How to ask for an appeal with {health plan name}”: For a Standard Appeal: Mailing Address: {In Person Delivery Address:} {Phone:} {TTY Users Call:} Fax:</p> | <p>Restored curly brackets around “Phone” under standard appeals. Plans are not required to accept verbal requests for appeals and curly brackets provide plans the option to add a phone number.</p> |
| <p>On page 3, under section “What happens next?” If you ask for an appeal, we will send you another letter with a decision to tell you if we approve or deny</p> | <p>“What happens next?” ‘If you ask for an appeal and we continue to deny your request for {payment of} a {medical service/item</p> | <p>Removed language regarding enrollees receiving a decision letter because plans are not required to send notification to an enrollee if</p> |

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| <p>your request. If we continue to deny your request for {payment of} a {medical service/item or Part B or Medicaid drug}, we'll send you a written decision and automatically send your case to an independent reviewer.</p> | <p>or Part B drug or Medicaid drug, we'll automatically send your case to an independent reviewer.</p> | <p>a denial is upheld and their case is forwarded to the IRE.</p> |