ADVANCE DESIGNATION OF REPRESENTATIVE PAYEE ANNUAL NOTICE

SSA NOTICE CLEARANCE PACKAGE

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Section 1 BACKGROUND

BACKGROUND

On April 13, 2018, the President signed <u>H.R. 4547</u>, "The Strengthening Protections for Social Security Beneficiaries Act of 2018" into law (P.L. 115-165). Section 201 of the law allows applicants and beneficiaries to designate individuals to serve as a representative payee should they need one in the future and requires the Social Security Administration (SSA) to consider for selection the designated individual (with certain exceptions). SSA will provide this option to beneficiaries receiving Title 2, Title 8, and Title 16 benefits and applicants when they apply for benefits. Only competent adults 18 years and over, and emancipated minors can advance designate a representative payee.

SSA will collect the minimum information needed to help the agency contact the designated individuals in the future. The beneficiary may waive, withdraw, select, update information, or change the order of priority of the advance designee(s) at any time.

In addition, the law requires SSA to mail an annual notice to the beneficiaries with the name(s) of any individual advance designated. The notice contains:

- Advance Designation of Representative Payee background information, and
- The list of the designee(s) submitted by the beneficiary.

This may result in approximately 59 million notices issued annually to beneficiaries.

This notice will be released through Customer Communications Management (CCM).

We are submitting this revised notice clearance package for the non-sensitive minor changes we made to the existing notice. OCOMM suggested adding mySSA to enable eligible individuals to provide advance designation or make changes on their own through their personal mySSA account to lessen the customer service workload in the Field Office and the Teleservice Center. These minor modifications do not involve any changes to policy.

Section 2 ADVANCE DESIGNATION OF REPRESENTATIVE PAYEE ANNUAL NOTICE

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SOCIAL SECURITY 123 MAIN STREET CITY ST 99999

Social Security Administration Advance Designation of Representative Payee

September XX, 2020 BNC: XXXXXXXX

JANE DOE 10230 RICHARDSON DRIVE ORLANDO FL 22222

SNO Options (generated if the individual has a SNO option) SNO002 SNO004

We are writing to you because you provided us with your Advance Designation of Representative Payee. This letter is an annual reminder of your designation.

Advance Designation

If you become unable to manage or direct the management of your benefits, we will select a representative payee to receive and manage your benefits for you. Advance designation lets you provide names of people who could serve as your representative payee. If the time comes that you need someone to manage your benefits, we may select one of your advance designees as your representative payee. We will consider your advance designees in your order of priority with certain exceptions. To be appointed representative payee, an individual must be able and willing to serve, and must meet our selection requirements.

Your Advance Designation Information

Below is a list of the designees you provided, in your order of priority, to serve as your representative payee. Please take some time to review the information for accuracy:

Order of Priority	Name of Designee	Telephone Number	Relationship
1	John Doe	XXX-XXX-XXXX	Spouse
2	Joe Doe	XXX-XXX-XXXX	Son
3	Joe Public	XXX-XXX-XXXX	Friend

You can go online to your personal *my* Social Security account at <u>www.ssa.gov/myaccount</u> or contact us to make the following changes to your designees:

- add or remove a designee,
- update a designee's information,
- change the order of priority, or
- withdraw your advance designation of representative payee.

Suspect Social Security Fraud?

If you suspect Social Security fraud, please visit https://oig.ssa.gov or call the Inspector General's Fraud Hotline at 1-800-269-0271 (TTY 1-866-501-2101).

If You Have Questions (REFC07)

REF002 (foreign) REF003 (domestic) REF008 (no FO generated by zip)

Social Security Administration

Section 3 ADVANCE DESIGNATION OF REPRESENTATIVE PAYEE ANNUAL NOTICE

SOCIAL SECURITY
*F1 FO Address

Social Security Administration Advance Designation of Representative Payee

*F2 Date *F3 BNC#

*F4 BENEFICIARY NAME

*F5 Beneficiary Address

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Order of Priority	Name of Designee	Telephone Number	Relationship
1	*F6-001 Name of	*F7-001 Designee	*F8-001 Relationship
	Designee	Phone Number	
2	*F6-002 Name of	*F7-002 Designee	*F8-002 Relationship
	Designee	Phone Number	
3	*F6-003 Name of	*F7-003 Designee	*F8-003 Relationship
	Designee	Phone Number	

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*F7: 001 Designee Phone Number/002 Designee Phone Number/003 Designee Phone Number

*F8: 001 Relationship/002 Relationship/003 Relationship

SSA will insert the following revised Privacy Act & PRA Statements into the form as soon as possible:

Privacy Act Statement Collection and Use of Personal Information

Section 205(j) of the Social Security Act, as amended, allows us to collect this information. Furnishing us this information is voluntary. However, failing to provide all or part of the information may prevent us from selecting the representative payee(s) you designate to act on your behalf.

We will use the information you provide to update and maintain your representative payee(s). We may also share the information for the following purposes, called routine uses:

- To third party contacts, where necessary, to establish or verify information provided by representative payees or representative payee applicants; and
- To contractors and other Federal Agencies, as necessary, for the purpose of assisting us in the efficient administration of our programs. We will disclose information under this routine use only in situations in which we may enter into a contractual or similar agreement to obtain assistance in accomplishing an SSA function relating to this system or records.

In addition, we may share this information in accordance with the Privacy Act and other Federal laws. For example, where authorized, we may use and disclose this information in computer matching programs, in which our records are compared with other records to establish or verify a person's eligibility for Federal benefit programs and for repayment of incorrect or delinquent debts under these programs.

A list of additional routine uses is available in our Privacy Act System of Records Notice(s) (SORN) 60-0089, entitled Claims Folders System, as published in the Federal Register (FR) on October 31, 2019, at 84 FR 58422. Additional information, and a full listing of all our SORNs, is available on our website at www.ssa.gov/privacy.

Paperwork Reduction Act Statement - This information collection meets the requirements of 44 U.S.C. § 3507, as amended by section 2 of the <u>Paperwork Reduction Act of 1995</u>. You do not need to answer these questions unless we display a valid Office of Management and Budget (OMB) control number. We estimate that it will take about 6 minutes to read the instructions, gather the facts, and answer the questions. Send <u>only</u> comments regarding this burden estimate or any other aspect of this collection, including suggestions for reducing this burden to: SSA, 6401 Security Blvd, Baltimore, MD 21235-6401.