

The Paperwork Reduction Act Statement: This collection of information is voluntary and will be used to help us understand parent/caregiver experiences with child welfare courts. Public reporting burden for this collection of information is estimated at 10-15 minutes per response, including the time for reviewing instructions, gathering, and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. The OMB number and expiration date for this collection are OMB #: 0970-XXXX, Exp: XX/XX/XXXX. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to Dr. Alicia Summers; alicia.d.summers@gmail.com and Dr. Sophia Gatwoski; sgatowski@ymail.com.

## Parent Experience Survey

<<insert organization name>> is interested in learning more about your experience with the child welfare court system. Your opinion can help us learn more about current practice and ways that we can improve. The survey is voluntary. You may also skip any questions you wish. Your responses are completely anonymous and will not impact your case in any way. This survey should take about <<insert time>> minutes to complete. If you have any questions, you can contact <<provide contact information>>.

For each sentence below, please mark how much you agree using this scale<sup>1</sup>

1 = Strongly disagree, 2 = Disagree, 3 = Neither agree nor disagree, 4 = Agree, 5 = Strongly agree

| Family engagement [1.6, 1.12]  | 1 | 2 | 3 | 4 | 5 |
|--|---|---|---|---|---|
| The judge understands my needs and wishes. [1.12]                                  |   |   |   |   |   |
| I had an opportunity to say the things I wanted to say in my court hearings. [1.6] |   |   |   |   |   |
| All of my questions were answered. [1.12]  |   |   |   |   |   |
| I understand what must be done to resolve the case. [1.12]                         |   |   |   |   |   |
| I understand what happened during the hearing and what comes next. [1.12]          |   |   |   |   |   |
| The judge treated me with respect during the hearing. [1.12]                       |   |   |   |   |   |
| I felt that I was part of decision-making for my case. [1.12]                      |   |   |   |   |   |
| Due process [2.10]   | 1 | 2 | 3 | 4 | 5 |
| I felt that I was treated fairly in court. [2.10]                                  |   |   |   |   |   |
| The judge treated me fairly at my hearings. [2.10]                                 |   |   |   |   |   |
| My attorney treated me fairly. [2.10]  |   |   |   |   |   |
| I felt that my voice was heard at court. [2.10]                                    |   |   |   |   |   |
| I was satisfied with my court experience. [2.10]                                   |   |   |   |   |   |
| The courthouse was easy to navigate. [2.10]  |   |   |   |   |   |
| I was able to complete my court business in a reasonable time. [2.10]              |   |   |   |   |   |
| I was treated with courtesy and respect while at the courthouse. [2.10]            |   |   |   |   |   |
| Court staff paid attention to my needs. [2.10]                                     |   |   |   |   |   |
| High-quality legal representation [3.8, 3.10]                                      | 1 | 2 | 3 | 4 | 5 |
| I was satisfied with my attorney's representation. [3.8]                           |   |   |   |   |   |

<sup>1</sup> This is an example of a parent experience survey using an agreement scale. Agreement scales allow for more nuanced responses and can pick up variations in responses to better understand parents' perspectives.

| Family engagement [1.6, 1.12]   | 1 | 2 | 3 | 4 | 5 |
|---|---|---|---|---|---|
| My attorney understood my perspective. [3.8]  |   |   |   |   |   |
| My attorney listened to me. [3.8]   |   |   |   |   |   |
| My attorney treated me with respect. [3.8]  |   |   |   |   |   |
| I understand the role of my attorney. [3.8]   |   |   |   |   |   |
| My attorney helped prepare me for court. [3.8]  |   |   |   |   |   |
| I was able to talk with my attorney whenever needed. [3.8]  |   |   |   |   |   |
| I understood how my attorney planned to advocate for me in court. [3.8]   |   |   |   |   |   |
| I trust my attorney. [3.8]  |   |   |   |   |   |
| My attorney moved the case forward the way I wanted. [3.8]  |   |   |   |   |   |
| My attorney helped me get the services I needed. [3.8]  |   |   |   |   |   |
| My attorney helped me get enough time to do the things I needed to reunify with my child(ren). [3.8]            |   |   |   |   |   |
| I know what to do if I want to complain about my attorney. [3.8]  |   |   |   |   |   |
| I understand the role of the agency attorney/prosecuting attorney in the case. [3.10]                           |   |   |   |   |   |
| Safety [4.10–4.13]  | 1 | 2 | 3 | 4 | 5 |
| I understand why the agency thought my child(ren) were unsafe in my home. [4.10]                                |   |   |   |   |   |
| I understand the conditions that need to be met to have my child(ren) returned. [4.11]                          |   |   |   |   |   |
| The judge considers the things that I do to protect my child in his/her decisions. [4.12]                       |   |   |   |   |   |
| I felt that the agency listened to me when we were talking about a plan for the safety of my child(ren). [4.13] |   |   |   |   |   |
| Permanency [5.18–5.21]  | 1 | 2 | 3 | 4 | 5 |
| I feel that others listened to me when we were discussing permanency for my child. [5.18]                       |   |   |   |   |   |
| I had an opportunity to share my views during hearings. [5.18]  |   |   |   |   |   |
| I felt that I was involved in making the plan for my case. [5.18]   |   |   |   |   |   |
| I had a say in the outcomes for my child(ren). [5.18]   |   |   |   |   |   |
| I know what I need to do to get my child(ren) back. [5.19]  |   |   |   |   |   |
| The services offered to me were helpful. [5.20]   |   |   |   |   |   |
| I had sufficient time to visit my child(ren). [5.21]  |   |   |   |   |   |

Would you like to tell us anything else about your experience with the court process? [1.12] \_\_\_\_\_

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What is your relationship to the child(ren)? \_\_\_\_\_

What is your gender?

- Female
  Male
  Non-binary
  Other
  Prefer not to answer

Are you of Hispanic, Latino, or Spanish origin?

- No
  Yes

What is your race? (mark all that apply)

- |   |   |  |
|---|---|--|
| <input type="checkbox"/> Black/African American | <input type="checkbox"/> White/Caucasian                  | <input type="checkbox"/> American Indian/Alaska Native |
| <input type="checkbox"/> Asian                  | <input type="checkbox"/> Native Hawaiian/Pacific Islander | <input type="checkbox"/> Prefer not to answer          |
| <input type="checkbox"/> Other race _____       |   |  |

What is your age? \_\_\_\_\_