

Parent Focus Group Guide: Non-Responder Telephone Script

Hello [insert non-responder name], this is [insert your name] with [insert affiliation]. I'm following up to make sure you have the opportunity to participate in a focus group about your experiences with child welfare courts. Your participation in the focus group will help us understand your experiences and how to better help parents with similar experiences.

Did you receive an email request for an interview?

DIDN'T RECEIVE EMAIL: I'm sorry to hear that. Can we schedule a time for you to participate? It should take about an hour of your time.

IF YES: Great! Let's schedule a time. What days and times in the next 2 weeks work best for you? [get dates and times including time zone] Thank you; we'll send you an email confirming the date and time for the focus group. Have a great rest of your day, Good-bye.

IF NO: I'm sorry to hear that but I understand. We know that you are very busy.

RECEIVED EMAIL BUT DOESN'T HAVE TIME TO BE INTERVIEWED/DOESN'T WANT TO BE INTERVIEWED: I understand. We know that you are very busy, have a great rest of your day!

The Paperwork Reduction Act Statement: This collection of information is voluntary and will be used to help us understand parent experiences with child welfare courts. Public reporting burden for this collection of information is estimated at 60 minutes per response, including the time for reviewing instructions, gathering, and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. The OMB number and expiration date for this collection are OMB #: 0970-XXXX, Exp: XX/XX/XXXX. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to Dr. Alicia Summers; alicia.d.summers@gmail.com and Dr. Sophia Gatwoski; sgatowski@ymail.com.