

# Introduction

**OMB Control No. 1225-0093 | Expiration Date: 02/29/2024**

Thank you for taking the time to speak with us. The purpose of this form is share information about our study and obtain your informed consent to participate.

Please read the statements below and fill in your name where indicated.

By submitting this form you are indicating that you have read the description of the study and that you agree to the terms as described.

If you have any questions, or would like a copy of this consent form, please contact [carolyn.pollack@gsa.gov](mailto:carolyn.pollack@gsa.gov)

Thank you!

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\* Required

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### **What this study is about**

This interview is part of a series of interviews conducted by the Technology Transformation Service on behalf of the Department of Labor as part of a project aiming to improve the American Job Center experience and CareerOneStop website.

### **Your Involvement in the Study**

We will ask you questions about your experience with job searching, gaining needed training and with the CareerOneStop website. With your permission, we will record you on audio and/or video, and we will take notes to document your comments. We may ask you to share your screen and try some activities on the CareerOneStop website as well as at least one other career website as we watch and ask questions. The interview should take a maximum of 1 hour altogether.

### **Your Participation is Voluntary**

Participation is completely voluntary. You may refuse to answer any questions or end participation at any time.

### **Confidentiality**

We will take necessary and appropriate precautions to keep what you tell us confidential. We may publish research reports, articles, or training content that includes your anonymous comments and experiences shared. We will not use your real name in any of our published or presented research materials.

### **Storage of Personal Information and Session Data**

We will store and process your personal information and session data until we deem the content no longer necessary for the research purposes outlined above. This data can include your name, email address, and phone number.

### **Statement of Consent**

I have read the above information and received answers to any questions I have asked. I consent to take part in this interview and to have any information I provide be used in the manner described above. I understand that my name will not be used in connection to my words or any recordings taken during the duration of this interview. I expressly release the Technology Transformation Service from and against any and all claims that I have or may have for invasion of privacy, defamation, or any other cause of action arising out of the production, distribution, display, or publication of the

Informed  
Consent for  
Research  
Participation

results of the project, so long as the conditions of use described above are met.

**If you agree to participate in this study, please type your name in the box below.**

1. **If you agree to participate in this study, please type your name in the box below.** \*

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