

**DEPARTMENT OF TRANSPORTATION****Maritime Administration****[Docket No. MARAD–2023–0178]****Request for Comments on the Renewal of a Previously Approved Collection: Generic Clearance of Customer Satisfaction Surveys****AGENCY:** Maritime Administration, DOT.**ACTION:** 30-Day Federal Register notice.

**SUMMARY:** The Maritime Administration (MARAD) invites public comments on our intention to request the Office of Management and Budget (OMB) approval to renew an information collection in accordance with the Paperwork Reduction Act of 1995. The proposed collection OMB 2133–0546 (Generic Clearance of Customer Satisfaction Surveys) is used to obtain feedback about customer service delivery. We are required to publish this notice in the **Federal Register** to obtain comments from the public and affected agencies. A 60-day **Federal Register** Notice soliciting comments on this information collection was published on June 6, 2023.

**ADDRESSES:** Written comments and recommendations for the proposed information collections should be sent within 30 days of publication of this notice to [www.reginfo.gov/public/do/PRAMain](http://www.reginfo.gov/public/do/PRAMain). Find this particular information collection by selecting “Currently under 30-day Review—Open for Public Comments” or by using the search function.

**FOR FURTHER INFORMATION CONTACT:** Tamelia Bolton, (202) 366–7278, Office of Management and Administrative Services, Maritime Administration, Department of Transportation, 1200 New Jersey Avenue SE, Washington, DC 20590, Email: [Tamelia.Bolton@dot.gov](mailto:Tamelia.Bolton@dot.gov).

**SUPPLEMENTARY INFORMATION:** *Title:* Generic Clearance of Customer Satisfaction Surveys.

*OMB Control Number:* 2133–0546.

*Type of Request:* Renewal of a Previously Approved Information Collection.

*Abstract:* OMB 2133–0546 (Generic Clearance Customer Satisfaction Surveys) is necessary to enable MARAD to garner customer and stakeholder feedback in an efficient and timely manner, in accordance with our commitment to improve service delivery. The collected information will help ensure that users have an effective, efficient, and satisfying experience with the agency’s programs. This feedback will also provide insight into customer or stakeholder perceptions, experiences,

and expectations. This collection is also intended to provide early warning about issues with service delivery, or focus attention on areas where communication, training, and/or changes in operations might improve customer service experience. Additionally, this collection will facilitate ongoing, collaborative, and actionable communication between MARAD and its customers and stakeholders. Public feedback is also expected to contribute directly to the improvement of program operations that directly affect the public.

*Respondents:* Individuals and Households, Business and Organizations, State, Local or Tribal Government.

*Affected Public:* Individuals and Households, Business and Organizations, State, Local or Tribal Government.

*Estimated Number of Respondents:* 5,900.

*Estimated Number of Responses:* 5,900.

*Estimated Hours per Response:* 10–120 mins.

*Annual Estimated Total Annual Burden Hours:* 1,758.

*Frequency of Response:* Once per request.

(Authority: The Paperwork Reduction Act of 1995; 44 U.S.C. chapter 35, as amended; and 49 CFR 1.49)

By Order of the Maritime Administrator.  
**T. Mitchell Hudson, Jr.,**  
*Secretary, Maritime Administration.*

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**DEPARTMENT OF TRANSPORTATION****Pipeline and Hazardous Materials Safety Administration****[Docket No. PHMSA–2021–0109; Notice No. 2023–04]****Hazardous Materials: Frequently Asked Questions—Incident Reporting**

**AGENCY:** Pipeline and Hazardous Materials Safety Administration (PHMSA), Department of Transportation (DOT).

**ACTION:** Notice.

**SUMMARY:** On March 22, 2022, PHMSA announced an initiative to convert historical letters of interpretation (LOI) applicable to the Hazardous Materials Regulations that have been issued to specific stakeholders into broadly applicable frequently asked questions (FAQ). On December 9, 2022, PHMSA finalized the first set of FAQ and

announced the topic for the next FAQ. This notice contains the second set of FAQ.

**DATES:** Interested persons are invited to submit comments on or before September 18, 2023. Comments received after that date will be considered to the extent practicable.

**ADDRESSES:** You may submit comments identified by the Docket Number PHMSA–2021–0109 by any of the following methods:

- *Federal eRulemaking Portal:* <http://www.regulations.gov>. Follow the instructions for submitting comments.

- *Fax:* 1–202–493–2251.

- *Mail:* Docket Management System; U.S. Department of Transportation, West Building, Ground Floor, Room W12–140, Routing Symbol M–30, 1200 New Jersey Avenue SE, Washington, DC 20590.

- *Hand Delivery:* Docket Management System; Room W12–140 on the ground floor of the West Building, 1200 New Jersey Avenue SE, Washington, DC 20590, between 9 a.m. and 5 p.m., Monday through Friday, except Federal holidays.

*Instructions:* All submissions must include the agency name and Docket Number (PHMSA–2021–0109) for this notice. To avoid duplication, please use only one of these four methods. All comments received will be posted without change to the Federal Docket Management System (FDMS) and will include any personal information you provide.

*Docket:* For access to the dockets to read background documents or comments received, go to <http://www.regulations.gov> or DOT’s Docket Operations Office (see **ADDRESSES**).

*Privacy Act:* In accordance with 5 U.S.C. 553(c), DOT solicits comments from the public. DOT posts these comments, without edit, including any personal information the commenter provides, to <http://www.regulations.gov>, as described in the system of records notice (DOT/ALL–14 FDMS), which can be reviewed at <http://www.dot.gov/privacy>.

*Confidential Business Information (CBI):* CBI is commercial or financial information that is both customarily and actually treated as private by its owner. Under the Freedom of Information Act (FOIA) (5 U.S.C. 552), CBI is exempt from public disclosure. If your comments responsive to this notice contain commercial or financial information that is customarily treated as private, that you actually treat as private, and that is relevant or responsive to this notice, it is important that you clearly designate the submitted