

**Post-Event Questions**

*Please share your feedback by rating each item using the scale provided. Thank you for your participation!*

| <b>Assessment Factors</b>   |  | <b>STRONGLY AGREE</b> | <b>AGREE</b> | <b>NEUTRAL</b> | <b>DISAGREE</b> | <b>STRONGLY DISAGREE</b> | <b>NO BASIS TO JUDGE</b> |
|---|--|-----------------------|--------------|----------------|-----------------|--------------------------|--------------------------|
| The event contained information and ideas that will improve initiatives at my credit union for underserved and underbanked members.                   |  |                       |              |                |                 |                          |                          |
| I plan on implementing change at my credit union based on the presentations at the event.   |  |                       |              |                |                 |                          |                          |
| My attendance at this event will add value to my credit union’s efforts to serve our members.   |  |                       |              |                |                 |                          |                          |
| I gained knowledge I can use to implement new policies, procedures, and products and services at my credit union.                                     |  |                       |              |                |                 |                          |                          |
| This event met my expectations.   |  |                       |              |                |                 |                          |                          |
| The event will help me meet the needs of my members.  |  |                       |              |                |                 |                          |                          |
| The event will help me meet my credit union’s mission or objectives.  |  |                       |              |                |                 |                          |                          |
| I found the following sessions beneficial and helpful:  |  |                       |              |                |                 |                          |                          |
| Please indicate your satisfaction of the various aspects of the event:  |  |                       |              |                |                 |                          |                          |
| Day 1, October 3, 2023  |  |                       |              |                |                 |                          |                          |
| Industry Session: Challenges, Opportunities, and Recommendations for MDI Credit Unions and the NCUA in a Transforming Financial Services Environment. |  |                       |              |                |                 |                          |                          |
| Housing Market Conditions and Their Impact on Communities Served by MDIs.   |  |                       |              |                |                 |                          |                          |
| Remarks by NCUA Chairman Todd M. Harper   |  |                       |              |                |                 |                          |                          |
| Industry Session: Financial Services Needs Assessment   |  |                       |              |                |                 |                          |                          |
| Remarks by Board Member Rodney E. Hood  |  |                       |              |                |                 |                          |                          |
| MDI Panel   |  |                       |              |                |                 |                          |                          |
| Table Discussions: What is needed to help sustain MDIs and how can the industry assist MDIs?  |  |                       |              |                |                 |                          |                          |
| Day 2, October 4, 2023  |  |                       |              |                |                 |                          |                          |
| Remarks by NCUA Vice Chairman Kyle S. Hauptman  |  |                       |              |                |                 |                          |                          |
| Part 1 of 2: Discussion among industry leaders about types of available assistance to MDIs and CDFIs.   |  |                       |              |                |                 |                          |                          |
| Part 2 of 2: Credit union stakeholder strategy discussion for supporting MDI credit unions in the future.   |  |                       |              |                |                 |                          |                          |
| Please indicate your satisfaction of the various aspects of   |  |                       |              |                |                 |                          |                          |

|  |  |  |  |  |  |  |  |
|--|--|--|--|--|--|--|--|
| the event:   |  |  |  |  |  |  |  |
| Venue/Event Platform                                       |  |  |  |  |  |  |  |
| Date & Time of the Event                                   |  |  |  |  |  |  |  |
| Speakers   |  |  |  |  |  |  |  |
| Number of Sessions offered                                 |  |  |  |  |  |  |  |
| Quality of Sessions  |  |  |  |  |  |  |  |
| Networking Opportunities                                   |  |  |  |  |  |  |  |
| I would recommend others come to this event in the future. |  |  |  |  |  |  |  |

1. What topics would you like to see at a future MDI event?

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2. What speakers would you like to see in the future?