




### Copy PIA (Privacy Impact Assessment)

Do you want to copy this PIA ?

### Instructions

Review the following steps to complete this questionnaire:

**1) Answer questions.** Select the appropriate answer to each question. Question specific help text may be available via the  icon. If your answer dictates an explanation, a required text box will become available for you to add further information.

**2) Add Comments.** You may add question specific comments or attach supporting evidence for your answers by clicking on the  icon next to each question. Once you have saved the comment, the icon will change to the  icon to show that a comment has been added.

**3) Change the Status.** You may keep the questionnaire in the "In Process" status until you are ready to submit it for review. When you have completed the assessment, change the Submission Status to "Submitted". This will route the assessment to the proper reviewer. Please note that all values list questions must be answered before submitting the questionnaire.

**4) Save/Exit the Questionnaire.** You may use any of the four buttons at the top and bottom of the screen to save or exit the questionnaire. The button allows you to complete the questionnaire. The button allows you to save your work and close the questionnaire. The button allows you to save your work and remain in the questionnaire. The button closes the questionnaire without saving your work.

### General Information

<b>PIA Name:</b>	HRSA - BMISS - QTR3 - 2020 - HRSA609657	<b>PIA ID:</b>	609657
<b>Name of Component:</b>	BHW Management Information System Solution	<b>Name of ATO Boundary:</b>	BHW Management Information System Solution
<b>Overall Status:</b>		<b>PIA Queue:</b>	
<b>Submitter:</b>	Kendawi, Osman	<b># Days Open:</b>	5
<b>Submission Status:</b>	Submitted	<b>Submit Date:</b>	7/17/2020
<b>Next Assessment Date:</b>		<b>Expiration Date:</b>	
<b>Office:</b>	HRSA	<b>OpDiv:</b>	HRSA
<b>Security Categorization:</b>	Moderate		
<b>Legacy PIA ID:</b>	P-7664500-803392	<b>Make PIA available to Public?:</b>	Yes

### PTA

#### PTA

<b>PTA - 1A:</b>	Identify the Enterprise Performance Lifecycle Phase of the system	Operations and Maintenance
<b>PTA - 1B:</b>	Is this a FISMA-Reportable system?	Yes
<b>PTA - 2:</b>	Does the system include a website or online application?	Yes

<b>PTA - 2A:</b>	Are any of the URLs listed accessible by the general public (to include publicly accessible log in and internet websites/online applications)?	
<b>PTA - 3:</b>	Is the system or electronic collection, agency or contractor operated?	Contractor
<b>PTA - 3A:</b>	Is the data contained in the system owned by the agency or contractor?	Agency
<b>PTA - 5:</b>	Does the system have or is it covered by a Security Authorization to Operate (ATO)?	Yes
<b>PTA - 5A:</b>	If yes, Date of Authorization	1/31/2019
<b>PTA - 5B:</b>	If no, Planned Date of ATO	
<b>PTA - 6:</b>	Indicate the following reason(s) for this PTA. Choose from the following options.	PIA Validation (PIA Refresh)
<b>PTA - 7:</b>	Describe in further detail any changes to the system that have occurred since the last PIA	<p>The Bureau of Health Workforce (BHW) Management Information System Solution (BMISS) supports the BHW Loan and Scholarship Programs, as well as the Shortage Designation Management System (SDMS). SDMS is a map-based system for Primary Care Officers to create and manage designations for Health Provider Shortage Areas (HPSAs) and Medically Underserved Area and Populations (MUA/Ps). Additional mechanisms added to support the LRP and Scholarship programs are Tableau dashboards as well as Unified Interactive Map. Both were incorporated for the BMISS platform system to provide visual as well as clear information displayed for HRSA personnel to identify trend and ways to best serve the public.</p> <p>A public facing site is also available for the general public designated as Health Workforce Connector (HWC). Its purpose is to assist the public to search jobs nationally which allows participants of BHW's loan repayment programs (LRPs) and scholarship programs (SPs) to apply for open positions at sites located in areas of need of medical professionals. Although the Connector is geared towards BHW's program participants, the website is open to the general public, and allows anyone to search for jobs at over 20,000 medical facilities across the nation.</p>

**PTA - 8:**

Please give a brief overview and purpose of the system by describing what the functions of the system are and how the system carries out those functions?

The Bureau of Health Workforce (BHW) Management Information System Solution (BMISS) supports the BHW Loan and Scholarship Programs, as well as the Shortage Designation Management System (SDMS). SDMS is a map-based system for Primary Care Officers to create and manage designations for Health Provider Shortage Areas (HPSAs) and Medically Underserved Area and Populations (MUA/Ps). Additional mechanisms added to support the LRP and Scholarship programs are Tableau dashboards as well as Unified Interactive Map. Both were incorporated for the BMISS platform system to provide visual as well as clear information displayed for HRSA personnel to identify trend and ways to best serve the public.

A public facing site is also available for the general public designated as Health Workforce Connector (HWC). Its purpose is to assist the public to search jobs nationally which allows participants of BHW's loan repayment programs (LRPs) and scholarship programs (SPs) to apply for open positions at sites located in areas of need of medical professionals. Although the Connector is geared towards BHW's program participants, the website is open to the general public, and allows anyone to search for jobs at over 20,000 medical facilities across the nation.

**PTA - 9:**

List and/or describe all the types of information that are collected (into), maintained, and/or shared in the system regardless of whether that information is PII and how long that information is stored.

HRSA's Bureau of Health Workforce (BHW) and stakeholders such as Primary care offices, Sites, Applicants, Participants, and Ambassador currently review, update and maintain data specific to the Nation Health Service Corps Loan Repayment Program (NHSC LRP), the Nation Health Service Corps Scholarship Program (NHSC SP), the Nursing Corps Loan Repayment Program (NCLRP), Faculty Loan Repayment Program (FLRP), Student to Service Loan Repayment (S2S LRP), and the Nursing Scholarship Program (NSP). All external BMISS users can call the BMISS call center whose staff has been trained to manually enter the inquiries in BMISS. The call center is a separate system from BMISS and is managed by Verizon. Also, applicants may submit inquiries online within BMISS allowing HRSA internal officers to provide answers directly through the system in a secure way. The phone number is to the BMISS Call Center which is managed by Verizon call center staff who has limited access to BMISS to assist users with the following: Reset passwords Update email addresses Assist in resolving technical issues with the applications or within the portal Enter inquiries on behalf of customers Answer program questions BMISS provides a process for staff to edit and manage the data, and provides functionality facilitating ranking of applications, selecting potential awardees, confirmation of interest, and the calculation and processing of award financial information. BMISS processing collects the following application data: Name address(es) telephone number(s) email address(es) Social Security Number (SSN) Date of birth (DoB) Loan

Information Employment information  
 Commercial credit reports Educational data  
 Medical data Financial data Payment data  
 Discipline and Specialty Health professions  
 Licensure Tax information Military status  
 Personal Statement Experience Training and  
 Certifications An interface between BMISS and  
 UFMS has been established. The interface  
 works as a drop box process without a direct  
 link to either system. Files are picked-up and  
 processed manually. UFMS provides tax  
 documents to BHW program participants  
 regarding the funds provided by HRSA for their  
 service. Using the interface, BMISS exports the  
 following information to UFMS: SSN, tax year,  
 whether the user wants to receive their tax  
 documents electronically or by mail, and the  
 amount of loans the user owes to banks.  
 Program participants have the option to receive  
 hard copy tax documents or to receive them  
 electronically. If the participant elects to receive  
 and electronic version, UFMS passes the  
 individual's tax document to BMISS in a file  
 and BMISS provides the document in a secure  
 environment. UFMS is managed by the  
 Program Support Center (PSC). The PSC is the  
 largest multi-function shared service provider to  
 the federal government. It is hosted by  
 HHS/OS/ASFR/Office of Finance and covered  
 by their PIA. PII collected from users/system  
 administrators in order to access the system  
 consists of user credentials. The system collects  
 National Provider Identifier (NPI). It is an  
 optional field that is used primarily for reporting  
 purposes so we can track the applicants after  
 they apply to one of BMISS programs. The  
 Health Workforce Connector collects  
 Professional and Education information,  
 including but not limited to collection of  
 employment, training, education, and  
 certification information and gives the user the  
 ability to control privacy settings. The following  
 type of information are collected: Personal  
 Information - location, title, field of practice,  
 email address, phone number Experience -  
 Residency location, position, time period  
 Training and Certifications Picture, email  
 address, phone number.

**PTA -9A:** Are user credentials used to access the system?  
**PTA - 9B:** Please identify the type of user credentials used to access the system.

Yes  
 HHS User Credentials  
 HHS Email Address  
 HHS/OpDiv PIV Card  
 Non-HHS User Credentials  
 Email address  
 Password  
 Username

**PTA - 10:**

Describe why all types of information is collected (into), maintained, and/or shared with another system. This description should specify what information is collected about each category of individual

BMISS is used to collect personal, site, school, and financial information from Applicants, Schools, Sites, Participants and program stakeholders via a web-based front end and provides the ability to review, update and manage the data as well as record and update inquiry, compliance and self-service related information during and after participation in a BHW Loan Repayment or Scholarship program. Program stakeholders of BMISS are: Nation Health Service Corps Loan Repayment Program (NHSC LRP), Nation Health Service Corps Scholarship Program (NHSC SP), Nursing Corps Loan Repayment Program (NCLRP), Faculty Loan Repayment Program (FLRP), Nursing Scholarship Program (NSP) The data collected contains, and is not limited to, mandatory personal information related to the applicant, SSN, address, and school information, DOB, military status, credit report, address, phone number, email address, first and last name, DOB, emergency contact (names, phone number, email address), marital status, ethnicity, gender, language, race. Inquiries are sent by phone and via application. The Health Workforce Connector (HWC), which is the successor to the former NHSC Jobs Center, is designed to be a job search platform which allows participants of BHW's loan repayment programs (LRPs) and scholarship programs (SPs) to search for open positions at sites located in areas of need. Although the Connector is geared towards BHW's program participants, the website is open to the general public, and allows anyone to search for thousands of jobs at over 20,000 medical facilities across the nation. Site Admins (also called Site POC's) need the following information in order to review the applicant's skills, experience, etc. for that site's openings. Personal Information - location, title, field of practice, email address, phone number Experience - Residency location, position, time period Training and Certifications Picture, email address, phone number.

Yes

**PTA - 10A:**

Are records in the system retrieved by one or more PII data elements?

<b>PTA - 10B:</b>	Please specify which PII data elements are used.	BMISS is used to collect personal, site, school, and financial information from Applicants, Schools, Sites, Participants and program stakeholders via a web-based front end and provides the ability to review, update and manage the data as well as record and update inquiry, compliance and self-service related information during and after participation in a BHW Loan Repayment or Scholarship program. The data collected contains, and is not limited to, mandatory personal information related to the applicant, SSN, address, and school information, DOB, military status, credit report, address, phone number, email address, first and last name, DOB,. For personal Information, data collected are (location, title, field of practice, email address, phone number Experience - Residency location, position, time period Training and Certifications Picture, email address, phone number ).
<b>PTA - 11:</b>	Does the system collect, maintain, use or share PII?	Yes

<b>PIA</b>		
<b>PIA</b>		
<b>PIA - 1:</b>	Indicate the type of PII that the system will collect or maintain	<ul style="list-style-type: none"> <li>Social Security Number</li> <li>Name</li> <li>E-Mail Address</li> <li>Phone numbers</li> <li>Certificates</li> <li>Education Records</li> <li>Military Status</li> <li>Taxpayer ID</li> <li>Date of Birth</li> <li>Mailing Address</li> <li>Financial Account Info</li> <li>Employment Status</li> <li>Others - Medical notes,</li> </ul>
<b>PIA - 2:</b>	Indicate the categories of individuals about whom PII is collected, maintained or shared	<ul style="list-style-type: none"> <li>Grantees</li> <li>Employees/ HHS Direct Contractors</li> <li>Public Citizens</li> </ul>
<b>PIA - 3:</b>	Indicate the approximate number of individuals whose PII is maintained in the system	Above 2000

PIA - 4:

For what primary purpose is the PII used?

1. To identify and select qualified individuals to participate. The process includes verifying program applicant's or participant's credentials and educational background, previous and current professional employment data and performance history information. The process also verifies that all claimed background and employment data are valid and all claimed credentials are current and in good standing from selection for an award through the completion of service, perform loan repayment and scholarship program administrative activities, including, but not limited to, payment tracking, deferment of the service obligation, monitoring a participant's compliance with the service requirements, determination of service completion, review of suspension or waiver requests, default determinations, and calculation of liability upon default. There is an option to import data from Department of Education system National Students Loan Data System (NSLDS) containing student and student loan information to the applicant's data fields for convenience as well as accurately collecting PII.

2. To monitor the services provided by the programs' healthcare providers.

3. To transfer information to the Unified Financial Management System (UFMS) for purposes of effecting payment of program funds (through the Department of the Treasury) and preparing and maintaining financial management and accounting documentation related to obligations and disbursements of funds (including providing notifications to the Department of the Treasury) related to payments to, or on behalf of, awardees.

4. The system collects user credentials from system users/ administrator in order to access the system.

5. To support a job search platform that allows participants of BHW's loan repayment programs (LRPs) and scholarship programs (SPs) to search for open positions at sites located in areas of need. Although the Connector is geared towards BHW's program participants, the website is open to the general public, and allows anyone to search for jobs at over 20,000 medical facilities across the nation. These medical facilities, also known as 'sites', each feature a 'site profile' containing a variety of information intended to educate the viewer and inform them of any open opportunities at the site.

To support search by the Site POCs to review applicant profiles for job openings at the site. The search can only be based on type of skill requirements and not on individual names.

PIA - 5:

Describe any secondary uses for which the PII will be used (e.g. testing, training or research)

Research, Statistical information.

<b>PIA - 6:</b>	Describe the function of the SSN/Taxpayer ID.	Required to make payments to awardees, for Tax documentation and matching of records between BMISS and external systems (i.e., HHS Program Support Center (PSC)).																		
<b>PIA - 6A:</b>	Cite the legal authority to use the SSN	IRC (Internal Revenue Code) 6109  Section 846 of the Public Health Service Act, as amended																		
<b>PIA - 7:</b>	Identify legal authorities, governing information use and disclosure specific to the system and program	Section 846 of the Public Health Service Act, as amended																		
<b>PIA - 8:</b>	Provide the number, title, and URL of the Privacy Act System of Records Notice (SORN) that is being used to cover the system or indicate whether a new or revised SORN is in development.	System of Record Notice 09-15-0037.  URL: <a href="https://www.hrsa.gov/about/privacy-act/09-15-0037.html">https://www.hrsa.gov/about/privacy-act/09-15-0037.html</a>  There are revisions and updates in progress for the SORN as of July 2020.																		
<b>PIA - 9:</b>	Identify the sources of PII in the system	Directly from an individual about whom the information pertains  Hard Copy Mail/Fax  Email  Online  Government Sources  Within the OPDIV  Other Federal Entities  Non-Government Sources  Members of the Public																		
<b>PIA - 9A:</b>	Identify the OMB information collection approval number or explain why it is not applicable.	<table border="1"> <thead> <tr> <th>OMB#</th> <th>Expiration Date</th> </tr> </thead> <tbody> <tr> <td>0915-0301</td> <td>05/31/2021</td> </tr> <tr> <td>0915-0150</td> <td>08/31/2021</td> </tr> <tr> <td>0915-0127</td> <td>03/31/2023</td> </tr> <tr> <td>0915-0146</td> <td>07/31/2020</td> </tr> <tr> <td>0915-0140</td> <td>01/30/2023</td> </tr> <tr> <td>0915-0337</td> <td>04/28/2023</td> </tr> <tr> <td>0915-0146</td> <td>06/15/2023</td> </tr> <tr> <td>0915-0388</td> <td>05/05/2020</td> </tr> </tbody> </table>	OMB#	Expiration Date	0915-0301	05/31/2021	0915-0150	08/31/2021	0915-0127	03/31/2023	0915-0146	07/31/2020	0915-0140	01/30/2023	0915-0337	04/28/2023	0915-0146	06/15/2023	0915-0388	05/05/2020
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0915-0388	05/05/2020																			
<b>PIA - 9B:</b>	Identify the OMB information collection expiration date.																			
<b>PIA - 10:</b>	Is the PII shared with other organizations outside the system's Operating Division?	Yes																		
<b>PIA - 10A:</b>	Identify with whom the PII is shared or disclosed and for what purpose	Within HHS																		



<b>PIA - 10A (Justification):</b>	Please provide the Justification for PIA - 10A	Unified Financial Management System (UFMS) - for taxing purposes.
<b>PIA - 10B:</b>	List any agreements in place that authorizes the information sharing or disclosure (e.g., Computer Matching Agreement, Memorandum of Understanding (MOU), or Information Sharing Agreement (ISA)).	BMISS holds a Memorandum of Understanding (MOU) information Program Management and System Policy (for Unified Financial Management System (UFMS)) and Health Resources and Services Administration (for BMISS), to ensure the integrity and availability of the data that is shared between the two systems.
<b>PIA - 10C:</b>	Describe process and procedures for logging/tracking/accounting for the sharing and/or disclosing of PII	BMISS tracks every transaction that is sent to UFMS. This transaction report can be retrieved upon request.
<b>PIA - 11:</b>	Describe the process in place to notify individuals that their personal information will be collected. If no prior notice is given, explain the reason	Awardees and potential awardees are informed of what PII is collected during the application process and on the BHW website. It is not required for user credential PII. User enters PII as a part of an interactive on-line session.
<b>PIA - 12:</b>	Is the submission of PII by individuals voluntary or mandatory?	Voluntary
<b>PIA - 13:</b>	Describe the method for individuals to opt-out of the collection or use of their PII. If there is no option to object to the information collection, provide a reason	Prior to actually registering, individuals are asked to read the rules of behavior, non-disclosure, and Acceptable Use Policy posted on the site. They can only proceed into the system if they choose the "I ACCEPT" button on-screen which allows them to move forward. If individuals choose not to accept, then they are returned to the general information screen. Since this system is based on cycles, the 'I Accept' data field, stored in the database, is checked for each new cycle year and forces them to re-acknowledge/re-accept. If changes occur to the object to the information collection, provide a Rules of Behavior, Non-Disclosure, and Acceptable Use Policy posted on the site during a new cycle year, then the updated notifications are posted on the site for the user to read during logon. For the BHW Connector, one of the screens, Privacy Settings, gives the user the option to make her/his profile to be Public or Private. If the user selects the Private option, no one is able to look at that user's profile except the user himself/herself.

<p><b>PIA - 14:</b></p>	<p>Describe the process to notify and obtain consent from the individuals whose PII is in the system when major changes occur to the system (e.g., disclosure and/or data uses have changed since the notice at the time of original collection). Alternatively, describe why they cannot be notified or have their consent obtained</p>	<p>If any major change to the system, in regards to information sharing, the system will be used to notify participants of the change via email and/or popup notification upon login.</p> <p>It is not required for user credential PII.</p> <p>For the BHW Connector application, a screen is presented to the user for consent. If the user clicks "OK" button, then user is presented with the login screen to proceed further. If the user selects "X", then the user is taken back to the previous screen.</p>
<p><b>PIA - 15:</b></p>	<p>Describe the process in place to resolve an individual's concerns when they believe their PII has been inappropriately obtained, used, or disclosed, or that the PII is inaccurate. If no process exists, explain why not</p>	<p>Awardees and potential awardees are informed of what PII is collected during the application process and on the BHW website.</p> <p>It is not required for user credential PII.</p> <p>User enters PII as a part of an interactive online session.</p>
<p><b>PIA - 16:</b></p>	<p>Describe the process in place for periodic reviews of PII contained in the system to ensure the data's integrity, availability, accuracy and relevancy. Please address each element in your response. If no processes are in place, explain why not</p>	<p>Applicants or participants can contact the BHW Customer Care Center at 1-800-221-9393. Also available a TTY for hearing impaired: 1-877-897-9910 Monday-Friday (except Federal holidays), 8:00 am to 8:00 pm ET or email at <a href="mailto:GetHelp@hrsa.gov">GetHelp@hrsa.gov</a> if they have concerns about the use of their PII. It is not required for user credentials PII.</p>
<p><b>PIA - 17:</b></p>	<p>Identify who will have access to the PII in the system and the reason why they require access</p>	<p>Users</p> <p>Administrators</p> <p>Developers</p> <p>Contractors</p> <p>Others</p>
<p><b>PIA - 17A:</b></p>	<p>Provide the reason of access for each of the groups identified in PIA -17</p>	<p>Users: Anyone from the public applying to the application may see their own information.</p> <p>Administrators: Internal analysis.</p> <p>Developers: During design and development work.</p> <p>Contractors: NIH; CIT; Sapient: Direct contractors provide production support for the system and are required to have access to PII to resolve data issues such as an incorrect SSN or contact information, at the request of the PII owner.</p> <p>Others: Site Admins to review user profile for job opportunities</p>
<p><b>PIA - 17B(1):</b></p>	<p>Select the type of contractor</p>	<p>HHS/OpDiv Direct Contractor</p>

<p><b>PIA - 18:</b></p>	<p>Describe the administrative procedures in place to determine which system users (administrators, developers, contractors, etc.) may access PII</p>	<p>A HRSA internal user who needs access to the system must have a position that requires access to that data and be approved by the internal officer's manager to have access to that data.</p> <p>The developers working on the system must obtain an approval from their managers and BHW.</p> <p>For the Connector application, the Site POCs can access and review individual user profile for open positions at their site. System administrators also have access to the individual user profile.</p>
<p><b>PIA - 19:</b></p>	<p>Describe the technical methods in place to allow those with access to PII to only access the minimum amount of information necessary to perform their job</p>	<p>Access to PII is role based and only specific roles have access to PII. Only select analysts have access to SSN and Birth dates.</p>
<p><b>PIA - 20:</b></p>	<p>Identify training and awareness provided to personnel (system owners, managers, operators, contractors and/or program managers) using the system to make them aware of their responsibilities for protecting the information being collected and maintained</p>	<p>All users are required to complete HRSA annual security awareness training.</p> <p>The annual awareness training is required only for (internal) HRSA personnel such as admins and contractors, but not for external (public) users.</p>
<p><b>PIA - 21:</b></p>	<p>Describe training system users receive (above and beyond general security and privacy awareness training).</p>	<p>There is no additional privacy training beyond what is provided by HRSA.</p>

**PIA - 23:**

Describe the process and guidelines in place with regard to the retention and destruction of PII. Cite specific NARA records retention schedule(s) and include the retention period(s)

In order to dispose of the sensitive information when printed, it must be shredded. Additional information regarding retention and destruction of PII will be finalized during development of the records management portion and the SORN for this system. The Records Management Officer has been consulted and we are working with the Records Management Officer to obtain the appropriate records and retention schedule.

Records are retained and disposed of as follows:

- Files concerning participants who complete their obligations or whose obligations are waived, cancelled, or terminated are transferred to the Washington National Records Center in Suitland, Maryland and are destroyed 6 years after final payment, under disposition schedule HSA B-351 3. 1.

HRSA has digitized and uploaded paper files concerning active participants in BHW scholarship and loan repayment programs into BMISS. The paper files are stored at the Washington National Records Center and are destroyed 15 years after closeout, under disposition schedule N1-512-92-01, item 25P 1 and 2.

Unfunded or withdrawn applicant records are destroyed 6 months after the close of each fiscal year application period, under disposition schedule N1-512-92-01, item 25P 1.

Currently, all records migrated to BMISS or created in BMISS are retained indefinitely, pending NARA's approval of a revised schedule.

<p><b>PIA - 24:</b></p>	<p>Describe how the PII will be secured in the system using administrative, technical, and physical controls. Please address each element in your response</p>	<p>BMISS consists of a multi-tier architecture using a Windows environment with a custom front-end developed at HRSA, a second tier of application servers, and a third tier of databases to encrypt and store data. All servers are configured to HHS security guidelines and reside at a secure data center managed by NIH.</p> <p>Applicants and vendors access the system via the Internet, and register for a login and password to ensure that responsibility for data can be attributed to an individual.</p> <p>HRSA employees (and direct contractors) can only access the internal system via the HHS Intranet which requires dual factor authentication.</p> <p>Communication between components is controlled through the use of Virtual Lan over TCP/IP protocol. Applicants and vendors connect over the internet via secure HTTP (https) using digital certificates and FIPS compliant SSL encryption to protect data in transmission. Internal users connect over the HHS intranet via secure HTTP (https) using digital certificates and FIPS compliant SSL encryption to protect data in transmission.</p> <p>Physical Controls: Rooms where records are located are locked when not in use. During regular business hours, rooms are unlocked but are controlled by on-site personnel. Security guards perform random checks on the physical security of the offices (storage locations) after duty hours, including weekends and holidays.</p> <p>Databases are hosted in NIH data centers at Building 12 and sterling data centers where physical security are provided.</p>
<p><b>PIA - 25:</b></p>	<p>Describe the purpose of the web site, who has access to it, and how users access the web site (via public URL, log in, etc.). Please address each element in your response</p>	<p>The Workforce Connector (HWC) allows Health BHW's participants to search for open positions at sites located in areas of need. It is designed to be a job search platform which allows participants of BHW's Loan Repayment Programs (LRPs) and scholarship programs (SPs) to search for open positions at sites located in areas of need. The website is accessed via public URL for informational and job search purposes. For individuals applying, there is an option to create an account with a username and password as their credentials to apply to said positions.</p>
<p><b>PIA - 26:</b></p>	<p>Does the website have a posted privacy notice?</p>	<p>Yes</p>
<p><b>PIA - 27:</b></p>	<p>Does the website use web measurement and customization technology?</p>	<p>Yes</p>
<p><b>PIA - 27A:</b></p>	<p>Select the type of website measurement and customization technologies is in use and if it is used to collect PII</p>	<p>Session Cookies - Does Not Collect PII</p>
<p><b>PIA - 28:</b></p>	<p>Does the website have any information or pages directed at children under the age of thirteen?</p>	<p>No</p>

<b>PIA - 29:</b>	Does the website contain links to non-federal government websites external to HHS?	No
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### Review & Comments

Privacy Analyst Review		
<b>OpDiv Privacy Analyst Review Status:</b>	Approved	<b>Privacy Analyst Review Date:</b> 7/17/2020
<b>Privacy Analyst Comments:</b>	The response for 28B is No.	<b>Privacy Analyst Days Open:</b>

SOP Review		
<b>SOP Review Status:</b>	Approved	<b>SOP Signature:</b> Signature - James Ellis.png
<b>SOP Comments:</b>	The response for 28B is No.	<b>SOP Review Date:</b> 7/17/2020
		<b>SOP Days Open:</b> 0

Agency Privacy Analyst Review		
<b>Agency Privacy Analyst Review Status:</b>	Approved	<b>Agency Privacy Analyst Review Date:</b> 7/20/2020
<b>Agency Privacy Analyst Review Comments:</b>	Reviewer: Crystal Bland Ready for approval and signature.	<b>Agency Privacy Analyst Days Open:</b> 3

SAOP Review		
<b>SAOP Review Status:</b>	Approved	<b>SAOP Signature:</b>
<b>SAOP Comments:</b>		<b>SAOP Review Date:</b> 7/20/2020
		<b>SAOP Days Open:</b> 0

### Supporting Document(s)

Name	Size	Type	Upload Date	Downloads
No Records Found				

Comments				
Question Name	Submitter	Date	Comment	Attachment
PIA - 4	Ellis, James	7/17/2020	Capitalize department of education  Define (NSLDS)	
PIA - 9B	Ellis, James	7/17/2020	Paste information from 9A into 9B.	
PIA - 25	Ellis, James	7/17/2020	Define HWC.	
PIA - 28B	Ellis, James	7/17/2020	Provide response.	
PIA - 7	Data Feed Service, Sync2PIAForm	7/20/2020	N/A	

Miscellaneous Fields	
<b>Last Updated:</b>	7/21/2020 12:10 AM

**Public Burden Statement:** The Health Workforce Connector allows users to create a profile, search for NHSC and Nurse Corps sites, find job and training opportunities, and search for other clinicians who are similarly interested in working with underserved populations. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. The OMB control number for this information collection is 0915-0031 and it is valid until XX/XX/202X. This information collection is voluntary. Public reporting burden for this collection of information is estimated to average xx hours per response, including the time for reviewing instructions, searching existing data sources, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to HRSA Reports Clearance Officer, 5600 Fishers Lane, Room 14N136B, Rockville, Maryland, 20857 or [paperwork@hrsa.gov](mailto:paperwork@hrsa.gov).