

First-Party Internet Claim (iClaim) Screens for SSI Application

Screen #1

Applicants who entered the internet disability application and indicated they want to file for SSI will receive the following questions as part of their path.

Social Security
Official Website of the U.S. Social Security Administration

Apply for Benefits

1 Provide Background information 2 Provide Disability Information 3 Sign Medical Release 4 Confirmation

Identification General Other Benefits **SSI** Remarks & Options Review & Sign

Attending Classes for John Public

Are you a student who regularly attends classes?
This includes high schools, colleges, universities, or job training programs. [More Info](#)

Yes No

Next Previous Save & Exit

In this section...

- Attending Classes
- Presence Status
- Living Arrangements
- Income Overview
- Gross Wages

We ask applicants to let us know if they are students to evaluate if some of the income reported can be excluded (when applicable). We only collect their “yes” or “no” response.

First-Party Internet Claim (iClaim) Screens for SSI Application

Screen #2

We are requesting the lawful presence information as we are expanding the online services to non-US citizen claimants. This information is part of the SSI eligibility requirements.

Social Security Administration
Official Website of the U.S. Social Security Administration

Apply for Benefits

1 Provide Background information 2 Provide Disability Information 3 Sign Medical Release 4 Confirmation

Identification General Other Benefits SSI Remarks & Options Review & Sign

Immigration Status for John Public

Country of Citizenship: Australia

What date did you become a citizen of Australia?
If you were a citizen at birth, provide your birth date

Month Day Year

Select your immigration status within the United States:

- Alien with deportation withheld
- Amerasian immigrant
- Asylee
- Battered alien or alien with a battered parent or child
- Canadian-born American Indian
- Conditional entrant
- Cuban or Haitian entrant
- Iraqi or Afghan special immigrant
- Lawful permanent resident
- Non-U.S. citizen member of a federally recognized Indian tribe
- Parolee (one year or more)
- Refugee
- Victim of severe forms of trafficking (VSFT)
- Other
- Not lawfully present

In this section...

- Attending Classes
- Immigration Status
- Living Arrangements
- Income Overview
- Gross Wages
- Sick Pay
- Income Sources
- Resources Overview
- Resources
- Additional Resources

Next Previous Save & Exit

This information is propagated from the response they provided on the Identification screen.

We added this question for Operational purposes as a short-term solution until backend systems' modifications are completed

First-Party Internet Claim (iClaim) Screens for SSI Application

Screen #3

Social Security Administration
Official Website of the U.S. Social Security Administration

Apply for Benefits

1 Provide Background information 2 Provide Disability Information 3 Sign Medical Release 4 Confirmation

Identification General Other Benefits SSI Remarks & Options Review & Sign

Living Arrangements for John Public

Address where you live:
401 Rosemont Ave
Frederick, MD 21701

Select the option that best describes where you live:

- House, apartment, mobile home, houseboat
- Room in commercial establishment (example: hotel or motel)
- Room in private residence
- Institution (example: nursing home, rehabilitation center, hospital, school, or jail)
- Non-institutional care (example: placed by an agency in foster care, adult foster care, retirement home, or family care by an agency)
- Transient or homeless

What was your admission date to that institution?

--
Month Day Year

Next Previous Save & Exit

In this section...

- Attending Classes
- Presence Status
- Living Arrangements
- Income Overview
- Gross Wages
- Sick Pay
- Income Sources
- Resources Overview
- Resources
- Additional Resources

We added this question to determine their living arrangement as it is part of the SSI eligibility factors which technicians can review, and process as needed e.g., send claim for medical determination, or seek further clarification when applicable.

First-Party Internet Claim (iClaim) Screens for SSI Application

Screen #4

Apply for Benefits

1 Provide Background information 2 Provide Disability Information 3 Sign Medical Release 4 Confirmation

✓ Identification

✓ General

✓ Other Benefits

SSI

Remarks & Options

Review & Sign

Income Overview

The amount of your income is one of the factors that determines whether you are eligible for SSI.

Income, for the purposes of SSI includes:

- Money earned from work;
- Money received from other sources, such as Social Security benefits, worker's compensation, unemployment benefits, the Department of Veterans Affairs (VA), friends, or relatives; and
- Anything else you receive in cash or in kind that you use to meet your needs for food or shelter. [More Info](#)

We do not count all income for SSI, but the income that we count reduces your SSI payment amount or may make you ineligible to receive SSI.

The next set of questions collects income types and their amounts that you received or expect to receive in April 2023. You may find it helpful to find any statements, paystubs, etc. to answer these income questions.

In this section...

- ✓ Attending Classes
- ✓ Immigration Status
- ✓ Living Arrangements

Income Overview

Gross Wages

Sick Pay

Income Sources

Resources Overview

Resources

Additional Resources

Next

Previous

Save & Exit

We added this informational page to explain what is considered income and provide guidance to individuals about what information may be needed.

First-Party Internet Claim (iClaim) Screens for SSI Application

Screen #5

The screenshot shows the 'Apply for Benefits' interface for 'John Public'. The progress bar indicates four steps: 1. Provide Background information, 2. Provide Disability Information, 3. Sign Medical Release, and 4. Confirmation. The 'General' tab is active, showing a section for 'Gross Wages for John Public'. The question asks for expected gross wages for April 2023 for three employers: Walmart, Burger King, and Payco Billing. Each employer has a corresponding input field. A red dashed box highlights the question text. A red box with arrows pointing to the input fields contains the text: 'We leverage the disability application responses about employment, collected in the "General" section, by populating all employers associated with the month in question.' A red box at the top right contains the text: 'The month of filing is propagated so applicants can provide information only one month'. The right sidebar shows a list of sections, with 'Gross Wages' highlighted. Navigation buttons 'Next', 'Previous', and 'Save & Exit' are at the bottom.

Screen #6

The screenshot shows the 'Apply for Benefits' interface for 'John Public', now on the 'Sick Pay for John Public' section. The progress bar remains the same. The 'General' tab is active. The question asks if the applicant is receiving or expects to receive sick pay in April 2023, with radio buttons for 'Yes' and 'No'. Below, it asks for the gross amount of sick pay with an input field. A red dashed box highlights the question text. A blue arrow points from the 'Confirmation' step in the progress bar to the question text. The right sidebar shows 'Sick Pay' highlighted. Navigation buttons 'Next', 'Previous', and 'Save & Exit' are at the bottom.

The month of filing is propagated so applicants can provide information only one month

We leverage the disability application responses about employment, collected in the "General" section, by populating all employers associated with the month in question.

We added questions about wages and sick page to determine if they meet the basic eligibility requirements for SSI.

First-Party Internet Claim (iClaim) Screens for SSI Application

Screen # 7

Apply for Benefits

1 Provide Background information 2 Provide Disability Information 3 Sign Medical Release 4 Confirmation

Identification General Other Benefits SSI Remarks & Options Review & Sign

Income Sources for John Public

Select the income source(s) you received or expect to receive **in April 2023:**
If you do not know the exact amount, provide your best estimate.

Alimony
Enter the amount:
\$

Child support
 Gambling winnings or prizes
 Gifts
 Monthly cash from family or friends
Enter the amount:
\$

Pensions or other retirement
 Settlements
 State disability insurance
 State or local assistance
 Temporary Assistance for Needy Families (TANF)
 Unemployment compensation
 Veterans Affairs (VA) benefits
 Workers' compensation
Enter the amount:
\$

Other
 None of the above

In this section...

- Attending Classes
- Immigration Status
- Living Arrangements
- Income Overview
- Gross Wages
- Sick Pay

Income Sources

- Resources Overview
- Resources
- Additional Resources

Next Previous Save & Exit

This screen is a continuation of the income resources information to determine basic eligibility requirements for SSI.

First-Party Internet Claim (iClaim) Screens for SSI Application

Screen# 8



Social Security
Official Website of the U.S. Social Security Administration

Apply for Benefits

1 Provide Background information 2 Provide Disability Information 3 Sign Medical Release 4 Confirmation

✔ Identification ✔ General ✔ Other Benefits SSI Remarks & Options Review & Sign

Resources Overview

i The value of your resources is one of the factors that determines whether you are eligible for SSI.

Examples of resources we may need to consider include:

- Cash;
- Bank Accounts;
- Stocks, mutual funds, and U.S. savings bonds;
- Real Estate;
- Vehicles;
- Personal Property;
- Life insurance; or
- Anything else you own that could be converted to cash and used for food and shelter.

We do not count all of the things you own as a resource. To get SSI, your resources that we do count must be worth less than \$2,000.

The next set of questions collects the types of resources you may own and their values. If you have any of those resources, you may find it helpful to have documents or statements that have the value of the resource with you when answering these questions.

In this section...

- ✔ Attending Classes
- ✔ Immigration Status
- ✔ Living Arrangements
- ✔ Income Overview
- ✔ Gross Wages
- ✔ Sick Pay
- ✔ Income Sources

Resources Overview

- Resources
- Additional Resources

Next Previous Save & Exit

We added this informational page to explain what is considered resources and provide guidance to individuals about what information may be needed.

First-Party Internet Claim (iClaim) Screens for SSI Application

Screen #9

We added questions on screens #9 and #10 about resources to determine if the individual meets the basic eligibility requirements for SSI.



Social Security
Official Website of the U.S. Social Security Administration

Apply for Benefits

1 Provide Background information 2 Provide Disability Information 3 Sign Medical Release 4 Confirmation

✔ Identification ✔ General ✔ Other Benefits SSI Remarks & Options Review & Sign

Resources for John Public

Select the items you own, either alone or with other people, as of April 1, 2023:
If you do not know the exact amount, provide your best estimate.

- Cash (at home, with you, or anywhere else)
- Financial institution accounts (examples: checking or savings accounts, credit union, holiday club, time deposits, Individual Indian Money account, or Direct Express)
- Stocks
- Mutual funds
- U.S. savings bonds
- None of the above

Next Previous Save & Exit

In this section...

- ✔ Attending Classes
- ✔ Immigration Status
- ✔ Living Arrangements
- ✔ Income Overview
- ✔ Gross Wages
- ✔ Sick Pay
- ✔ Income Sources
- ✔ Resources Overview

Resources

- Additional Resources

First-Party Internet Claim (iClaim) Screens for SSI Application

Screen #10

1 Provide Background Information 2 Provide Disability Information 3 Sign Medical Release 4 Confirmation

Identification General Other Benefits SSI Remarks & Options Review & Sign

Additional Resources for John Public

Are you the owner or beneficiary of any trusts as of April 1, 2023? [More Info](#)
This includes, but is not limited to, special needs or pooled trusts, or any other trust where funds are being held for your benefit.
 Yes No

How many vehicles do you have in your name as of April 1, 2023?
Examples of vehicles: automobiles, trucks, motorcycles, campers, or boats. Include those secured by loan or lease.
--

Not counting the home where you live, do you own any real estate or property, either alone or with other people, as of April 1, 2023?
This includes land, buildings, and homes in the U.S. or a foreign country.
 Yes No

Do you own any life insurance policies as of April 1, 2023?
 Yes No

Do you own anything else that could be turned into cash and used to pay for food and shelter as of April 1, 2023?
Do not count your household goods (such as furniture, appliances, electronic devices) or personal items (such as clothes, personal jewelry, pets).
 Yes No

Since April 1, 2020, have you sold, transferred title, or given away any money or property - either alone or with other people? [More Info](#)
This includes money or property in foreign countries.
 Yes No

In this section...

- Attending Classes
- Immigration Status
- Living Arrangements
- Income Overview
- Gross Wages
- Sick Pay
- Income Sources
- Resources Overview
- Resources

Additional Resources

--
None
1
2 or more

Next Previous Save & Exit

First-Party Internet Claim (iClaim) Screens for SSI Application

Screen #11

We added language to the “Review Information” page which will display the answers to the SSI questions*. The language informs applicants that the information will be used for both applications (DIB and SSI). Under the same page, we also updated the section about electronic signatures to provide relevant information about the signature for the SSI application.

Social Security
The Official Website of the U.S. Social Security Administration

Apply for Benefits

- 1 Provide Background Information
- 2 Provide Disability Information
- 3 Sign Medical Release
- 4 Confirmation

✓ Identification ✓ General ✓ Other Benefits ✓ Remarks & Options Review & Sign

Review Information for John Public

We will use the information for your Disability and Supplemental Security Income (SSI) applications. Please review your answers provided and select the "Edit" button if changes are needed.

Identification

Edit ✓ Applicant Identification

Name: **John Public**
Social Security Number: *****-**-0005**
Date of Birth: **April 2, 2004**
Gender: **Male**
Blind or low vision: **No**
Disabled: **Yes**
Start Date of Disability: **July 8, 2020**
Denied Benefits in Last 60 days: **No**
Diagnosed with condition that is expected to end in death: **No**

Edit ✓ Applicant's Contact Information

Contact Information
Mailing Address: **401 Rosemont Ave, Frederick, Maryland, 21701**
Reside at this address: **Yes**
Phone: **(301) 555-1234 Home**
Best time to call: **Noon to 5 p.m.**
Email Address:
Confirm Email Address:
Ability to Communicate in English
Speak English: **Yes**

In this section...
Overall Summary

* Please note this is just an example, the length of the summary depends on the number of questions applicants answer depending on their unique situation (e.g., married or not, number of employers, etc.,)

First-Party Internet Claim (iClaim) Screens for SSI Application

Screen #11 Continuation

<input type="button" value="Edit"/> <input checked="" type="checkbox"/> Immigration Status
Date became a citizen of Australia: April 2, 2004 Immigration status: Lawful permanent resident
<input type="button" value="Edit"/> <input checked="" type="checkbox"/> Living Arrangements
Description of address: Institution Admission date to institution: July 10, 2022
<input type="button" value="Edit"/> <input checked="" type="checkbox"/> Gross Wages
Gross wages for the following employers in April 2023: Walmart: \$200 Burger King: \$250 Payco Billing: \$2,300
<input type="button" value="Edit"/> <input checked="" type="checkbox"/> Sick Pay
Receiving or expect to receive sick pay in April 2023: Yes Gross amount of sick pay for April 2023? \$96
<input type="button" value="Edit"/> <input checked="" type="checkbox"/> Income Sources
Income source(s) received or expect to receive in April 2023: Alimony, Money from family or friends, Workers' compensation Alimony amount: \$430 Money from family or friends amount: \$150 Worker's compensation amount: \$96
<input type="button" value="Edit"/> <input checked="" type="checkbox"/> Resources
Items owned as of April 1, 2023: Cash, Financial institution accounts Value of cash: \$35 Value of financial institution accounts: \$2,000
<input type="button" value="Edit"/> <input checked="" type="checkbox"/> Additional Resources
Owner or beneficiary of trusts as of April 1, 2023: Yes How many vehicles in name as of April 1, 2023: 1 Own any real estate as of April 1, 2023: No Own any life insurance policies as of April 1, 2023: No Own other things that can be turned into cash as of April 1, 2023: Yes Value of these items: \$200 Sold, transferred title, given away money or property since April 1, 2020: No
Remarks & Options

First-Party Internet Claim (iClaim) Screens for SSI Application

Screen #11 Continuation

Electronic Signature Agreement

Please read and accept the following statement before continuing the disability process. If you are helping someone apply, then the person filing for benefits must read and accept this agreement by checking the box themselves.

I agree to notify the Social Security Administration promptly if I (or any person for whom I receive benefits) become employed or self-employed while outside the United States, change citizenship, or go (for 30 days or more) to any country other than the residence address I have entered in this application.

I agree that, if the Social Security Administration determines that I am disabled for Supplemental Security Income (SSI) purposes, I will give the Social Security Administration information about my income, resources, living arrangements, and the other items listed here: <https://www.ssa.gov/ssi/text-report-ussi.htm>, so that the Social Security Administration can determine my SSI eligibility and payment amount.

I understand and agree that this information will be subject to verification.

I agree to notify the Social Security Administration promptly of changes in this information while my application for SSI benefits is pending and at any time when I am eligible for SSI benefits.

I understand and agree that by selecting and clicking "Accept & Continue" below, I am electronically signing my applications for Disability, SSI, and the additional forms included in this online submission. I also understand that my electronic signature means that I intend to apply for benefits and have provided the Social Security Administration with accurate information.

I declare under penalty of perjury that I have examined all the information on these applications and it is true and correct to the best of my knowledge. I understand that anyone who knowingly gives a false or misleading statement about a material fact in these electronic applications, or causes someone else to do so, commits a crime and may be sent to prison or may face other penalties, or both.

I agree with the Electronic Signature Agreement above.



You will no longer be able to change this information once you continue to the next step.

When you select "**Accept & Continue**" below, you will electronically signing your applications and additional forms, and sending this completed information electronically to the Social Security Administration. Please make sure everything is correct before continuing. Once you complete the remaining steps in the process, you will receive a receipt containing all of the information you have provided.

Accept & Continue

Previous

Save & Exit

We updated the "Electronic Signature Agreement" section to include language about the SSI application

First-Party Internet Claim (iClaim) Screens for SSI Application

Screen #12

Apply for Benefits

- Identification
- General
- Other Benefits
- Remarks & Options
- Review & Sign

Supplemental Security Income (SSI) for John Public
The SSI program pays benefits to people age 65 and older or blind or disabled adults under 65 who have limited income and resources. [More Info](#)

In this section...
Benefit Information
Ability to Work
Disability Payments
Dependents

Do you intend to apply for Supplemental Security Income?
 Yes No

Supplemental Nutrition Assistance Program (SNAP)

If you meet certain conditions, SNAP benefits may be available to help you buy food. For more information about SNAP benefits, read [Supplemental Nutrition Assistance Program Facts](#).

How to Apply

If all members of the household where you live are receiving or applying for SSI, you can apply in person or by telephone at your local Social Security office and an employee will help you complete your SNAP application. [More Info](#)

To find your local Social Security office, select [Locate An Office By Zip](#).

Other ways to apply include:

- Online with your local SNAP office.
- Mail – Complete a paper application and mail it to your local SNAP office. To obtain a paper application, contact a Social Security office, local SNAP office, or download the application from your local [SNAP office](#).
- At your local SNAP office.

[Print this Information](#)

We moved the OMB No. 0960-0444 from this page to the Welcome Page.

We removed the question “Is everyone in your household receiving or applying for Supplemental Security Income?”

We updated the information about SNAP to provide one message that applies to all SSI applicants.

Previous Application for Medicare, Social Security Benefits or Supplemental Security Income (SSI) for John Public

Have you previously applied for Medicare, Social Security, or Supplemental Security Income (SSI) benefits?
 Yes No

Which type(s) of benefits?
Please select all that apply

- Medicare benefits
- Social Security benefits
- Supplemental Security Income benefits

Did you previously apply on your own Social Security Number?
 Yes No

Please provide the Social Security Number and name of the person on whose record you previously applied.
For example, please provide a parent's name and Social Security Number if an application for a child's benefits was filed.

1st Person's Name:

*First Middle *Last Suffix

1st Person's Social Security Number (SSN):

2nd Person's Name:

*First Middle *Last Suffix

2nd Person's Social Security Number (SSN):

- Next
- Previous
- Save & Exit

First-Party Internet Claim (iClaim) Screens for SSI Application

Screen #13



The screenshot shows the Social Security Administration's website header with the logo and the text "Social Security The Official Website of the U.S. Social Security Administration". Below the header is a grey bar with the text "We're sorry...". A yellow box contains an error message: "We cannot process your request." followed by an apology and contact information for the U.S. and outside the U.S. An "Exit" button is visible at the bottom left. A red dashed box highlights a portion of the error message, with a red arrow pointing to it from a separate text box on the right.

Social Security
The Official Website of the U.S. Social Security Administration

We're sorry...

⚠ We cannot process your request.

We are sorry for the inconvenience, but we cannot process your request online.

If you live within the U.S., our territories or commonwealths, you may call our toll-free number, **1-800-772-1213**. If you are deaf or hard of hearing, call our toll-free "TTY" number, **1-800-325-0778**. Representatives are available Monday through Friday from 8 a.m. to 7 p.m.

Outside the United States
We offer a variety of servicing options for those living abroad. For more information, visit [Service Around the World](#).

Exit

We updated this message to eliminate language regarding the number of attempts that can be made before an error stops the online process and requires contact with SSA.