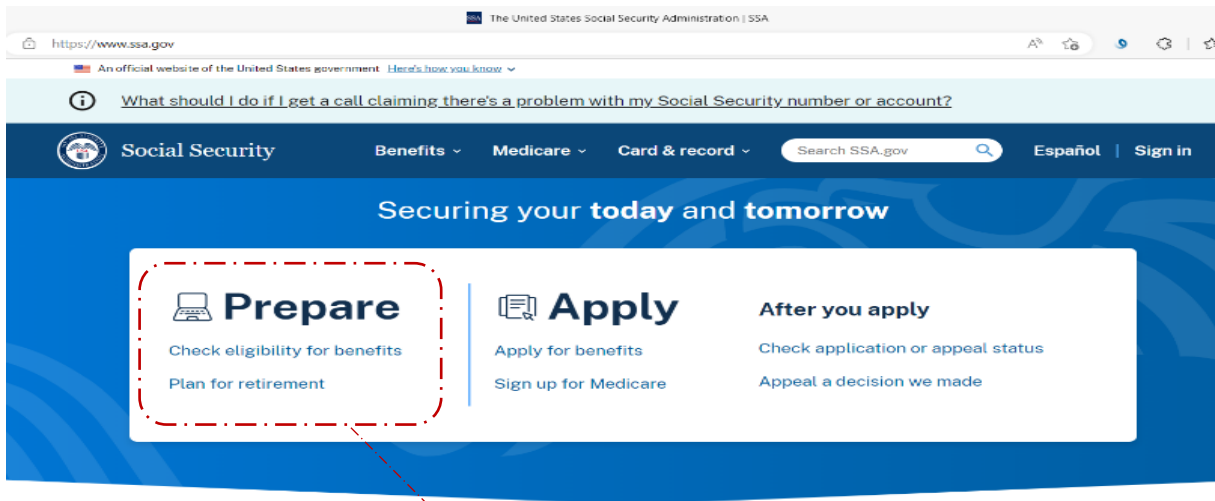


SSA journey using SSA.gov

This is SSA's homepage where the public can obtain programmatic information for Retirement, Medicare, Disability (DIB), and Supplemental Security Income (SSI) benefits. This page also provides agency news releases, and description of the online services offered. Individuals visiting the "Prepare" section are directed to multiple pages to learn about the benefits available to them (see "Prepare Journey"). Individuals interested in filing for benefits will select the "Apply for benefits" link and are directed to the page where they can obtain some preliminary information to get ready to apply (see "Apply Journey").



Prepare Journey

Individuals selecting "Prepare" are directed to the page below to elect the specific option to explore their eligibility, plan for retirement, or review their earnings record. For the specific purpose of filing for benefits, we will follow the eligibility section which after providing information leads to the option to apply for benefits.

SSA journey using SSA.gov

Prepare

Check eligibility for benefits

Plan for retirement

Review record of earnings

Apply

Manage benefits

Prepare for Social Security benefits

Learn and plan before you apply for Social Security benefits.

Eligibility

[Answer a few questions](#) to see if you're eligible for Social Security benefits right now.

Plan for retirement

[Estimate your benefit amount](#), determine when to apply, and explore other factors.

Record of earnings

[Check the record of your yearly income](#) and make sure it's up to date.

Individuals selecting “Eligibility” are directed to an interactive page to provide information and determine the specific benefits for which they may be eligible. They will answer few simple questions and based on their responses we display the potential benefits they can apply for. These interactive pages do not collect any personally identifiable information nor store the responses as these are public facing pages not requiring individuals to log into their SSA accounts.

Prepare

Check eligibility for benefits

Plan for retirement


Review record of earnings

Apply

Manage benefits

Check eligibility for Social Security benefits

Answer a few questions to see if you qualify for benefits right now.

 How long it'll take: 10 minutes or less

Our benefits are there for you when you:

- Age and retire
- Can't work because of a disability
- Lose a spouse (or a young child loses a parent)
- Have difficulty paying for essentials like food, clothing, and a home

We'll tell you which ones you may be eligible for. The answers you share today help us understand what's going on in your life right now. We can't determine if you'll become eligible in the future.

Start

Upon selecting “Start”, individuals are asked to provide information about them and specific situation about benefits. Because the screens presented to individuals

SSA journey using SSA.gov

varies on their responses and may lead to multiple scenarios, we are providing a sample of the first page, the summary and result page.

0%

Who do you want to check eligibility for?

An adult (age 18 and over)

A child (under age 18)

The first question is to identify if they want to know about adult or children's benefits

Previous

Next

SSA journey using SSA.gov

Once individuals answer questions to their specific situation, we display a summary of their answers to review them before proceeding to the results.

100%

Review your answers

Select a question if you need to change the answer. Then, check your answers to the questions that come after the one you changed.

[Who do you want to check eligibility for?](#)

- An adult (age 18 and over)

[Enter your birthday.](#)

- 02/14/1983

[Have you ever had a job that paid Social Security taxes?](#)

- Yes

[Do you get a paycheck from a job right now?](#)

- No

[Are you unable to work because of a condition?](#)

- Yes

[Will the condition affect your ability to work for a year or more or result in death?](#)

- Yes

[When did the condition start to affect your daily activities and ability to work?](#)

- After age 22

[Do you get government benefits that help you pay for essentials like food, clothing, and a home?](#)

- Yes

[Do you have limited or no income, or do you find it hard to pay for essentials like food, clothing, and a home every month?](#)

- Yes

[Are you married?](#)

- Yes, but I'm separated from my spouse.

[Does your spouse get Social Security benefits now or plan to apply for them soon?](#)

- No

Previous

Get results

100%

You may be eligible for Social Security benefits.

Based on your answers, here's what you may be eligible for and why:

Disability

Social Security Disability Insurance

You expect a condition to affect your ability to work for a year or more or be terminal.

Supplemental Security Income

Supplemental Security Income for Disability

You may need help paying for essentials like food, clothing, and a home. You also have a condition and expect it to affect your ability to work for a year or more.

This gives you an idea of what you may be eligible for, but we can't guarantee you'll get these benefits. We'll provide a definite answer after you complete the application process.

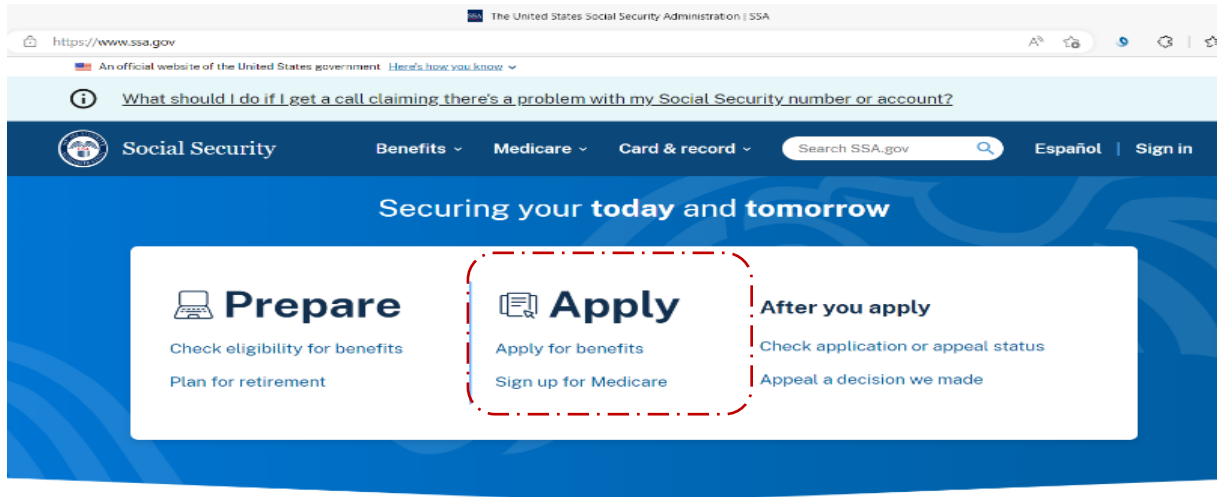
The answers you shared today told us what's going on in your life right now. As you age and aspects of your life change, you may be eligible for other Social Security benefits.

Learn how to apply

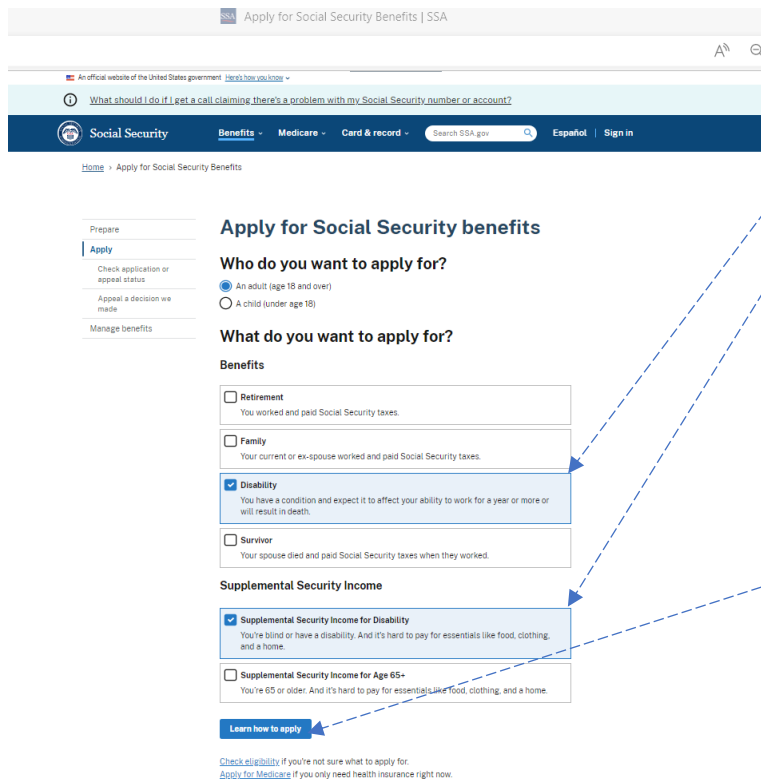
This button leads individuals directly to the page "Apply for Social Security Benefits" (see page #6 of this document)

SSA journey using SSA.gov

Apply Journey



Once individuals select “Apply for benefits” from the homepage, they are directed to this page to tell us what benefits they are interested on filing. They may choose whether to file for a child’s (under the age of 18) or adult’s (ages 18 – 64) benefit, and the page will adjust to available relevant benefit applications. The purpose of this page is to determine what information we need to provide them next (i.e., what pages are relevant to them) for the specific service they are interested on.



- Select Disability
- Select Supplemental Security Income for Disability

Select “Learn how to apply” directs individuals to the next page to get specific information.

SSA journey using SSA.gov

Prepare

Apply

Check application or appeal status

Appeal a decision we made

Manage benefits

Apply for Social Security benefits

[< Edit answers](#)

Apply for

An adult (age 18 and over)

Disability

You have a condition and expect it to affect your ability to work for a year or more or will result in death.

Supplemental Security Income

Supplemental Security Income for Disability

You're blind or have a disability. And it's hard to pay for essentials like food, clothing, and a home.

Information we'll ask you to provide



Information we'll ask you to provide



Information about your condition

- Names and phone numbers for your doctors
- Names and phone numbers for hospitals/clinics where you've been treated
- Medical tests you've received
- Medication(s) you take
- Date of injury and claim number for workers' compensation (if you receive it)
- Permission to access medical records

Basic information about yourself

- Social Security number
- Where you were born (city, state, country)

Recent work

- Names of employers for the past two years
- Dates of employment

Current and past marriages

- Your spouse/former spouse's Social Security number and birthday
- Date you got married/divorced
- Where you got married (city, state, country)

Direct deposit for benefit payments

- Routing and account number for your bank account

Name of Eligible Children

If you have children under age 18, 18 or 19 and in high school, or who became disabled before 22, they may be eligible for benefits too.

Documents that show proof of current income

Things like:

- Pay stubs and bonuses, self-employment tax returns, or unemployment records
- Dividends and stocks
- Pension/retirement funds
- Insurance payouts
- ...

Based on their selections, individuals can choose to “expand” the screen to obtain additional information about the types of questions they will need to prepare to answer or go directly to the page to apply for benefits.

This information is tailored based on the type of benefit(s) that were selected.



Submit an application

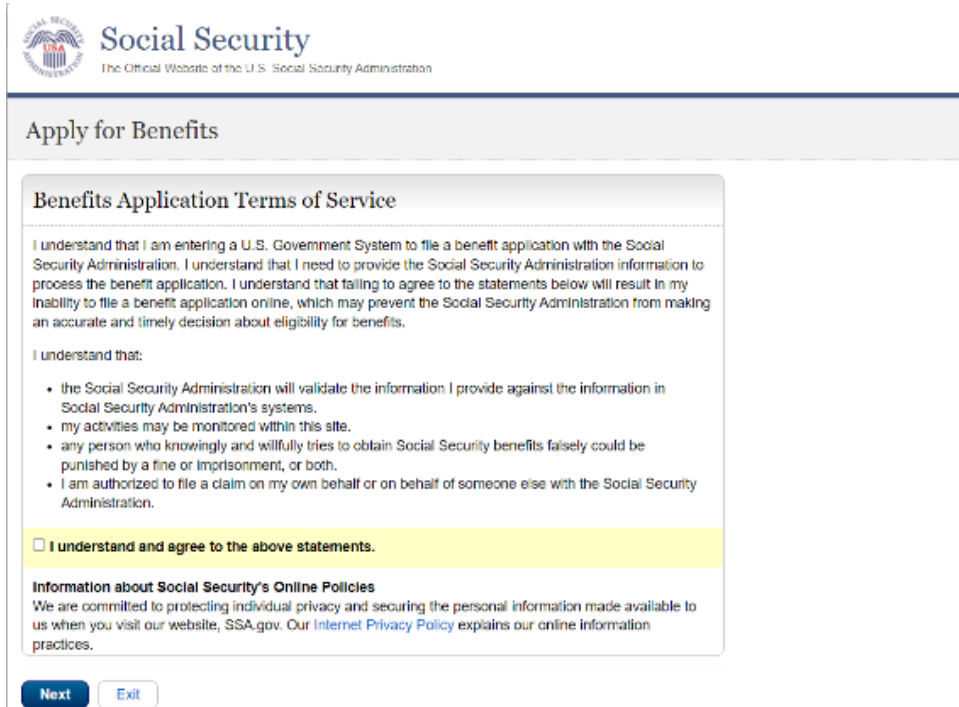
Our employees review every detail you submit. If we need documents or more information, we'll let you know by mail or phone within 14 days. To avoid delays, don't mail us documents unless we ask you to send them.

[Start application](#)

[Finish existing application](#)

SSA journey using SSA.gov

Once the applicant is ready, they select the “Start Application” button to proceed to “Terms of Service” page which individuals must read and agree to enter the Internet Claim (iClaim) system.



The screenshot shows the Social Security Administration's website interface. At the top left is the SSA logo, followed by the text "Social Security" and "The Official Website of the U.S. Social Security Administration". Below this is a grey header bar with the text "Apply for Benefits". The main content area is titled "Benefits Application Terms of Service" and contains the following text:

I understand that I am entering a U.S. Government System to file a benefit application with the Social Security Administration. I understand that I need to provide the Social Security Administration information to process the benefit application. I understand that failing to agree to the statements below will result in my inability to file a benefit application online, which may prevent the Social Security Administration from making an accurate and timely decision about eligibility for benefits.

I understand that:

- the Social Security Administration will validate the information I provide against the information in Social Security Administration's systems.
- my activities may be monitored within this site.
- any person who knowingly and willfully tries to obtain Social Security benefits falsely could be punished by a fine or imprisonment, or both.
- I am authorized to file a claim on my own behalf or on behalf of someone else with the Social Security Administration.

I understand and agree to the above statements.

Information about Social Security's Online Policies
We are committed to protecting individual privacy and securing the personal information made available to us when you visit our website, SSA.gov. Our [Internet Privacy Policy](#) explains our online information practices.

At the bottom of the form are two buttons: "Next" (highlighted in blue) and "Exit".