**CJIS Division’s Services Awareness Survey**

Pursuant to Paperwork Reduction Act requirements, this collection has been assigned the following control number by the Office of Management and Budget (OMB): 1103-0117. This OMB control number expires 12/31/2022.

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This survey is issued by the U.S. Department of Justice, Federal Bureau of Investigation, CJIS Division.

Required responses in the questionnaire are indicated by an asterisk (\*).

1. \*Please select your membership organization(s): *Participants can select both if applicable.* 
   1. International Association of Chiefs of Police (IACP)
   2. Major Cities Chiefs Association (MCCA)
2. \*Which of the following best describes your agency’s primary jurisdiction (if part of a task force or other multi-agency effort, please describe your home agency’s primary jurisdiction)? *All options will be displayed in a drop-down menu.*
   1. Federal
   2. State
   3. County
   4. Local
   5. Tribal
   6. Special jurisdiction (e.g., railroad, university/college)
3. \* Please indicate your agency's state/territory (if you work for a federal agency, please indicate your primary geographic work location): *All options will be displayed in a drop-down menu.*
   1. Alabama
   2. Alaska
   3. American Samoa
   4. Arizona
   5. Arkansas
   6. California
   7. Canada
   8. Colorado
   9. Connecticut
   10. Delaware
   11. District of Columbia (D.C.)
   12. Florida
   13. Georgia
   14. Guam
   15. Hawaii
   16. Idaho
   17. Illinois
   18. Indiana
   19. Iowa
   20. Kansas
   21. Kentucky
   22. Louisiana
   23. Maine
   24. Maryland
   25. Massachusetts
   26. Michigan
   27. Minnesota
   28. Mississippi
   29. Missouri
   30. Montana
   31. Nebraska
   32. Nevada
   33. New Hampshire
   34. New Jersey
   35. New Mexico
   36. New York
   37. North Carolina
   38. North Dakota
   39. Northern Mariana Islands
   40. Ohio
   41. Oklahoma
   42. Oregon
   43. Pennsylvania
   44. Puerto Rico
   45. Rhode Island
   46. South Carolina
   47. South Dakota
   48. Tennessee
   49. Texas
   50. Utah
   51. Vermont
   52. Virginia
   53. Virgin Islands
   54. Washington
   55. West Virginia
   56. Wisconsin
   57. Wyoming
4. \*Which of the following best describes your primary job role within your agency?
   1. Administrator/command staff
   2. Administrative support
   3. Analyst
   4. Detective/investigator/agent
   5. Patrol officer
   6. Other
      1. Specify: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

*Participants who selected “Administrator/command staff” in Question 4 will be directed to Question 5; all other participants will be directed to Question 6.*

1. \*Please indicate your current rank: *The options below will be displayed in a drop-down menu.*
   1. Commissioner
   2. Chief
   3. Deputy Chief
   4. Assistant Chief
   5. Commander
   6. Captain
   7. Lieutenant
   8. Sergeant
   9. Other
      1. Specify: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
2. \*Please indicate how familiar you are with the following CJIS services: *Participants will be required to provide an answer for each service.*



1. Please select how you initially became aware of the following CJIS service(s): *Only the services that the participant did not mark as “I have never heard of the service before” in Question 6 will be shown in the below list of services.* *Participants will be required to provide an answer for each service.*



1. \*Please select the option that best describes your use of each CJIS service in the last 12 months: *Participants can only mark one answer for each service.*



1. \*Please indicate which CJIS service(s) you'd like to learn more about:
   1. Altered Biometric Identification Program (ABIP)
   2. Collection of Law Enforcement and Crime Tool (COLECT)
   3. Computer Information Comparison (CIC) Program
   4. Crime Data Explorer (CDE)
   5. Identity History Summary (IdHS) Checks
   6. JusticeConnect
   7. Law Enforcement Enterprise Portal (LEEP)
   8. National Crime Information Center (NCIC)
   9. National Data Exchange (N-DEx)
   10. National Palm Print System (NPPS)
   11. NCIC Off-line search
   12. Next Generation Identification (NGI) Deceased Persons Identification Services
   13. NGI Fingerprint Identification
   14. NGI Interstate Photo System (IPS)
   15. NGI Iris Service
   16. NGI Latent Investigative Services
   17. NGI Rap Back
   18. NGI Repository for Individuals of Special Concern (RISC)
   19. NGI/Interstate Identification Index (III)
   20. National Instant Criminal Background Check System (NICS) electronic check (E-check)
   21. NICS Indices Submissions
   22. Officer Safety Awareness Training (OSAT)
   23. Special Processing Center (SPC)
   24. Virtual Command Center (VCC)
   25. None of the above
2. Please share any specific feedback you might have on how the CJIS Division can better market our services in your area (e.g., conferences, events). *Participants can provide a short answer.*
3. Please share any specific feedback you might have on how the CJIS Division can better serve you and your agency. *Participants can provide a short answer.*

Your response has been submitted. Thank you for your participation in this survey.

We value your feedback, appreciate your time, and look forward to our continued partnership.