**CJIS Division’s Services Awareness Survey**

Pursuant to Paperwork Reduction Act requirements, this collection has been assigned the following control number by the Office of Management and Budget (OMB): 1103-0117. This OMB control number expires 12/31/2022.

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This survey is issued by the U.S. Department of Justice, Federal Bureau of Investigation, CJIS Division.

Required responses in the questionnaire are indicated by an asterisk (\*).

1. \*Please select your membership organization(s): *Participants can select both if applicable.*
	1. International Association of Chiefs of Police (IACP)
	2. Major Cities Chiefs Association (MCCA)
2. \*Which of the following best describes your agency’s primary jurisdiction (if part of a task force or other multi-agency effort, please describe your home agency’s primary jurisdiction)? *All options will be displayed in a drop-down menu.*
	1. Federal
	2. State
	3. County
	4. Local
	5. Tribal
	6. Special jurisdiction (e.g., railroad, university/college)
3. \* Please indicate your agency's state/territory (if you work for a federal agency, please indicate your primary geographic work location): *All options will be displayed in a drop-down menu.*
	1. Alabama
	2. Alaska
	3. American Samoa
	4. Arizona
	5. Arkansas
	6. California
	7. Canada
	8. Colorado
	9. Connecticut
	10. Delaware
	11. District of Columbia (D.C.)
	12. Florida
	13. Georgia
	14. Guam
	15. Hawaii
	16. Idaho
	17. Illinois
	18. Indiana
	19. Iowa
	20. Kansas
	21. Kentucky
	22. Louisiana
	23. Maine
	24. Maryland
	25. Massachusetts
	26. Michigan
	27. Minnesota
	28. Mississippi
	29. Missouri
	30. Montana
	31. Nebraska
	32. Nevada
	33. New Hampshire
	34. New Jersey
	35. New Mexico
	36. New York
	37. North Carolina
	38. North Dakota
	39. Northern Mariana Islands
	40. Ohio
	41. Oklahoma
	42. Oregon
	43. Pennsylvania
	44. Puerto Rico
	45. Rhode Island
	46. South Carolina
	47. South Dakota
	48. Tennessee
	49. Texas
	50. Utah
	51. Vermont
	52. Virginia
	53. Virgin Islands
	54. Washington
	55. West Virginia
	56. Wisconsin
	57. Wyoming
4. \*Which of the following best describes your primary job role within your agency?
	1. Administrator/command staff
	2. Administrative support
	3. Analyst
	4. Detective/investigator/agent
	5. Patrol officer
	6. Other
		1. Specify: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

*Participants who selected “Administrator/command staff” in Question 4 will be directed to Question 5; all other participants will be directed to Question 6.*

1. \*Please indicate your current rank: *The options below will be displayed in a drop-down menu.*
	1. Commissioner
	2. Chief
	3. Deputy Chief
	4. Assistant Chief
	5. Commander
	6. Captain
	7. Lieutenant
	8. Sergeant
	9. Other
		1. Specify: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
2. \*Please indicate how familiar you are with the following CJIS services: *Participants will be required to provide an answer for each service.*



1. Please select how you initially became aware of the following CJIS service(s): *Only the services that the participant did not mark as “I have never heard of the service before” in Question 6 will be shown in the below list of services.* *Participants will be required to provide an answer for each service.*



1. \*Please select the option that best describes your use of each CJIS service in the last 12 months: *Participants can only mark one answer for each service.*



1. \*Please indicate which CJIS service(s) you'd like to learn more about:
	1. Altered Biometric Identification Program (ABIP)
	2. Collection of Law Enforcement and Crime Tool (COLECT)
	3. Computer Information Comparison (CIC) Program
	4. Crime Data Explorer (CDE)
	5. Identity History Summary (IdHS) Checks
	6. JusticeConnect
	7. Law Enforcement Enterprise Portal (LEEP)
	8. National Crime Information Center (NCIC)
	9. National Data Exchange (N-DEx)
	10. National Palm Print System (NPPS)
	11. NCIC Off-line search
	12. Next Generation Identification (NGI) Deceased Persons Identification Services
	13. NGI Fingerprint Identification
	14. NGI Interstate Photo System (IPS)
	15. NGI Iris Service
	16. NGI Latent Investigative Services
	17. NGI Rap Back
	18. NGI Repository for Individuals of Special Concern (RISC)
	19. NGI/Interstate Identification Index (III)
	20. National Instant Criminal Background Check System (NICS) electronic check (E-check)
	21. NICS Indices Submissions
	22. Officer Safety Awareness Training (OSAT)
	23. Special Processing Center (SPC)
	24. Virtual Command Center (VCC)
	25. None of the above
2. Please share any specific feedback you might have on how the CJIS Division can better market our services in your area (e.g., conferences, events). *Participants can provide a short answer.*
3. Please share any specific feedback you might have on how the CJIS Division can better serve you and your agency. *Participants can provide a short answer.*

Your response has been submitted. Thank you for your participation in this survey.

We value your feedback, appreciate your time, and look forward to our continued partnership.