CJIS Division's Services Awareness Survey

Pursuant to Paperwork Reduction Act requirements, this collection has been assigned the following control number by the Office of Management and Budget (OMB): 1103-0117. This OMB control number expires 12/31/2022.

SurveyMonkey is not a government website and is controlled and operated by a third party. By completing this survey, you may be providing non-government third parties access to the information provided in the survey. The Department of Justice and the FBI website privacy policies do not apply to SurveyMonkey's platform. SurveyMonkey's privacy policy is available at: https:// www.surveymonkey.com/mp/legal/privacy/. For more information about the Department of Justice and its privacy policy, please visit: https://www.justice.gov/ and https://www.justice.gov/doj/privacy-policy. For more information about the FBI and its privacy policy, please visit: https://www.fbi.gov/ and https://www.fbi.gov/privacy-policy.

This survey is issued by the U.S. Department of Justice, Federal Bureau of Investigation, CJIS Division.

Required responses in the questionnaire are indicated by an asterisk (*).

1. *Please select your membership organization(s): *Participants can select both if applicable.*
   A) International Association of Chiefs of Police (IACP)
   B) Major Cities Chiefs Association (MCCA)

2. *Which of the following best describes your agency's primary jurisdiction (if part of a task force or other multi-agency effort, please describe your home agency's primary jurisdiction)? *All options will be displayed in a drop-down menu.*
   A) Federal
   B) State
   C) County
   D) Local
   E) Tribal
   F) Special jurisdiction (e.g., railroad, university/college)

3. * Please indicate your agency's state/territory (if you work for a federal agency, please indicate your primary geographic work location): *All options will be displayed in a drop-down menu.*
   A) Alabama

B) Alaska
C) American Samoa
D) Arizona
E) Arkansas
F) California
G) Canada
H) Colorado
I) Connecticut
J) Delaware
K) District of Columbia (D.C.)
L) Florida
M) Georgia
N) Guam
O) Hawaii
P) Idaho
Q) Illinois
R) Indiana
S) Iowa
T) Kansas
U) Kentucky
V) Louisiana
W) Maine
X) Maryland
Y) Massachusetts
Z) Michigan
AA)   Minnesota
BB)   Mississippi
CC)   Missouri
DD)   Montana
EE)   Nebraska
FF)   Nevada
GG)   New Hampshire
HH)   New Jersey
II)   New Mexico
JJ)   New York
KK)   North Carolina

LL)   North Dakota
MM)   Northern Mariana Islands
NN)   Ohio
OO)   Oklahoma
PP)   Oregon
QQ)   Pennsylvania
RR)   Puerto Rico
SS)   Rhode Island
TT)   South Carolina
UU)   South Dakota
VV)   Tennessee
WW)   Texas
XX)   Utah
YY)   Vermont
ZZ)   Virginia
AAA)   Virgin Islands
BBB)   Washington
CCC)   West Virginia
DDD)   Wisconsin
EEE)   Wyoming

4. *Which of the following best describes your primary job role within your agency?
   A) Administrator/command staff
   B) Administrative support
   C) Analyst
   D) Detective/investigator/agent
   E) Patrol officer
   F) Other
      i. Specify: _____

Participants who selected "Administrator/command staff" in Question 4 will be directed to Question 5; all other participants will be directed to Question 6.

5. *Please indicate your current rank: *The options below will be displayed in a drop-down menu.*
   A) Commissioner
   B) Chief

C) Deputy Chief
D) Assistant Chief
E) Commander
F) Captain
G) Lieutenant
H) Sergeant
I) Other
   i. Specify: _____

6. *Please indicate how familiar you are with the following CJIS services: *Participants will be required to provide an answer for each service.*

Please indicate how familiar you are with the following CJIS services:				
CJIS Service	I have never heard of the service.	I have a vague idea about the service.	I have a good awareness about the service.	I have excellent/working knowledge about the service.
Altered Biometric Identification Program (ABIP)				
Collection of Law Enforcement and Crime Tool (COLECT)				
Computer Information Comparison (CIC) Program				
Crime Data Explorer (CDE)				
Identity History Summary (IdHS) Checks				
JusticeConnect				
Law Enforcement Enterprise Portal (LEEP)				
National Crime Information Center (NCIC)				
National Data Exchange (N-DEx)				
National Palm Print System (NPPS)				
NCIC Off-line search				
Next Generation Identification (NGI) Deceased Persons Identification Services				
NGI Fingerprint Identification				
NGI Interstate Photo System (IPS)				
NGI Iris Service				
NGI Latent Investigative Services				
NGI Rap Back				
NGI Repository for Individuals of Special Concern (RISC)				
NGI/Interstate Identification Index (III)				
National Instant Criminal Background Check System (NICS) electronic check (E-check)				
NICS Indices Submissions				
Officer Safety Awareness Training (OSAT)				
Special Processing Center (SPC)				
Virtual Command Center (VCC)				

7. Please select how you initially became aware of the following CJIS service(s): *Only the services that the participant <u>did not</u> mark as "I have never heard of the service before" in Question 6 will be shown in the below list of services. Participants will be required to provide an answer for each service.*

Please select how you initially became aware of the following CJIS service(s):						
CJIS Service	Training	Conference	My agency's leadership	fbi.gov	News/magazine article	Other
Altered Biometric Identification Program (ABIP)						
Collection of Law Enforcement and Crime Tool (COLECT)						
Computer Information Comparison (CIC) Program						
Crime Data Explorer (CDE)						
Identity History Summary (IdHS) Checks						
JusticeConnect						
Law Enforcement Enterprise Portal (LEEP)						
National Crime Information Center (NCIC)						
National Data Exchange (N-DEx)						
National Palm Print System (NPPS)						
NCIC Off-line search						
Next Generation Identification (NGI) Deceased Persons Identification Services						
NGI Fingerprint Identification						
NGI Interstate Photo System (IPS)						
NGI Iris Service						
NGI Latent Investigative Services						
NGI Rap Back						
NGI Repository for Individuals of Special Concern (RISC)						
NGI/Interstate Identification Index (III)						
National Instant Criminal Background Check System (NICS) electronic check (E-check)						
NICS Indices Submissions						
Officer Safety Awareness Training (OSAT)						
Special Processing Center (SPC)						
Virtual Command Center (VCC)						

8. *Please select the option that best describes your use of each CJIS service in the last 12 months:
   Participants can only mark one answer for each service.

CJIS Service	Daily	A few times a week	A few times a month	A few times a year	Not within the last 12 months	Never used
Altered Biometric Identification Program (ABIP)						
Collection of Law Enforcement and Crime Tool (COLECT)						
Computer Information Comparison (CIC) Program						
Crime Data Explorer (CDE)						
Identity History Summary (IdHS) Checks						
JusticeConnect						
Law Enforcement Enterprise Portal (LEEP)						
National Crime Information Center (NCIC)						
National Data Exchange (N-DEx)						
National Palm Print System (NPPS)						
NCIC Off-line search						
Next Generation Identification (NGI) Deceased Persons Identification Services						
NGI Fingerprint Identification						
NGI Interstate Photo System (IPS)						
NGI Iris Service						
NGI Latent Investigative Services						
NGI Rap Back						
NGI Repository for Individuals of Special Concern (RISC)						
NGI/Interstate Identification Index (III)						
National Instant Criminal Background Check System (NICS) electronic check (E-check)						
NICS Indices Submissions						
Officer Safety Awareness Training (OSAT)						
Special Processing Center (SPC)						
Virtual Command Center (VCC)						

9. *Please indicate which CJIS service(s) you'd like to learn more about:
    A) Altered Biometric Identification Program (ABIP)
    B) Collection of Law Enforcement and Crime Tool (COLECT)
    C) Computer Information Comparison (CIC) Program
    D) Crime Data Explorer (CDE)
    E) Identity History Summary (IdHS) Checks
    F) JusticeConnect
    G) Law Enforcement Enterprise Portal (LEEP)
    H) National Crime Information Center (NCIC)
    I) National Data Exchange (N-DEx)
    J) National Palm Print System (NPPS)
    K) NCIC Off-line search
    L) Next Generation Identification (NGI) Deceased Persons Identification Services
    M) NGI Fingerprint Identification
    N) NGI Interstate Photo System (IPS)
    O) NGI Iris Service
    P) NGI Latent Investigative Services
    Q) NGI Rap Back
    R) NGI Repository for Individuals of Special Concern (RISC)
    S) NGI/Interstate Identification Index (III)
    T) National Instant Criminal Background Check System (NICS) electronic check (E-check)
    U) NICS Indices Submissions
    V) Officer Safety Awareness Training (OSAT)
    W) Special Processing Center (SPC)
    X) Virtual Command Center (VCC)
    Y) None of the above

10. Please share any specific feedback you might have on how the CJIS Division can better market our services in your area (e.g., conferences, events). *Participants can provide a short answer.*

11. Please share any specific feedback you might have on how the CJIS Division can better serve you and your agency. *Participants can provide a short answer.*

Your response has been submitted. Thank you for your participation in this survey.

We value your feedback, appreciate your time, and look forward to our continued partnership.