

Federal Bureau of Investigation Law Enforcement Support Section



CJIS Division's Services Awareness Survey

Pursuant to Paperwork Reduction Act requirements, this collection has been assigned the following control number by the Office of Management and Budget (OMB): 1103-0117. This OMB control number expires 12/31/2022.

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This survey is issued by the U.S. Department of Justice, Federal Bureau of Investigation, CJIS Division.

Required responses in the questionnaire are indicated by an asterisk (*).

1. *Please select your membership organization(s): *Participants can select both if applicable.*
 - A) International Association of Chiefs of Police (IACP)
 - B) Major Cities Chiefs Association (MCCA)

2. *Which of the following best describes your agency's primary jurisdiction (if part of a task force or other multi-agency effort, please describe your home agency's primary jurisdiction)? *All options will be displayed in a drop-down menu.*
 - A) Federal
 - B) State
 - C) County
 - D) Local
 - E) Tribal
 - F) Special jurisdiction (e.g., railroad, university/college)

3. * Please indicate your agency's state/territory (if you work for a federal agency, please indicate your primary geographic work location): *All options will be displayed in a drop-down menu.*
 - A) Alabama

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- B) Alaska
- C) American Samoa
- D) Arizona
- E) Arkansas
- F) California
- G) Canada
- H) Colorado
- I) Connecticut
- J) Delaware
- K) District of Columbia (D.C.)
- L) Florida
- M) Georgia
- N) Guam
- O) Hawaii
- P) Idaho
- Q) Illinois
- R) Indiana
- S) Iowa
- T) Kansas
- U) Kentucky
- V) Louisiana
- W) Maine
- X) Maryland
- Y) Massachusetts
- Z) Michigan
- AA) Minnesota
- BB) Mississippi
- CC) Missouri
- DD) Montana
- EE) Nebraska
- FF) Nevada
- GG) New Hampshire
- HH) New Jersey
- II) New Mexico
- JJ) New York
- KK) North Carolina

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- LL) North Dakota
- MM) Northern Mariana Islands
- NN) Ohio
- OO) Oklahoma
- PP) Oregon
- QQ) Pennsylvania
- RR) Puerto Rico
- SS) Rhode Island
- TT) South Carolina
- UU) South Dakota
- VV) Tennessee
- WW) Texas
- XX) Utah
- YY) Vermont
- ZZ) Virginia
- AAA) Virgin Islands
- BBB) Washington
- CCC) West Virginia
- DDD) Wisconsin
- EEE) Wyoming

4. *Which of the following best describes your primary job role within your agency?
- A) Administrator/command staff
 - B) Administrative support
 - C) Analyst
 - D) Detective/investigator/agent
 - E) Patrol officer
 - F) Other
 - i. Specify: _____

Participants who selected “Administrator/command staff” in Question 4 will be directed to Question 5; all other participants will be directed to Question 6.

5. *Please indicate your current rank: *The options below will be displayed in a drop-down menu.*
- A) Commissioner
 - B) Chief

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- C) Deputy Chief
- D) Assistant Chief
- E) Commander
- F) Captain
- G) Lieutenant
- H) Sergeant
- I) Other
 - i. Specify: _____

6. *Please indicate how familiar you are with the following CJIS services: *Participants will be required to provide an answer for each service.*

Please indicate how familiar you are with the following CJIS services:				
CJIS Service	I have never heard of the service.	I have a vague idea about the service.	I have a good awareness about the service.	I have excellent/working knowledge about the service.
Altered Biometric Identification Program (ABIP)				
Collection of Law Enforcement and Crime Tool (COLECT)				
Computer Information Comparison (CIC) Program				
Crime Data Explorer (CDE)				
Identity History Summary (IdHS) Checks				
JusticeConnect				
Law Enforcement Enterprise Portal (LEEP)				
National Crime Information Center (NCIC)				
National Data Exchange (N-DEX)				
National Palm Print System (NPPS)				
NCIC Off-line search				
Next Generation Identification (NGI) Deceased Persons Identification Services				
NGI Fingerprint Identification				
NGI Interstate Photo System (IPS)				
NGI Iris Service				
NGI Latent Investigative Services				
NGI Rap Back				
NGI Repository for Individuals of Special Concern (RISC)				
NGI/Interstate Identification Index (III)				
National Instant Criminal Background Check System (NICS) electronic check (E-check)				
NICS Indices Submissions				
Officer Safety Awareness Training (OSAT)				
Special Processing Center (SPC)				
Virtual Command Center (VCC)				

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7. Please select how you initially became aware of the following CJIS service(s): *Only the services that the participant did not mark as “I have never heard of the service before” in Question 6 will be shown in the below list of services. Participants will be required to provide an answer for each service.*

Please select how you initially became aware of the following CJIS service(s):						
CJIS Service	Training	Conference	My agency's leadership	fbi.gov	News/magazine article	Other
Altered Biometric Identification Program (ABIP)						
Collection of Law Enforcement and Crime Tool (COLECT)						
Computer Information Comparison (CIC) Program						
Crime Data Explorer (CDE)						
Identity History Summary (IdHS) Checks						
JusticeConnect						
Law Enforcement Enterprise Portal (LEEP)						
National Crime Information Center (NCIC)						
National Data Exchange (N-DEx)						
National Palm Print System (NPPS)						
NCIC Off-line search						
Next Generation Identification (NGI) Deceased Persons Identification Services						
NGI Fingerprint Identification						
NGI Interstate Photo System (IPS)						
NGI Iris Service						
NGI Latent Investigative Services						
NGI Rap Back						
NGI Repository for Individuals of Special Concern (RISC)						
NGI/Interstate Identification Index (III)						
National Instant Criminal Background Check System (NICS) electronic check (E-check)						
NICS Indices Submissions						
Officer Safety Awareness Training (OSAT)						
Special Processing Center (SPC)						
Virtual Command Center (VCC)						

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8. *Please select the option that best describes your use of each CJIS service in the last 12 months:
Participants can only mark one answer for each service.

Please select the option that best describes your use of each CJIS service in the last 12 months:						
CJIS Service	Daily	A few times a week	A few times a month	A few times a year	Not within the last 12 months	Never used
Altered Biometric Identification Program (ABIP)						
Collection of Law Enforcement and Crime Tool (COLLECT)						
Computer Information Comparison (CIC) Program						
Crime Data Explorer (CDE)						
Identity History Summary (IdHS) Checks						
JusticeConnect						
Law Enforcement Enterprise Portal (LEEP)						
National Crime Information Center (NCIC)						
National Data Exchange (N-DEX)						
National Palm Print System (NPPS)						
NCIC Off-line search						
Next Generation Identification (NGI) Deceased Persons Identification Services						
NGI Fingerprint Identification						
NGI Interstate Photo System (IPS)						
NGI Iris Service						
NGI Latent Investigative Services						
NGI Rap Back						
NGI Repository for Individuals of Special Concern (RISC)						
NGI/Interstate Identification Index (III)						
National Instant Criminal Background Check System (NICS) electronic check (E-check)						
NICS Indices Submissions						
Officer Safety Awareness Training (OSAT)						
Special Processing Center (SPC)						
Virtual Command Center (VCC)						

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9. *Please indicate which CJIS service(s) you'd like to learn more about:
- A) Altered Biometric Identification Program (ABIP)
 - B) Collection of Law Enforcement and Crime Tool (COLECT)
 - C) Computer Information Comparison (CIC) Program
 - D) Crime Data Explorer (CDE)
 - E) Identity History Summary (IdHS) Checks
 - F) JusticeConnect
 - G) Law Enforcement Enterprise Portal (LEEP)
 - H) National Crime Information Center (NCIC)
 - I) National Data Exchange (N-DEx)
 - J) National Palm Print System (NPPS)
 - K) NCIC Off-line search
 - L) Next Generation Identification (NGI) Deceased Persons Identification Services
 - M) NGI Fingerprint Identification
 - N) NGI Interstate Photo System (IPS)
 - O) NGI Iris Service
 - P) NGI Latent Investigative Services
 - Q) NGI Rap Back
 - R) NGI Repository for Individuals of Special Concern (RISC)
 - S) NGI/Interstate Identification Index (III)
 - T) National Instant Criminal Background Check System (NICS) electronic check (E-check)
 - U) NICS Indices Submissions
 - V) Officer Safety Awareness Training (OSAT)
 - W) Special Processing Center (SPC)
 - X) Virtual Command Center (VCC)
 - Y) None of the above
10. Please share any specific feedback you might have on how the CJIS Division can better market our services in your area (e.g., conferences, events). *Participants can provide a short answer.*
11. Please share any specific feedback you might have on how the CJIS Division can better serve you and your agency. *Participants can provide a short answer.*

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Your response has been submitted. Thank you for your participation in this survey.

We value your feedback, appreciate your time, and look forward to our continued partnership.