

Privacy Act Statement

Authority: The collection of this information is authorized under Title 34 U.S.C. § 10211, 44 U.S.C. § 3101, and the general record keeping provision of the Administrative Procedures Act (5 U.S.C. § 301). Completing the survey and providing your contact information is voluntary.

Principal Purpose: The purpose of this survey is to gather feedback regarding your experience with the FBI's Virtual Command Center (VCC) System. If provided, your contact information may be used to contact you regarding your VCC experiences.

Routine Uses: All survey responses will be maintained in accordance with the Privacy Act of 1974. Information on the survey form may be disclosed with your consent, and may be disclosed without your consent as permitted by all applicable routine uses as published in the Federal Register (FR), including the routine uses for the FBI Online Collaboration Systems (JUSTICE/FBI-004), published at 82 FR 57291 (Dec. 4, 2017), and the routine uses for The FBI Central Records System (JUSTICE/FBI-002), published at 63 FR 8659, 671 (Feb. 20, 1998) and amended at 66 FR 8425 (Jan. 31, 2001), 66 FR 17200 (Mar. 29, 2001), and 82 FR 24147 (May 25, 2017). Routine uses may include sharing information with other local, state, tribal, territorial, or federal law enforcement agencies.

Pursuant to Paperwork Reduction Act requirements, this collection has been assigned the following control number by the Office of Management and Budget (OMB): 1103-0117. This OMB control number expires 12/31/2022.

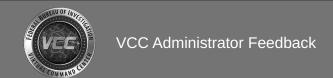
Please indicate your agency's state/territory (If you work for a federal agency, please indicate your primary

Required responses in the questionnaire are indicated by an asterisk (*)

work location):	
\$	
Which of the following categories best de other multi-agency effort, please describe	escribes your agency (if working primarily as part of a task force or e your home agency)?
	\$
Which of the following best describes the multi-agency effort, please describe your	e primary jurisdiction of your agency (if part of a task force or other home agency's primary jurisdiction)?
\$	

	ny business needs of the	ne agency?		
Yes				
No				
O Not sure				

Criminal investigations	Large event security awareness
Warrant services	Training purposes (active shooter, etc.)
Search and rescue operations	Inter-agency communications/operations
Other law enforcement functions (please speci	fy)
ase indicate your general level of satisfa	action with the ability of the VCC to support the business nee
agency.	
Very dissatisfied	
Dissatisfied	
Neither satisfied nor dissatisfied	
Satisfied	
Very satisfied	



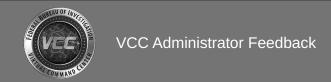
Other (please specify)	We did not find the features offered by the VCC to be aligned with the agency's critical information/emergency management needs The agency's needs were better met through alternative emergency management products There were functional/performance issues when the agency tried to use the VCC (e.g., too slow, did not work properly) Users had difficulty accessing the VCC/access was too cumbersome	Users had difficulty navigating the VCC platform/the was not user-friendly Users were unfamiliar with the VCC features/ too co The agency had policy or security concerns with the being shared through the VCC
	Other (please specify)	



duct 1				
duct 2				
duct 3				
duct 4				
duct 5				
	<u> </u>			

	Not at all important	Low importance	Neutral	Important	Very Important
The overall cost of the product.			\bigcirc		
The data security features of the product.	\bigcirc		\bigcirc		\bigcirc
The ability to access the product from within the agency's existing portal/site/environment	0		0	0	
The ease of product use with mobile devices.	\bigcirc		\bigcirc	\bigcirc	\bigcirc
The availability of onsite product training and support.	\circ	0	\circ	\circ	
The ability of the product to manage "batch" entities (thousands of names, locations) to support large-scale ousiness cases.	0	0	0	0	
The ability of the product to provide intra-event communication with partner agencies via text or email.	0	0	0	0	
The ability of the product to provide intra-event communication with partner agencies via video and audio teleconferencing.	0	0	0	0	0
The ability to use the mapping system to create new incidents.	0	0	0	0	0
lease indicate any ot nportant" before ado			-	ey would consider	to be "very

Would you like the VCC Program Office to contact you regarding your current VCCs, including reactivation, discussion of new VCC features and capabilities, or VCC deactivation?
Yes
○ No



lame			
gency			
mail Address			
hone Number			