

Appendix E4.1 Rhode Island Participant Survey Specifications

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OMB Clearance Number: 0584-XXXX
Expiration Date: XX/XX/XXXX

Rapid Cycle Evaluation of Operational Improvements in SNAP E&T Programs

Participant Survey:
Rhode Island

2022

I. Introduction

ALL

[SNAP E&T RCE INTERVENTION SITE]

10. [SNAP E&T RCE INTERVENTION SITE] is participating in a study that the U.S. Department of Agriculture, Food and Nutrition Service (FNS) is sponsoring. This study will help the agency learn more about ways to improve the Supplemental Nutrition Assistance Program (SNAP) Employment and Training (E&T) programs for participants. E&T programs are intended to help SNAP participants gain skills and find work. [SNAP E&T RCE INTERVENTION SITE] is one of eight sites seeking to understand the impact of changes to SNAP E&T program processes on SNAP participants' engagement with E&T services. Mathematica is leading this study on behalf of FNS. Please read the information below and confirm whether you are willing to participate in the study.

By giving permission to be in the study, you agree to take a short 15 minute survey. The survey asks about barriers to engaging with services and seeking employment, program satisfaction, and reasons for engagement decisions.

Here are some other things to know about the study:

- The study will use your data for research purposes only.
- Study reports will summarize all participants' findings and will not identify you. None of the reports prepared for this study will include information that identifies you. All confidential information will be stored safely and destroyed at the end of the study.
- Taking the survey is completely voluntary. You can skip any question that you don't want to answer. If you are unsure of how to answer a question, please give the best answer you can, rather than leaving it blank.

- Participating in the study has no known risks and will not affect your benefits. Your participation will help us learn about how to improve SNAP E&T programs and services to help SNAP participants gain skills and find work.
- You will receive a \$30 gift card to thank you for your time completing the survey.

Please indicate below whether you agree to be in the study. If you have any questions about the study or would like a copy of the above information, please contact Mathematica's survey director, [SURVEY DIRECTOR], at XXX-XXX-XXXX or email [him/her] at XXX@mathematica-mpr.com.

- I understand the study description and I **agree** to participate in the study.....1

Electronic Signature

- I **do not agree** to participate in the study.....2

PROGRAMMER:
IF I0 = 2, STATUS NON-CONSENT AND EXIT SURVEY

I0 = 1

I1. First, we'd like to verify that we are reaching the correct person. What is your date of birth?
|_|_|/|_|_|/|_|_|_|_|

VALIDATION CHECK:
2 OF 3 FIELDS AT I1 MUST MATCH RECORDS TO
CONTINUE

IF WEB AND I1_validation check not passed (*web mode and DOB does not match*)

I1b. Thank you for your time. We need to check our records before continuing. Please contact us at 1-XXX-XXX-XXXX to complete the survey.

PROGRAMMER:
STATUS 1380 FOR SUP REVIEW AND EXIT WEB
INTERVIEW

IF PHONE AND I1_validation check not passed (*telephone mode and DOB does not match*)

I1c. Thank you for your response. I need to check our records before continuing the interview. Please hold on a moment while I get my supervisor.
SUPERVISOR: PLEASE ENTER YOUR ID TO CONTINUE
|_|_|_|_|

IF PHONE AND I1_validation check not passed (*telephone mode and DOB does not match*)

I1d. SUPERVISOR: PLEASE VALIDATE THE RESPONDENT IDENTITY USING ADDRESS OR OTHER CONTACT INFORMATION AVAILABLE

CORRECT RESPONDENT.....1 GO TO I1f
WRONG RESPONDENT.....0 GO TO I1e

I1d = 0 (wrong respondent)

[Empty box]

11e. Thank you for your response. There may be a problem with some of our records. A representative from Mathematica will give you a call to verify our information.

What is the best number to reach you?

[] [] []

The caller does not have a phone number.....0

When is the best time to reach you?

Select one only

- Anytime..... 1
- Weekday mornings..... 2
- Weekday afternoons..... 3
- Weekday evenings..... 4
- Weekend mornings..... 5
- Weekend afternoons..... 6
- Weekend evenings..... 7

What is your personal email address that you check most often? Please do not provide a school email address, unless it is the only email address you use.

[Empty box]

The caller does not have an email address.....0

We need to review and confirm our records before continuing with the interview. Thank you for your help.

PROGRAMMER:
STATUS 1400 FOR LOCATING (WRONG RESPONDENT) AND
EXIT INTERVIEW

11d = 1 (correct respondent)

11f. Thank you for your response. I will hand the phone back to the interviewer to continue the interview.

CONTINUE.....1 GO TO A1

A. Employment

ALL

A1. The first questions are about current or recent jobs.

Are you currently working at a job for pay, or self-employed?

Yes..... 1

No..... 0

IF NOT AVAILABLE IN SNAP ADMIN DATA
FILL MONTH WITH 3 MONTHS PRIOR TO SURVEY

A2. Were you working at a job for pay, or self-employed, in [MONTH]?

Yes..... 1

No..... 0

ALL

A3. Some people have challenges that make it hard to find a new job or keep a current job. First, please think about the challenges you may have had finding or qualifying for a job. Did any of the following make it hard for you to find or keep a job in the last year?

	No	Yes
a. Could not find work or lack of jobs available in the area	0	1
b. Do not have the right schooling	0	1
c. Do not have the right job search skills or experience <i>For example: resume writing, interviewing, or networking</i>	0	1
d. Have difficulty speaking, reading, and/or writing English	0	1

ALL

A4. Next, consider any circumstances that might have made it hard for you to find or keep a job. Did any of the following make it hard for you to find or keep a job in the last year?

	No	Yes
a. Physical or mental health challenges (including a disability)	0	1
b. Housing problems <i>For example: homelessness, unstable housing or no regular place to stay, or no affordable housing</i>	0	1
c. Transportation issues or problems <i>For example: no car or no public transportation available, transportation costs too much, public transportation takes too much time</i>	0	1
d. Family responsibilities, like caring for children, spouse, or a parent	0	1

ALL

A5. Are there any other challenges that made it hard for you to find a new job or keep a current job in the last year?

Yes 1
No..... 0

IF A5 = 1

A6. What other challenges made it hard for you to find a new job or keep a current job in the last year?

B. Intervention Information (Recruitment)

ALL
FILL SNAP E&T PROGRAM NAME BY SITE

B0. Next, we're going to ask you some questions about communication you might have received about the [SNAP Employment & Training program/E&T PROGRAM NAME], encouraging you to enroll and participate.

If you are now participating in the [SNAP E&T program/E&T PROGRAM NAME], please answer the following questions only considering the information you received about the program before you joined.

The [SNAP E&T program / E&T PROGRAM NAME] helps SNAP participants gain skills and find work, providing participants access to employment training and support services.

ALL
FILL TIME RANGE BY SITE
FILL "an email" IF Control OR T2 OR T4
FILL "a text" IF T1 OR T3

B1. Our records show that we sent you [an email/a text] on [DATE(S)] inviting you to learn more about [SNAP E&T program/E&T PROGRAM NAME].

Do you remember getting this [email/text]?

Yes.....1 GO TO B4
 No.....0 GO TO B2

B1 = 0
FILL "email" IF Control OR T2 OR T4
FILL "text" IF T1 OR T3

B2. The [email/text] invited you to learn more about enrolling in SNAP employment and training services.

Does that sound familiar?

Yes.....1 GO TO B4
 No.....0 GO TO B3

B2 = 0 AND (T1 OR T3)
FILL PHONE NUMBER FROM ADMIN DATA

B3a. [The SNAP E&T program/E&T PROGRAM NAME] sent you a text to XXX-XXX-XXXX. Is that the correct phone number for you?

Yes.....1 GO TO B12
 No.....0 GO TO B12

B2 = 0 AND (CONTROL OR T2 OR T4)

FILL EMAIL ADDRESS FROM ADMIN DATA

B3b. [The SNAP E&T program/E&T PROGRAM NAME] sent you an email to [email address]. Is that the correct email address for you?

- Yes.....1 GO TO B12
- No.....0 GO TO B12

(B1 = 1 AND CONTROL OR T1 OR T2) OR (B2 = 1 AND CONTROL OR T1 OR T2)

FILL "email" IF Control OR T2

FILL "text" IF T1

B4. Did you visit the website at the link that was included in the [email/text]?

- Yes.....1 GO TO B7
- No.....0 GO TO B5

B4 = 0

B5. Why didn't you visit the website?

Select all that apply

- You didn't see a link in the message.....1
- You were too busy.....2
- You thought it was spam.....3
- You meant to visit the website but forgot.....4
- You didn't know what to do.....5
- You already had the information they were sending you.....6
- You weren't interested in participating in the program.....7
- Something else (SPECIFY)99

((B1 = 1 AND T3 OR T4) OR (B2 = 1 AND T3 OR T4)) AND NO RESPONSE

FILL "email" IF T4

FILL "text" IF T3

B6. Our records indicate you didn't respond to this [email/text].

Why didn't you respond?

Select all that apply

- You were too busy to respond..... 1
- You thought it was spam..... 2
- You meant to respond but forgot..... 3
- You didn't know what to do..... 4
- You already had the information they were sending you..... 5
- You weren't interested in participating in the program..... 6
- Something else (SPECIFY) 99

PROGRAMMER BOX B6
IF B4 = 1 GO TO B7
ELSE GO TO B9

B4 = 1 (CONTROL OR T1 OR T2 ONLY)

B7a. How much do you agree or disagree with the following statements regarding the website?

You understood how to navigate the website.

- Strongly disagree..... 1
- Disagree..... 2
- Neither agree nor disagree..... 3
- Agree..... 4
- Strongly agree..... 5

B4 = 1 (CONTROL OR T1 OR T2 ONLY)

B7b. It was clear to you what you were supposed to do on the website to be connected to a provider.

- Strongly disagree..... 1
- Disagree..... 2
- Neither agree nor disagree..... 3
- Agree..... 4
- Strongly agree..... 5

B4 = 1 (CONTROL OR T1 OR T2 ONLY)

B7c. It was easy to submit the form to request more information about providers.

- Strongly disagree..... 1
- Disagree..... 2
- Neither agree nor disagree..... 3
- Agree..... 4
- Strongly agree..... 5
- Not applicable..... 6

B4 = 1 (CONTROL OR T1 OR T2 ONLY)

B8. Did you contact any of the providers listed on the website?

- Yes..... 1 GO TO B9
- No..... 0 GO TO B9

B2 NE 0

FILL "email" IF Control OR T2 OR T4

FILL "text" IF T1 OR T3

B9. Did you know about [the SNAP E&T program/E&T PROGRAM NAME] before you received a [text/email]?

- Yes..... 1 GO TO B10
- No..... 0 GO TO B11

IF B9 = 1

B10. How did you hear about [the SNAP E&T program/E&T PROGRAM NAME]?

Select all that apply

- Referral from SNAP staff member (eligibility worker)..... 1
- Family member, friend, or colleague..... 2
- Another organization in your community..... 3
- Flyer..... 4
- Community event..... 5
- Somewhere else (SPECIFY) 99

ALL

[Empty box]

B11. What is the best way to contact you or provide you with information about [the SNAP E&T program/E&T PROGRAM NAME]?

Select one only

- Text message..... 1
- Email..... 2
- Phone call..... 3
- Mail..... 4
- Some other way (SPECIFY)99

[Empty box]

PROGRAMMER BOX B11
 IF WEBLINK COMPLETE OR REPLY TO TEXT = YES, GO TO
 B12
 ELSE GO TO C1A

IF WEBLINK COMPLETE (CONTROL OR T1 OR T2) OR REPLY TO TEXT = YES (T3 OR T4)

FILL "submitted an online form" IF Control OR T1 OR T2

FILL "responded to the text or email" IF T3 OR T4

FILL appropriate state SNAP E&T program name

B12. These next questions are about interactions you may have had with E&T staff at the Department of Human Services (DHS) after you requested more information about the [SNAP E&T program name].

Did you receive a call from an E&T staff member at DHS after you [submitted an online form/responded to the text or email] to learn more information?

- Yes..... 1 GO TO B13
- No..... 0 GO TO B15

IF B12 = 1

FILL appropriate state SNAP E&T program name

B13. Did you understand that the call was from [E&T PROGRAM NAME]?

- Yes..... 1 GO TO B14
- No..... 0 GO TO B14

IF B12 = 1

PROGRAMMER BOX B14
 IF B14 = 0, GO TO B16
 IF B14 = 1, GO TO B17
 IF B13 = 0 GO TO B15

FILL appropriate state SNAP E&T program name

B14. Did you have a conversation with an E&T staff member at DHS to learn about the services and supports you might be able to receive?

- Yes.....1 GO TO B17
No.....0 GO TO B16

IF B12 = 0 AND B3A NE 1

FILL appropriate state SNAP E&T program name

B15. [E&T PROGRAM NAME] called you at XXX-XXX-XXXX. Is that the correct phone number for you?

- Yes.....1 GO TO C1a
No.....0 GO TO C1a

IF WEBLINK COMPLETE (CONTROL OR T1 OR T2) OR REPLY TO TEXT/EMAIL = YES (T3 OR T4) AND CONTACT = 0 AND B14 = 0

FILL appropriate state SNAP E&T program name

B16. Why didn't you have this conversation?

Select all that apply

- You were too busy to talk.....1
You thought it was a spam call.....2
You meant to call back but forgot.....3
You tried calling back but was unable to reach [E&T program name].....4
You didn't understand how the interview responses would be used.....5
You weren't interested in participating in the program.....6
Other (SPECIFY)99

IF WEBLINK COMPLETE (CONTROL OR T1 OR T2) OR REPLY TO TEXT = YES (T3 OR T4) AND

B14 = 1

B17. How much do you agree or disagree with the following statements regarding the phone conversation you had?

	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
a. The questions you were asked helped you better understand your own needs or goals related to your career and employment	1	2	3	4	5
b. The questions you were asked were easy for you to understand and answer	1	2	3	4	5
c. It was easy for you to find a time to connect with the E&T staff member at DHS to have this phone conversation	1	2	3	4	5
d. The phone conversation was a good use of your time	1	2	3	4	5
e. You preferred talking with someone one-on-one more than answering questions online on your own	1	2	3	4	5
f. The phone conversation helped you understand what services and support you could receive	1	2	3	4	5

PROGRAMMER BOX B17
IF ASSESSMENT = 1 GO TO B18
ELSE GO TO C1A

B14 = 1 OR B8 = 1

FILL "These next few questions ask about the referral to [SNAP E&T Service Provider] you received at the end of your phone conversation with a staff member at DHS.] if B14 = 1

FILL "SNAP E&T SERVICE Provider" with appropriate name based on referral

FILL "referral you received" if B14 = 1

FILL "the provider you selected and contacted" if B8 = 1

B18. [These next few questions ask about the referral to [SNAP E&T Service Provider] you received at the end of your phone conversation with a staff member at DHS.]

How much do you agree or disagree with the following statements regarding the [referral you received/the provider you selected and contacted]?

	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
a. It was easy for you to identify which provider might provide the services and supports to meet your needs	1	2	3	4	5
b. It was clear to you who you could contact to start receiving services and support from [SNAP E&T Service Provider]	1	2	3	4	5
c. It was clear to you what your next steps were to receive services and support at [SNAP E&T Service Provider]	1	2	3	4	5
d. It was easy for you to get in touch with someone at [SNAP E&T Service Provider]	1	2	3	4	5

B14 = 1 or B8 = 1

FILL "SNAP E&T Service Provider" with appropriate name based on referral if B14 = 1

FILL "the provider you selected" if B8 = 1

B19. Have you received any services or support from [SNAP E&T Service Provider/the provider you selected]?

- Yes.....1 GO TO B21
- No.....0 GO TO B20

IF B19 = 0

FILL "SNAP E&T Service Provider" with appropriate name based on referral if B14 = 1

FILL "the provider you selected" if B8 = 1

PROGRAMMER: Randomize response options

B20. Why haven't you received services or support from [SNAP E&T Service Provider/the provider you selected]?

Select all that apply

You weren't able to get in touch with someone [at SNAP E&T Service Provider]..... 1

You had transportation issues or problems

For example: no car or public transportation available, transportation costs too much, public transportation takes too much time..... 2

The services and support didn't match your needs..... 3

You didn't think the services and support would help you find a job..... 4

You've received similar services and support before and didn't find them valuable..... 5

You got a job..... 6

You had housing issues or moved..... 7

You had physical or mental health challenges (including a disability)..... 8

You needed to care for a child or family member..... 9

Some other reason (SPECIFY) 99

B14 = 1 OR B8 = 1

FILL "SNAP E&T Service Provider" with appropriate name based on referral if B14 = 1

FILL "you were referred to" if B14 = 1

FILL "the provider you selected" if B8 = 1

B21. How much do you agree or disagree with the following statement about the [[SNAP E&T Service Provider] you were referred to/provider you selected]?

The [SNAP E&T Service Provider/provider you selected] was a good fit for your needs and interests.

Strongly disagree..... 1

Disagree..... 2

Neither agree nor disagree..... 3

Agree..... 4

Strongly agree..... 5

C. Program Participation

ALL

C1a. Which of the following describes your status with the [SNAP Employment & Training program/E&T PROGRAM NAME]?

- You are currently receiving services1 GO TO C2
 You are not currently receiving services.....2 GO TO C1b

C1a = 2

C1b. Have you received any services from the [SNAP E&T program/E&T PROGRAM NAME] in the last 3 months?

- Yes1 GO TO C2
 No.....0 GO TO C2

ALL
FILL "Besides the [SNAP E&T program/E&T PROGRAM NAME] are" / "other" IF C1a = 1 or C1b = 1
FILL "Are" IF C1b = 0
FILL appropriate state SNAP E&T program name

C2. [Besides the [SNAP E&T program/E&T PROGRAM NAME] are/Are] you receiving services from any [other] providers to help you further your education or training or help you prepare for or find a job?

- Yes.....1 GO TO C3
 No.....0

IF C1a = 1 OR C1b = 1 OR C2 = 1

IF C1a or C1b = 1, fill "services from the SNAP E&T program" or "services from E&T PROGRAM NAME"
IF C2 = 1 and C1a NE 1 and C1b NE 1, fill "those services"

PROGRAMMER: Randomize response options

C3. What were the main reasons you decided to receive [services from [the SNAP E&T program/E&T PROGRAM NAME]/those services]?

Select all that apply

- To keep SNAP benefits..... 1
- To receive help with child care..... 2
- To get help with the costs of training or employment..... 3
- To improve your English..... 4
- To gain job search skills..... 5
- To learn about self-employment (*for example: how to start your own business*)..... 6
- To earn a certification/credential/license..... 7
- To gain work experience..... 8
- To get promoted..... 9
- To get a raise..... 10
- To get a job..... 11
- To find a better job..... 12
- Some other reason (SPECIFY) 99

IF (C1a = 2 AND C1b=0) OR C2 = 0 AND B19 NE 1

PROGRAMMER: Randomize response options

C4. What were the main reasons you haven't received services from [the SNAP E&T program/E&T PROGRAM NAME]?

Select all that apply

You lacked information about the program.....1

The program didn't match your needs.....2

You had transportation issues or problems

For example: no car or public transportation available, transportation costs too much, public transportation takes too much time.....3

You didn't think the program would help you find a job.....4

You got a job.....5

You had physical or mental health challenges (including a disability).....6

You had housing issues or moved.....7

You needed to care for a child or family member.....8

Some other reason (SPECIFY)99

IF C1b = 1

PROGRAMMER: Randomize response options

C5. What were the main reasons you stopped receiving services from [the SNAP E&T program/E&T PROGRAM NAME]?

Select all that apply

The program didn't match your needs.....1

You didn't think the program would help you find a job.....2

You got a job.....3

You had transportation issues or problems

For example: no car or public transportation available, transportation costs too much, public transportation takes too much time.....4

You had physical or mental health challenges (including a disability).....5

You needed to care for a child or family members.....6

You had housing issues or moved.....7

You completed the program.....8

You did not complete the program, but you no longer needed services.....9

Some other reason (SPECIFY)99

IF C1a = 1 or C1b = 1

If ever received services

C6a. The next questions are about the [SNAP E&T program/E&T PROGRAM NAME] program offerings.

For each category, please rank your satisfaction with the [SNAP E&T program/E&T PROGRAM NAME].

Training location and times

Very satisfied.....1

Satisfied.....2

Neither satisfied nor dissatisfied.....3

Dissatisfied.....4

Very dissatisfied.....5

IF C1a = 1 or C1b = 1
If ever received services

C6b. Online training or meeting options

- Very satisfied..... 1
- Satisfied..... 2
- Neither satisfied nor dissatisfied..... 3
- Dissatisfied..... 4
- Very dissatisfied..... 5

IF C1a = 1 or C1b = 1
If ever received services

C6c. Support with career planning or job placement services

- Very satisfied..... 1
- Satisfied..... 2
- Neither satisfied nor dissatisfied..... 3
- Dissatisfied..... 4
- Very dissatisfied..... 5

IF C1a = 1 or C1b = 1
If ever received services

C6d. Additional support services, for example transportation assistance or child care

- Very satisfied..... 1
- Satisfied..... 2
- Neither satisfied nor dissatisfied..... 3
- Dissatisfied..... 4
- Very dissatisfied..... 5

IF C1a = 1 or C1b = 1
If ever received services

C6e. Customer service and availability of [SNAP E&T program/E&T PROGRAM NAME] staff

- Very satisfied..... 1
- Satisfied..... 2
- Neither satisfied nor dissatisfied..... 3
- Dissatisfied..... 4
- Very dissatisfied..... 5

IF C1a = 1 or C1b = 1
If ever received services

C6f. The number of [SNAP E&T program/E&T PROGRAM NAME] staff who look like you or who speak your preferred language

- Very satisfied..... 1
- Satisfied..... 2
- Neither satisfied nor dissatisfied..... 3
- Dissatisfied..... 4
- Very dissatisfied..... 5

IF C1a = 2 and C1b = 0
If never received services

C7a. The next questions are about the [SNAP E&T program/E&T PROGRAM NAME] program offerings.

For each category, please indicate whether the item would affect your decision to participate in the [SNAP E&T program/E&T PROGRAM NAME].

More convenient training location and times

- Much more likely to participate..... 1
- More likely to participate..... 2
- Unlikely to affect your participation..... 3

IF C1a = 2 and C1b = 0

If never received services

C7b. More online training or meeting options

- Much more likely to participate.....1
- More likely to participate.....2
- Unlikely to affect your participation.....3

IF C1a = 2 and C1b = 0
If never received services

C7c. More support with career planning or job placement services

- Much more likely to participate.....1
- More likely to participate.....2
- Unlikely to affect your participation.....3

IF C1a = 2 and C1b = 0
If never received services

C7d. Additional support services, for example transportation assistance or additional child care

- Much more likely to participate.....1
- More likely to participate.....2
- Unlikely to affect your participation.....3

IF C1a = 2 and C1b = 0
If never received services

C7e. Additional [SNAP E&T program/E&T PROGRAM NAME] staff training and availability

- Much more likely to participate.....1
- More likely to participate.....2
- Unlikely to affect your participation.....3

IF C1a = 2 and C1b = 0
If never received services

C7f. More [SNAP E&T program/E&T PROGRAM NAME] staff who look like you or who speak your preferred language

- Much more likely to participate..... 1
- More likely to participate..... 2
- Unlikely to affect your participation..... 3

ALL

Fill "consider" IF C1a = 2
Fill "continue" IF C1a = 1

C8. Are there any other program offerings or features not mentioned that would make you more likely to [consider/continue] participating in [the SNAP E&T program/E&T PROGRAM NAME]?

- Yes..... 1
- No..... 2

C8 = 1

Fill "consider" IF C1a = 2
Fill "continue" IF C1a = 1

C9. Tell us more about the program offerings or services that you feel would make you more likely to [consider/continue] participating in [the SNAP E&T program/E&T PROGRAM NAME].

D. Respondent Characteristics

IF ANY QUESTIONS ASKED IN SECTION D

D0. Finally, we have some questions about your background.

IF NOT AVAILABLE IN SNAP ADMIN DATA

D1. What is your gender?

Select all that apply

- Male..... 1
- Female..... 2
- Non-binary/third gender..... 3
- You use another term (SPECIFY)..... 99
-
- You do not wish to answer..... r

IF NOT AVAILABLE IN SNAP ADMIN DATA

D2. Are you of Hispanic, Latino/a, or Spanish origin?

- No, not of Hispanic, Latino/a, or Spanish origin..... 1
- Yes, Hispanic, Latino/a or Spanish origin..... 2

IF NOT AVAILABLE IN SNAP ADMIN DATA

D3. What is your race?

Select all that apply

- American Indian or Alaska Native..... 1
- Asian..... 2
- Black or African American..... 3
- Native Hawaiian or Pacific Islander..... 4
- White..... 5
- Other (SPECIFY)..... 99

IF NOT AVAILABLE IN SNAP ADMIN DATA

D4. What is the highest degree or level of school you have completed?

Select one only

- Less than 8th grade..... 1
- 8th to 12th Grade, no diploma..... 2
- High School Diploma or GED..... 3
- Adult Basic Education (ABE) certificate..... 4
- Some college but no degree..... 5
- Vocational/Technical degree or certificate (for example: cosmetology,
automotive repair, Certified Nursing Assistant (CNA))..... 6
- Business degree/certificate..... 7
- Associate's degree (AA)..... 8
- Bachelor's degree or equivalent (for example: BA/BS)..... 9
- Master's degree (for example: MA/MS) or higher (for example: MD, PhD)..... 10
- Other (SPECIFY)..... 99

E. END

E1. Thank you for participating in this survey.

We would like to confirm your contact information so we can send you your \$30 gift card. Please enter your name, address, phone number, and email address so we may contact you if we have any questions.

First Name:

Middle Initial:

Last Name:

Street Address 1:

Street Address 2:

City:

State:

Zip:

Telephone:

Email Address: