SCID Quality Review Form: Phase 2/3

CI name: **Interview Length:**
Case ID: **Overview Length:**
CS name:

Interview Date:
Review Date:
Form Sent to CI:
Feedback Meeting Date:

For Phase 2 only: SCID Quality Review Case # (1-10): _____

For Phase 3 only: Type of review:

- **Partial:** _____
- **Full:** _____

Partial Review: For use when CI asks for input on a specific module(s) or symptom(s) and only watches those portions of the interview necessary to give feedback in response to the CI concern.

Full Review: For use in the typical quality review process (i.e., cases flagged through the 10% review). This involves watching the full video in its entirety and comparing the video administration to the NetSCID pdf.

Phase 3 Quality Review Initiated by:

- **10%** _____
- **Use of secondary informant** _____
- **CI request** _____
- **CS request** _____
- **Other (Specify):** _____

Score Definitions

- 3 = Excellent. Demonstrated appropriate competence. No retraining needed.
- 2 = Minor issues. Needs some retraining (e.g., instructions, watching parts of the interview together, roleplay).
- 1 = Major issues. Needs retraining in the fundamentals of administering the SCID and/or has a poor grasp on the diagnostic criteria. Individuals who receive a "1" score may need to be routed to another certification interview for retraining.
- N/A = Topic reviewed did not occur during interview.
- NFA (Not Fully Assessed) = The respondent did not screen into the diagnostic module or had too few symptoms to evaluate the interviewer's performance.

1I. Interviewing Style

	Excellent	Minor Issues	Major Issues	N/A
1. Established rapport with respondent	3	2	1	-
2. Professionalism	3	2	1	-
3. Recognized and dealt with respondent's emotional responses during the interview (e.g., anger, tearfulness, etc.)	3	2	1	n/a
4. Helped rambling respondent to focus on the issue under consideration	3	2	1	n/a
5. Completed interview in a reasonable period of time (may vary from 45 minutes to 2 hours, depending on complexity of history)	3	2	1	n/a

Section 1 Average Score: _____

Notes:

II. Obtaining Diagnostic Information

	Excellent	Minor Issues	Major Issues	N/A
1. Elicited enough information in the Overview to understand the context and development of the problem	3	2	1	-
2. Elicited adequate treatment history in Overview	3	2	1	-
3. Followed structure of the SCID whenever possible	3	2	1	-
4. Elicited a description of each symptom in respondent's own words	3	2	1	n/a
5. Obtained enough information to make judgments on each item	3	2	1	n/a
6. Provided adequate documentation to justify ratings	3	2	1	n/a
7. Modified questions when necessary to use language that was clear to respondent	3	2	1	n/a
8. Modified questions when necessary to take into account information already obtained	3	2	1	n/a
9. Resolved contradictions in respondent's story	3	2	1	n/a
10. Appropriately ruled out general medical or substance etiologies (where necessary)	3	2	1	n/a

11. Focused interview on time period under consideration (e.g., worst time during episode)	3	2	1	n/a
12. Clearly differentiated symptoms that are easily confused (e.g., social phobia and fear of having a panic attack in a crowd; inability to concentrate and loss of interest)	3	2	1	n/a
13. Read questions verbatim when necessary. Interviewers may incorporate information from elsewhere in the interview to tailor NetSCID questions.	3	2	1	n/a
14. Asked all questions, as needed, within the diagnostic modules	3	2	1	n/a
15. Employed DRP as needed*	3	2	1	n/a

Section 2 Average Score: _____

*Score of 2 or higher required to pass certification.

<u>Notes:</u>

III. <u>Skills Assessing Specific Disorders</u>	**Excellent**	**Minor Issues**	**Major Issues**	**NFA**
1. Schizophrenia/Schizoaffective Disorder	3	2	1	NFA
2. Major Depressive Disorder	3	2	1	NFA
3. Bipolar I Disorder	3	2	1	NFA
4. Substance Use Disorders	3	2	1	NFA
5. Generalized Anxiety Disorder	3	2	1	NFA
6. Obsessive-Compulsive Disorder	3	2	1	NFA
7. Posttraumatic Stress Disorder	3	2	1	NFA
8. Anorexia Nervosa	3	2	1	NFA

Section 3 Average Score: _____

Notes:

OV:

MDE:

Mania:

Psychotic symptoms:

SUD:

GAD:

OCD:

PTSD:

AN:

	Excellent	Minor Issues	Major Issues	N/A
IV. Technical Skills				
1. Was skilled at video interviewing	3	2	1	n/a
2. Was proficient at using the NetSCID (navigating)	3	2	1	n/a
3. Effectively handled technical problems that arose	3	2	1	n/a
4. Used NetSCID features correctly (unblinding, Notes, Dx tracker)	3	2	1	n/a
5. Transitioned smoothly from NetSCID to Blaise	3	2	1	n/a

Section 4 Average Score: _____

Notes:

OVERALL QUALITY SCORING

Quality Scores by Section:

Section	Average Score
1. Interviewing Style	
2. Obtaining Diagnostic Information	
3. Skills Assessing Specific Disorders	
4. Technical Skills	
Total Overall Quality Score	

Phase 2 Outcome: *Mark results below.*

_____ Passes to Phase 3*
_____ Needs additional certification interview.
_____ Needs to have another Phase 2 interview reviewed.
_____ Needs additional retraining in specific area (role play or instructions)
_____ CS revises CI scores as necessary to correct inaccurate coding.
_____ Recommendation for CI termination. *Note: This would occur in situations where an interviewer has not demonstrated competence after repeated attempts to improve.*

*Criteria for passing from Phase 2 to Phase 3: CI received scores of "3" across Domains I-IV on a quality review of an interview with a study respondent. Exceptions may be made on a case-by-case basis according to CS review and discussion with supervisory team.

Phase 3 Outcome: *Mark results below.*

_____ CS provides feedback (list the areas where the CS wants to give feedback)
_____ Needs additional retraining in specific area (role play or instructions)
_____ CS revises CI scores as necessary to correct inaccurate coding.
_____ Recommendation for CI termination.

Plan of action:

_____ No action needed
_____ Schedule a role play with CS
_____ Contact Amy to have another certification interview scheduled
_____ Termination