

**SUBMISSION OF INFORMATION COLLECTION UNDER THE  
Generic Clearance for the Collection of Qualitative Feedback on Agency Service  
Delivery**

**DATE OF REQUEST:** January 9, 2014

**SUB AGENCY (I/C):** HHS/AHRQ

**TITLE:** Taxonomy Tree Test

**GENERIC CLEARANCE UNDER OMB#:** 0935-0179

**EXP. DATE:** 07/31/2014

**ABSTRACT:**

The goal of this study is to test the efficacy of a new taxonomy of health care topics (Attachment A) to be used on the AHRQ.gov website. Whereas dissemination of available scientific evidence for use by patients, consumers, practitioners, providers, purchasers, policy makers, and educators is a core goal of the AHRQ.gov website, the intuitive structure, categorization and labeling of that information is critical to enhancing the accessibility of AHRQ work product to the aforementioned audiences. Recent usability and customer satisfaction scores indicate the current taxonomy of topics on the site can present a challenge to locating AHRQ work product. For that reason a new taxonomy has been created. It should be tested for efficacy with real AHRQ.gov users before it is implemented.

**TOTAL ANNUAL BURDEN APPROVED:** 3,383 Hours Per year

**BURDEN USED TO DATE:** 339 hours.

**BURDEN THIS REQUEST:** 200 hours.

**FEDERAL COST:** The estimated annual cost to the Federal government is \$3,400\_\_\_\_\_.

**IS RACE AND ETHNICITY DATA COLLECTED AS REQUIRED?**

\_\_\_\_ YES      \_\_\_\_ NO      \_\_\_\_ x N/A

**OBLIGATION TO RESPOND:**

\_\_x\_\_ VOLUNTARY  
\_\_\_\_ REQUIRED TO OBTAIN OR RETAIN BENEFITS  
\_\_\_\_ MANDATORY

**HOW WILL THIS SURVEY BE OFFERED?**

\_\_x\_\_ WEB SITE  
\_\_\_\_ TELEPHONE INTERVIEW  
\_\_\_\_ MAIL RESPONSE  
\_\_\_\_ IN PERSON INTERVIEW  
\_\_\_\_ OTHER: \_\_\_\_\_

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