

## Nominator Customer Satisfaction Survey

Form Approved  
OMB No. 0935-0179  
Exp. Date 10/31/2017

*Number: 20/year*

*Target: nominating organization*

*Interviewee: primary liaison for nominating organization (only organization name will be recorded, not any PII from interviewee)*

*Method: Telephone interview by TOO for the project*

*Timing: After acceptance of final report*

1. Dissemination and impact of AHRQ EPC report findings:
  - a. How has/will the EPC report findings been/be used? (e.g. meeting presentation, research agenda, coverage decision, manuscript, etc.)
  - b. What do you expect the impact will be?
  - c. Do you plan to measure the impact and if so, how?
  
2. Meeting your needs:
  - a. Did the EPC report meet your needs?
    - i. If no, please share why not.
  - b. What about the EPC report was most useful regarding meeting your needs?
  
3. Confidence in the EPC report's findings:
  - a. Using any number 1 to 10 where 1 is the worst possible and 10 is the best possible, what number would you use to rate your confidence in the EPC report's findings?
  - b. Any comments?
  
4. Process for creating the EPC report:
  - a. Using any number 1 to 10 where 1 is the worst possible and 10 is the best possible, what number would you use to rate the process for making the EPC report?
  - b. Any comments?
  
5. Format of the EPC report:
  - a. What about the EPC report format, including the evidence tables, was most helpful?
  - b. What about the EPC report format, including the evidence tables, was most challenging?
  - c. What modifications would you recommend?
  
6. Timeline of the EPC report:
  - a. Did the timeline meet your needs?
  - b. If not, what modifications would have been helpful?

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7. Involvement with the EPC report:
  - a. Were you satisfied with your level of involvement? (Yes, fully; yes, partially; No)
  - b. What opportunities for involvement with the EPC report were the most valuable to you?
  
8. Potential future collaborations:
  - a. Do you have any plans for updates or other follow-on products for the current EPC report?
  - b. Do you have any plans for future activities for which a new EPC report could be helpful?
  
9. Decision to use an AHRQ EPC report:
  - a. What lead you to choose the AHRQ EPC Program to produce your report?
  - b. Would you recommend using and/or commissioning AHRQ EPC reports to other federal colleagues?